

# AN OVERVIEW OF QUALITY OF SERVICE IN THE INTERNET

UNIV. CONSTANTINE  
JANUARY 21<sup>ST</sup>, 2014, ALGERIA

C. Pham

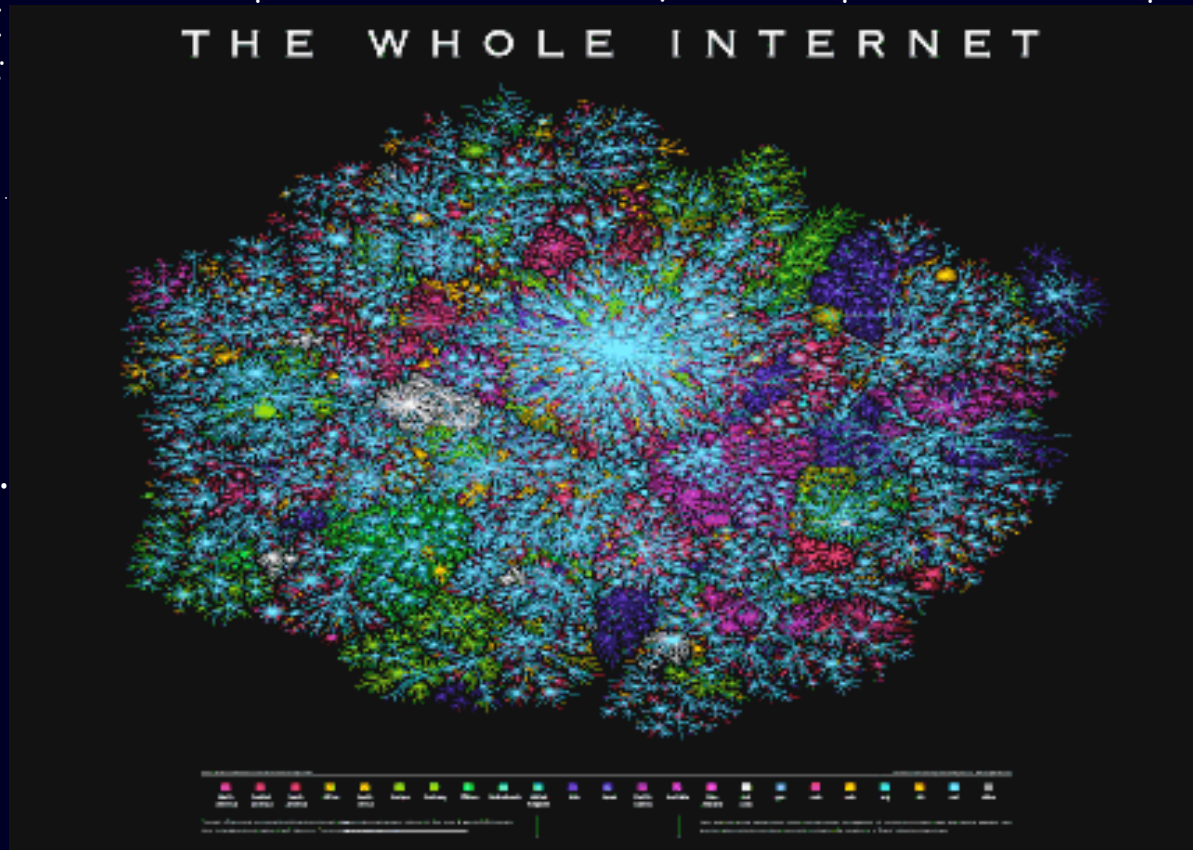
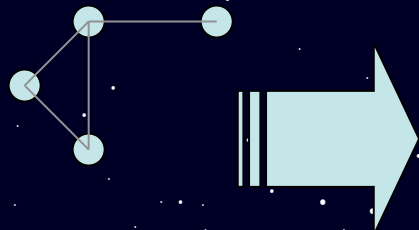
Université de Pau et des Pays de l'Adour

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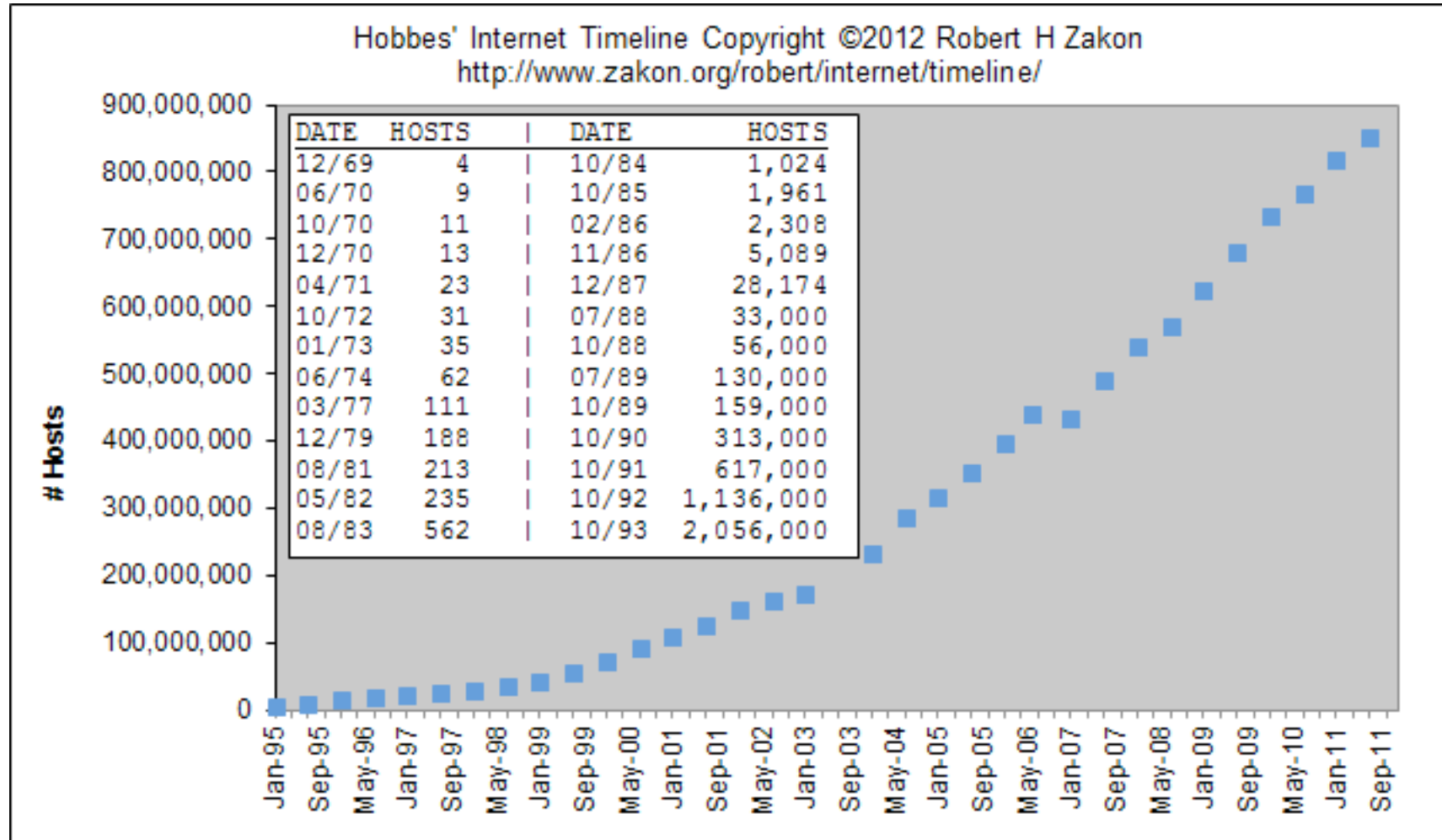
Congduc.Pham@univ-pau.fr



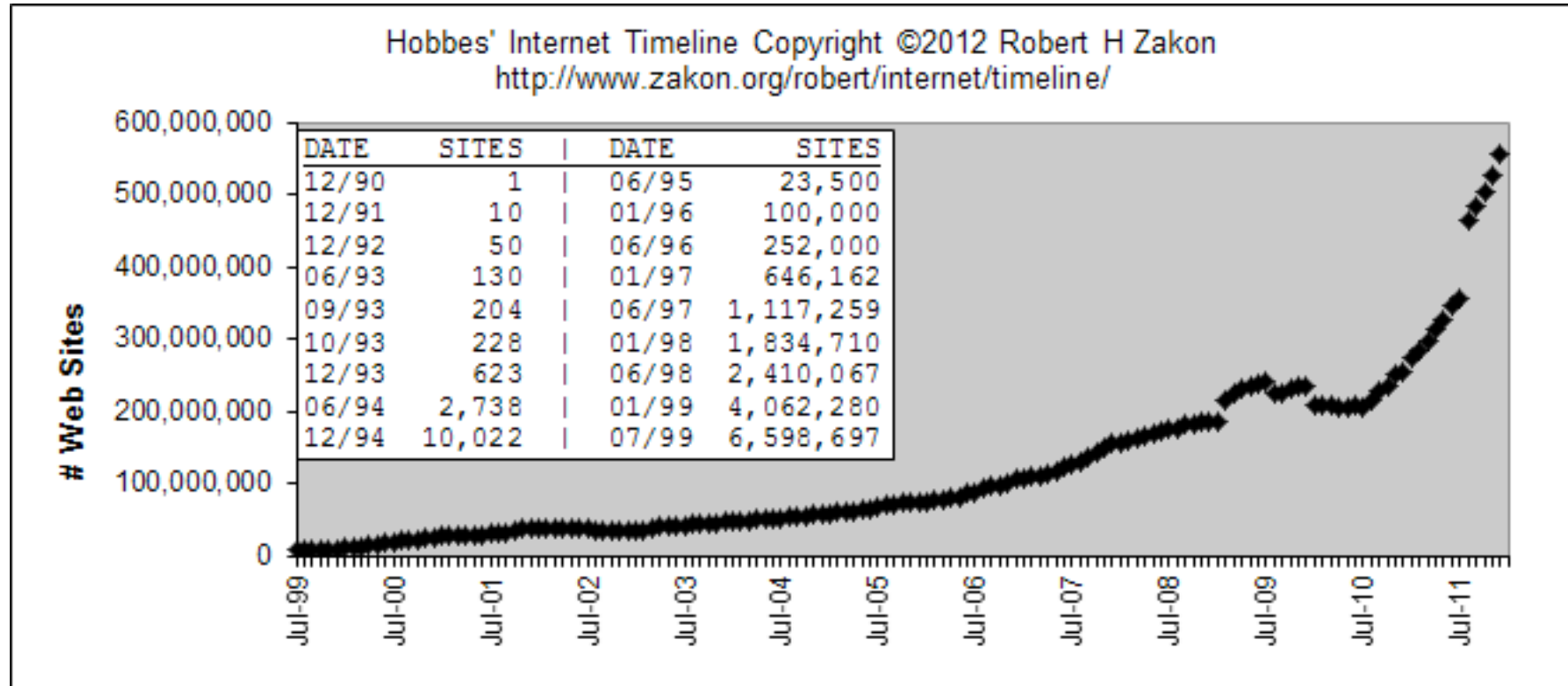
# The big-bang of the Internet



# # Internet host

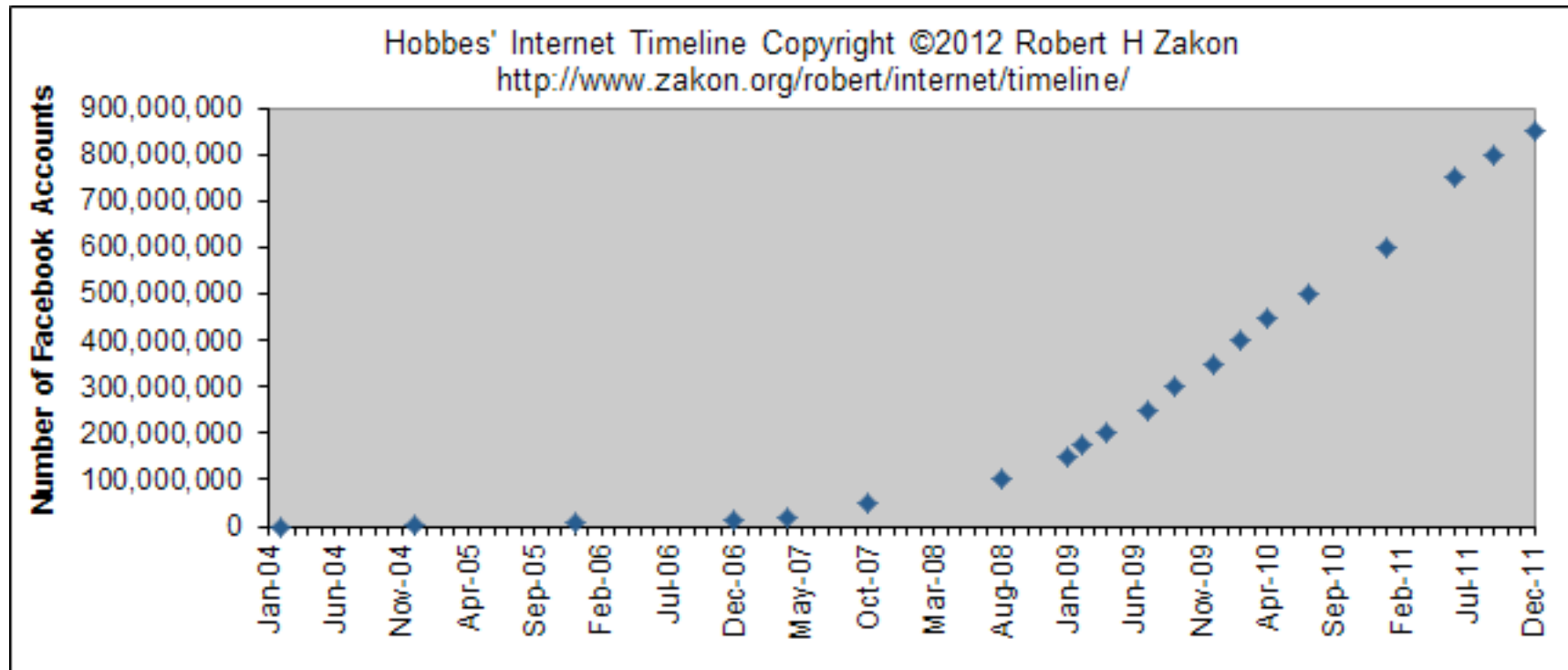


# # of www sites





# # of facebook account

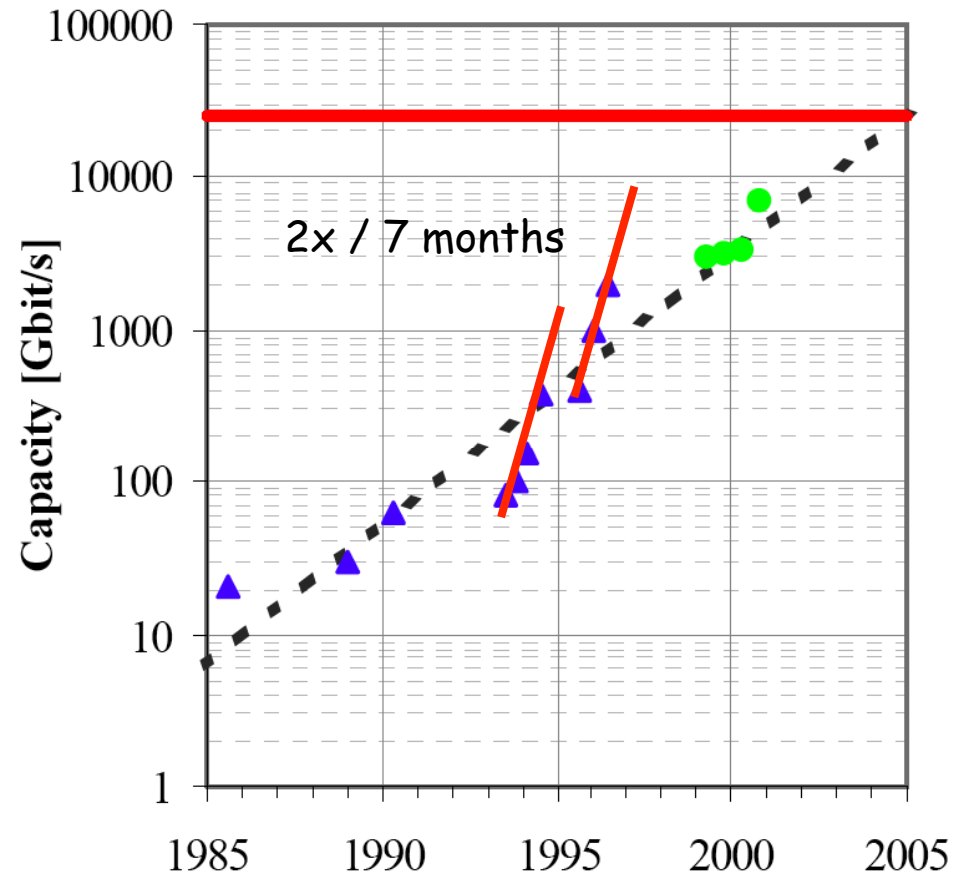
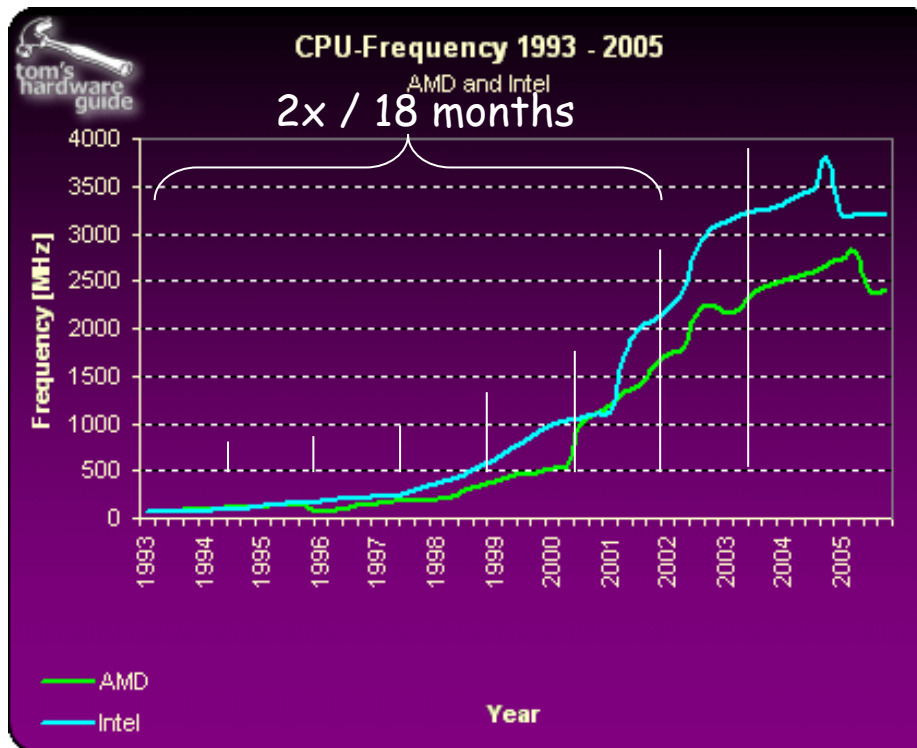


# Outline

- ❑ What is Quality of Service?
- ❑ How QoS is realized in current Internet
- ❑ How it can be optimally realized
- ❑ How it can be realistically realized
- ❑ 2 leading technologies for QoS
  - ❑ DiffServ
  - ❑ MPLS



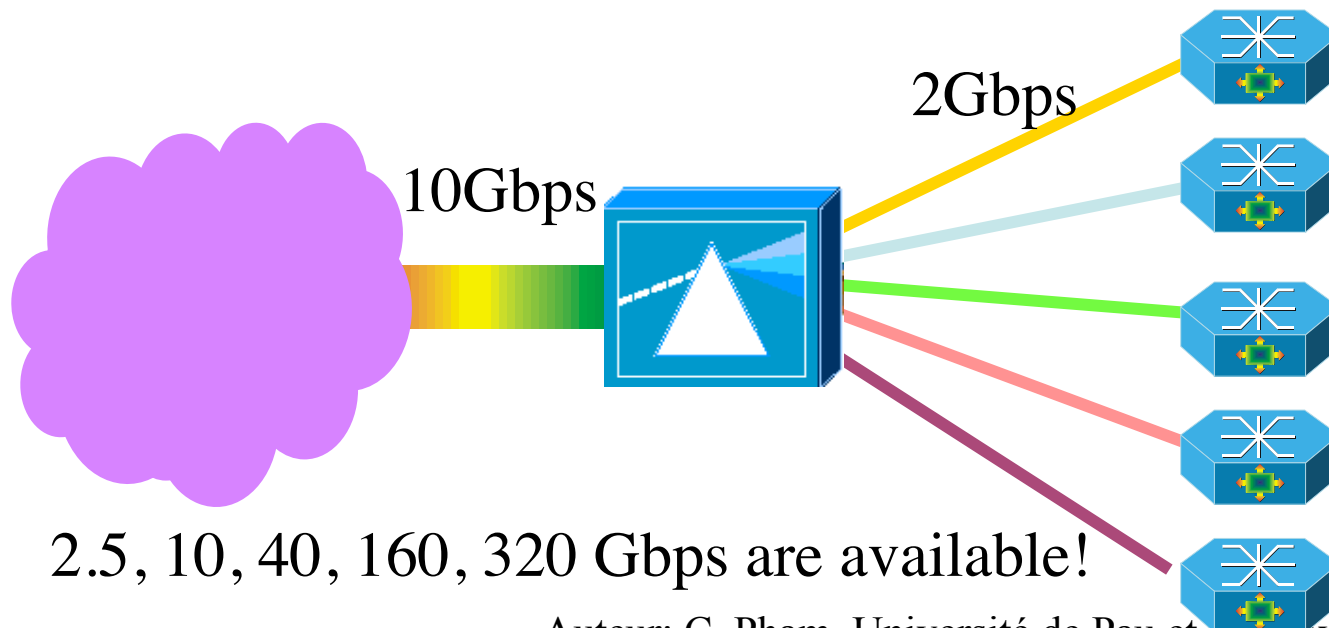
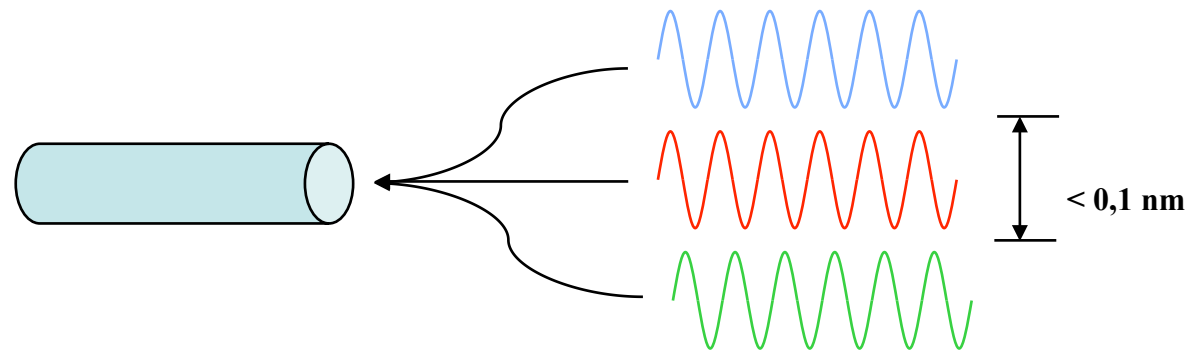
# 1<sup>st</sup> revolution: going optical



1985 1990 1995 2000 2005  
Source « Optical fibers for Ultra-Large Capacity Transmission » by J. Grochocinski

# DWDM, bandwidth for free?

DWDM: Dense Wavelength Division Multiplexing

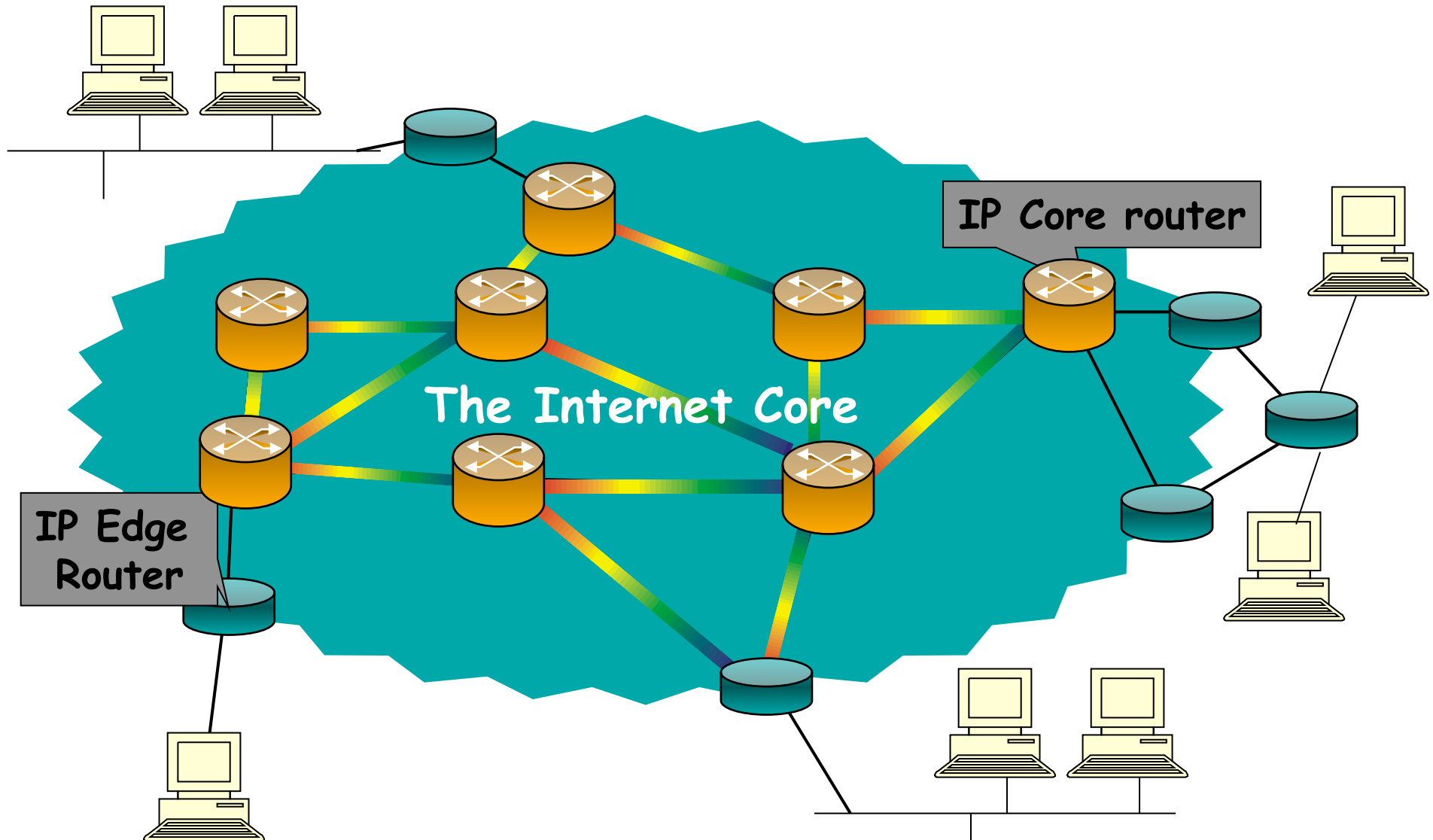


2.5, 10, 40, 160, 320 Gbps are available!

Auteur: C. Pham, Université de Pau et des Pays de l'Adour (UPPA)



# Internet core is 100% optical



# Fibers everywhere?

NEWS of Dec 15th, 2004

Verizon and SBC are  
deploying large optical fiber  
in

NEWS from Japan and  
South Korea

NEWS of May 31st, 2005

US Fiber-to-the-home  
(FTTH) installations have

the first  
technology

NEWS for 2009

Japan remains the overall  
leader in terms of the number  
of fiber-connected homes at  
13.2 million, followed by the  
United States (6.05 million)  
and the People's Republic of  
China (5.96 million)

grows  
200

NEWS of July, 2011

France Telecom-Orange and  
Free will deploy FTTH in 5  
millions home distributed in  
1300 cities

the  
gh-  
n  
ers

Total=24 millions!

July,  
n wi  
test-  
in Pa  
ynloa  
n upl

ore

160 Gbps



# Handle big data!



iCloud



amazon  
web services™

Google™

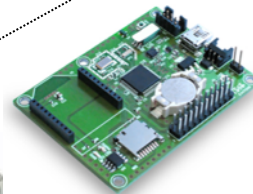
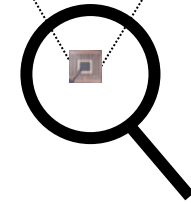
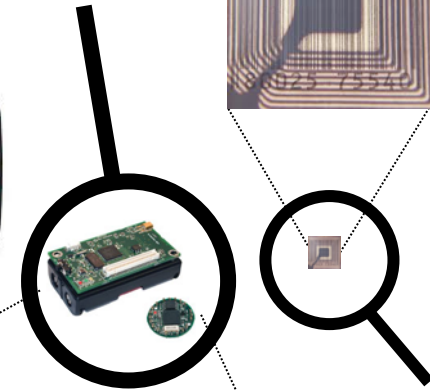
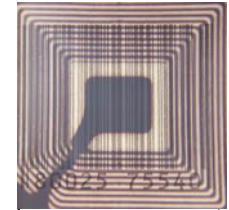


Windows Azure™

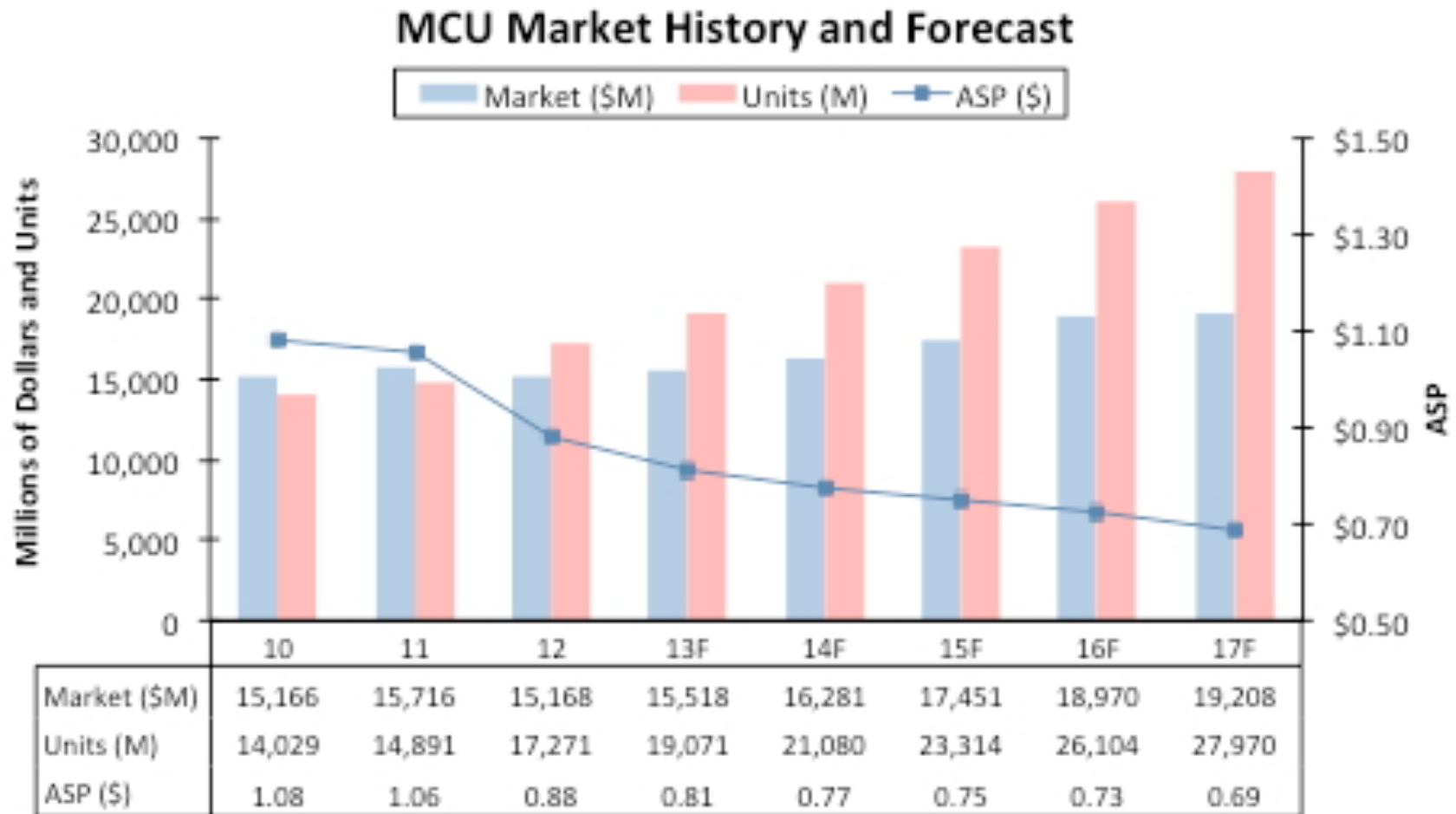




# Towards small, smart devices!



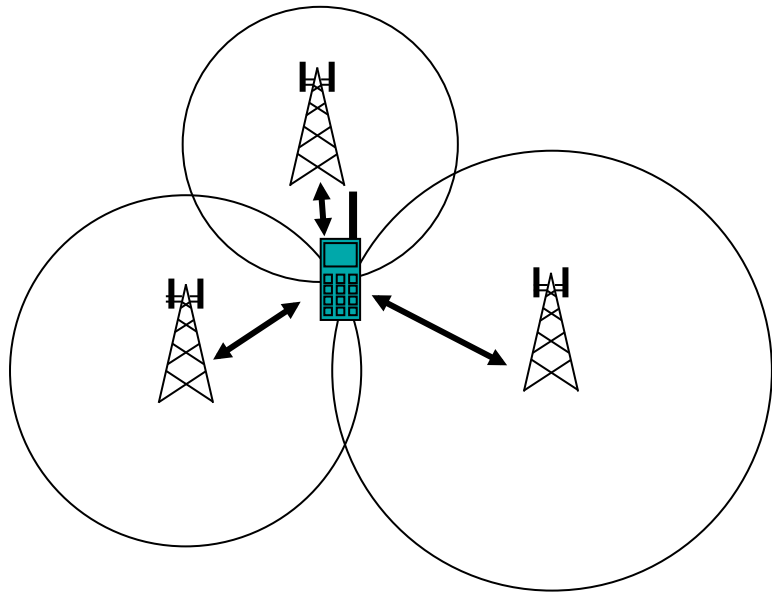
# MCU sales



Source: IC Insights

# 2<sup>nd</sup> revolution: Wireless Networks

- ❑ WiFi, WiMax
- ❑ BlueTooth, ZigBee, IrDA...
- ❑ GSM, GPRS, EDGE, UMTS, 3G, 4G,...



# The SmartPhone revolution





# Wireless communication made easy!



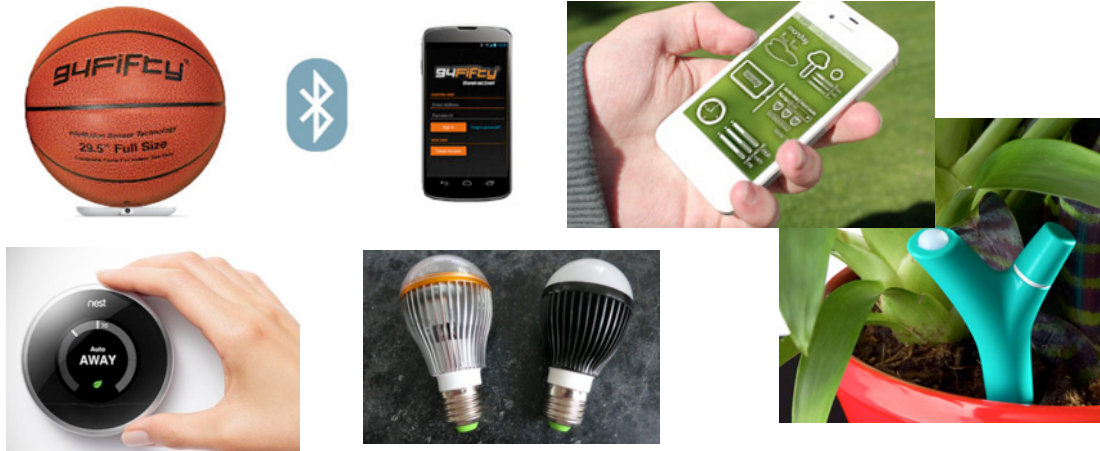
# Internet of Things/ M2M

□ Native communication:



□ Added communication

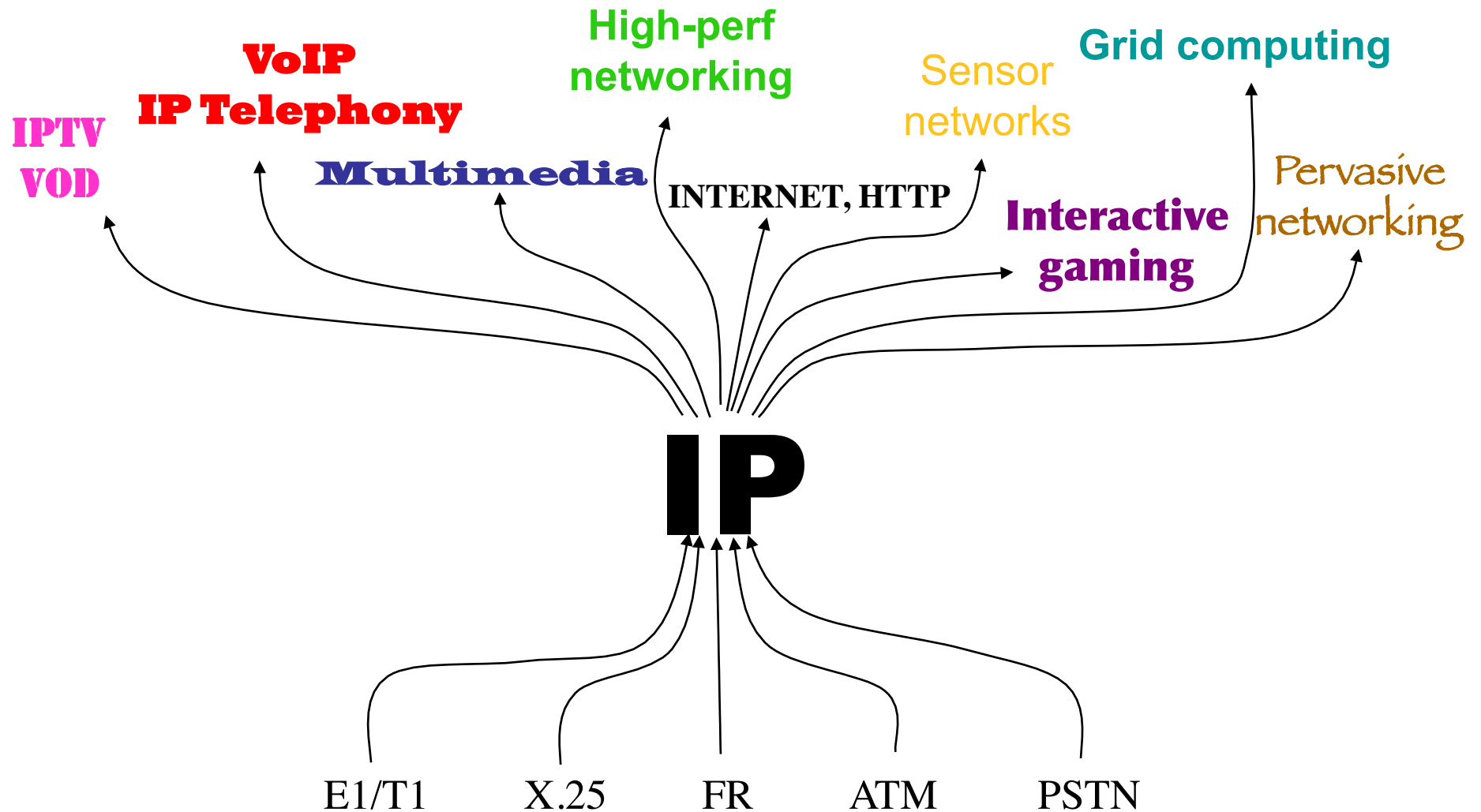
□ Active communication



□ Passive communication



# Towards all IP



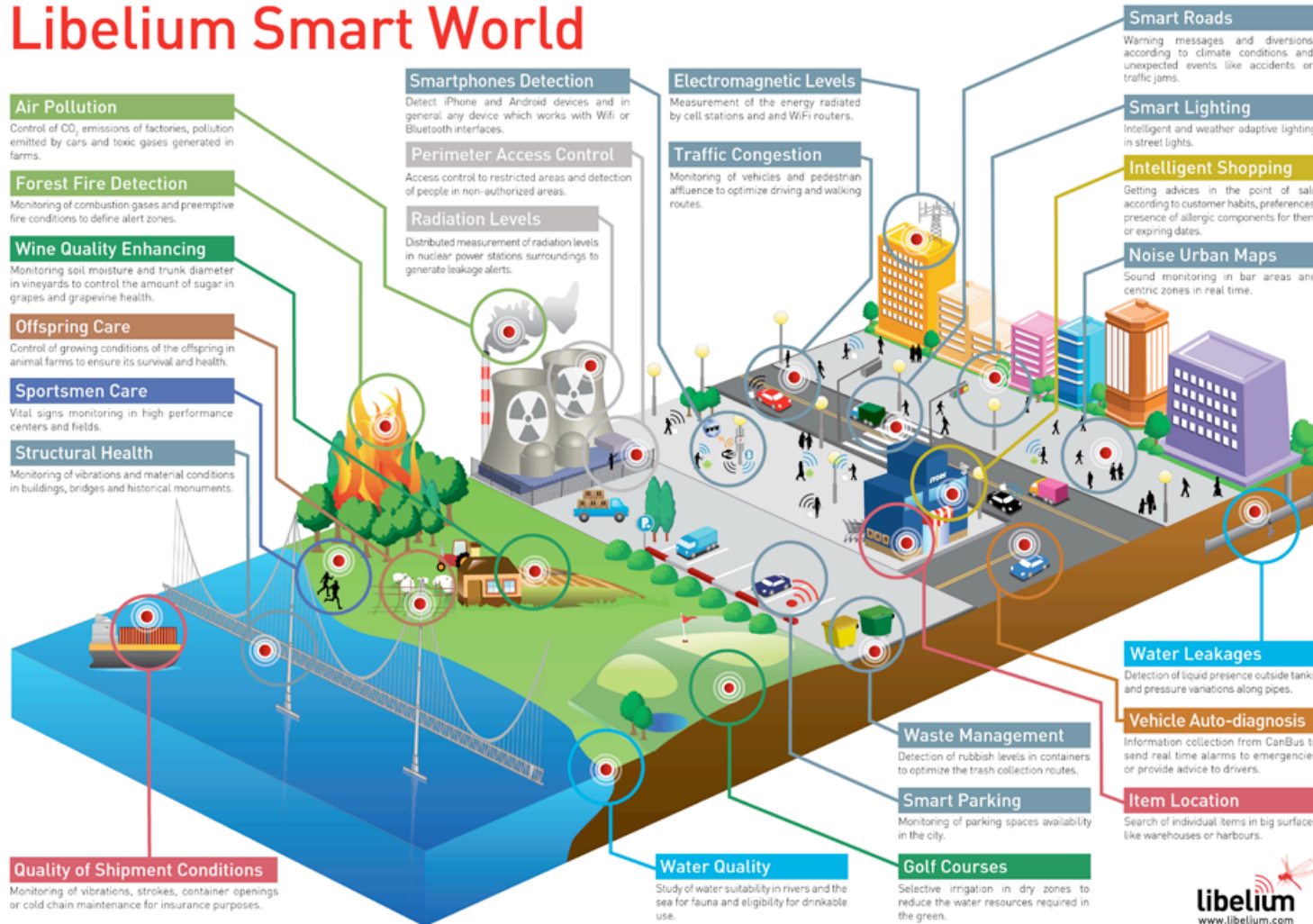


# Be Smart\* !

- Smart...
  - City, Building, Road, Traffic
  - Agriculture
  - Farming
  - Environment: Water, Forest
  - Energy, Electricity Grid
  - Vehicule & Transportation
  - Transport & Logistic
  - Surveillance, security, safety
  - ...

# Smart Cities

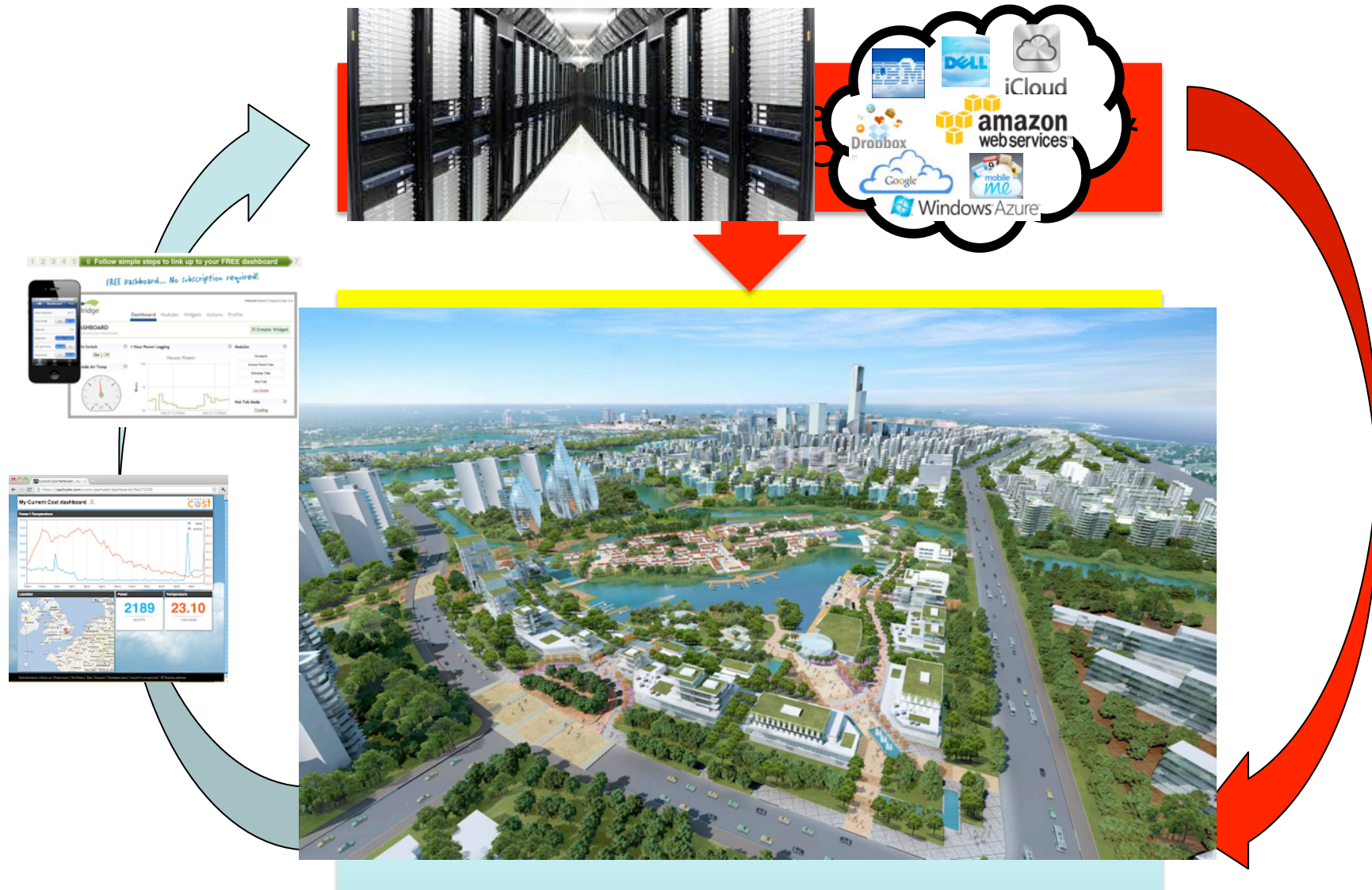
## Libelium Smart World



[HTTP://WWW.LIBELIUM.COM/TOP\\_50\\_IOT\\_SENSOR\\_APPLICATIONS\\_RANKING/#SHOW\\_INFOGRAPHIC](http://www.libelium.com/top_50_iot_sensor_applications_ranking/#show_infographic)

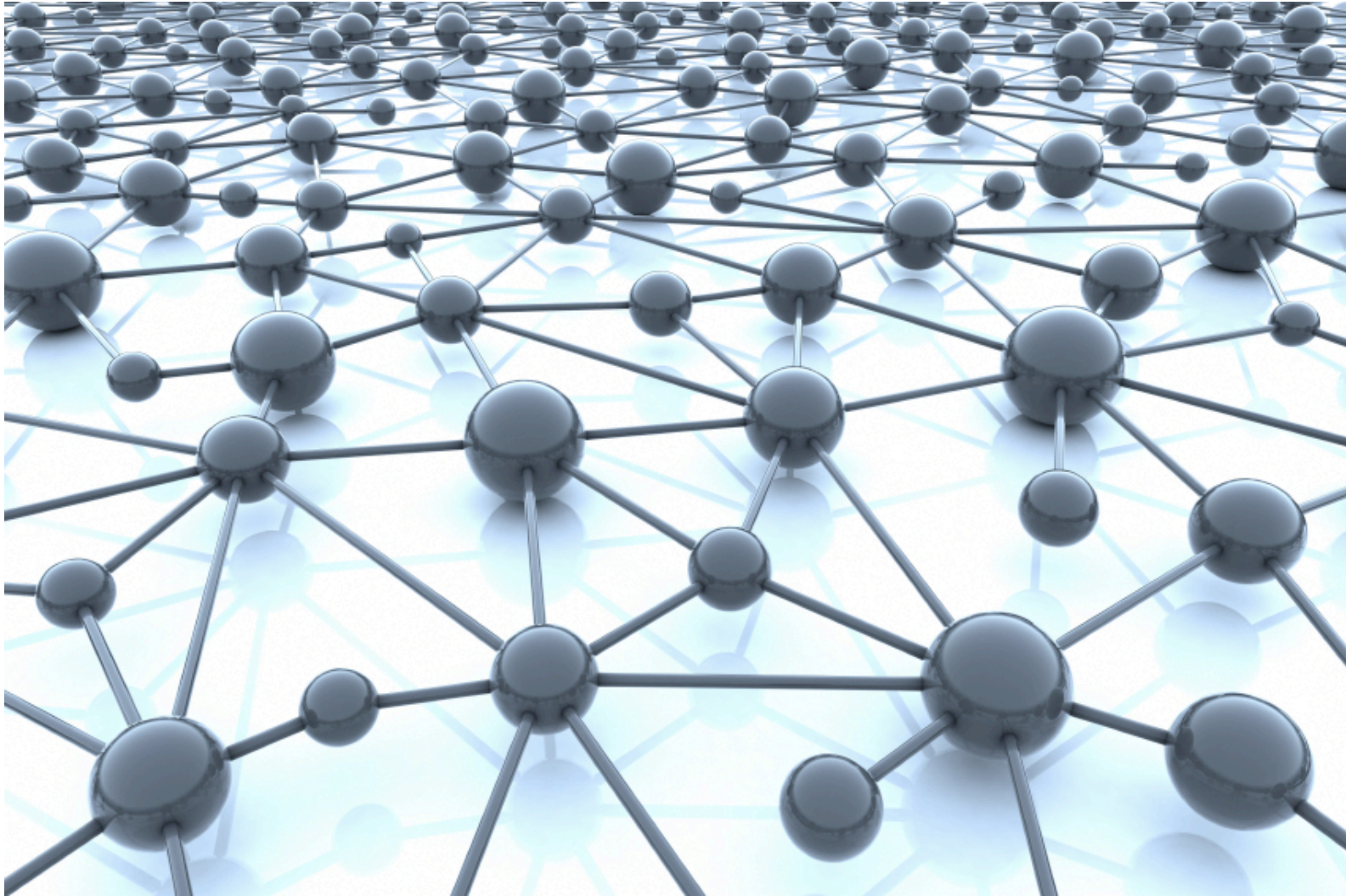
Auteur: C. Pham, Université de Pau et des Pays de l'Adour (UPPA)

# Control & Instrument



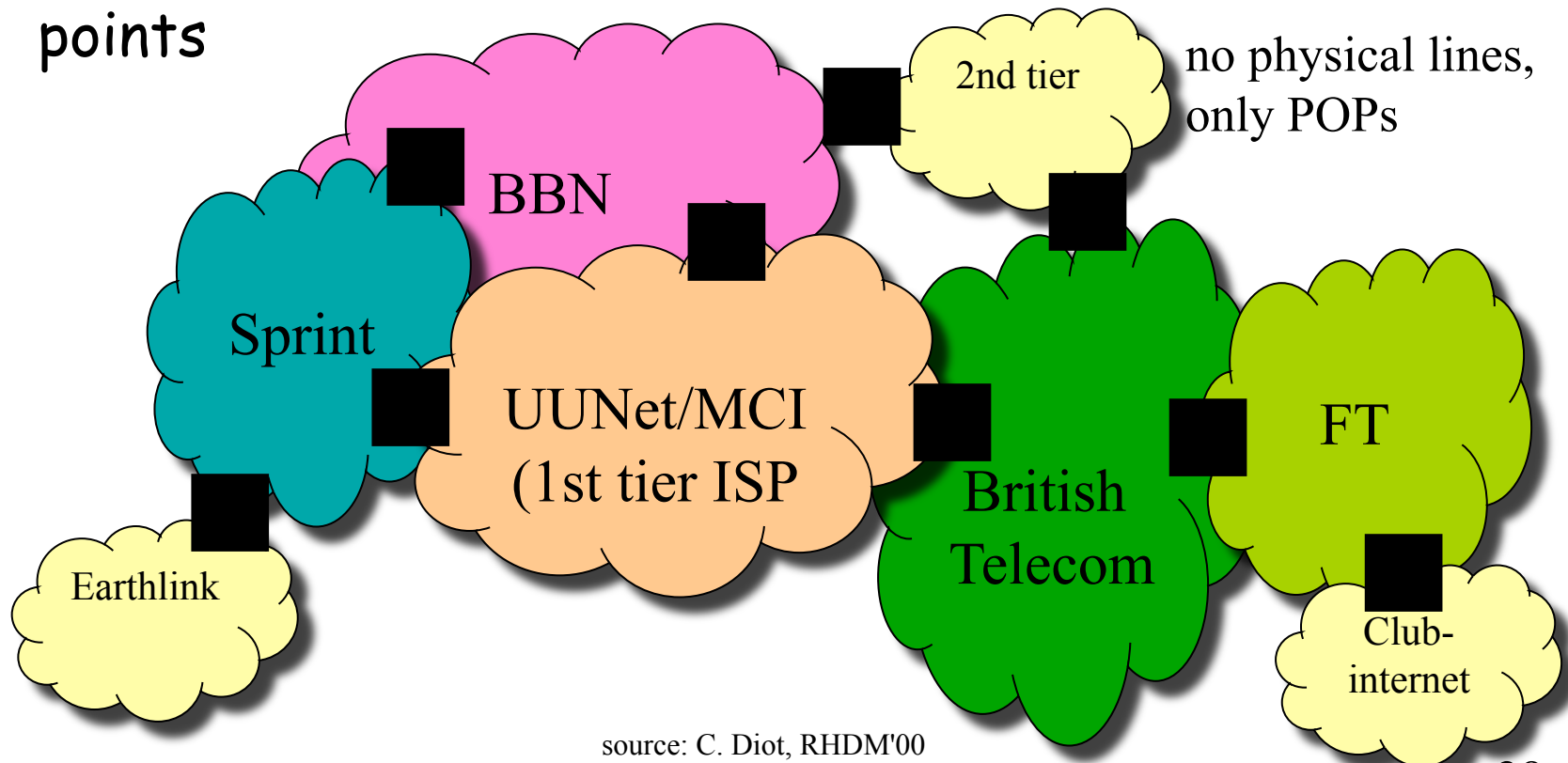


# The network behind the apps



# Operators and ISPs: they rule the Internet

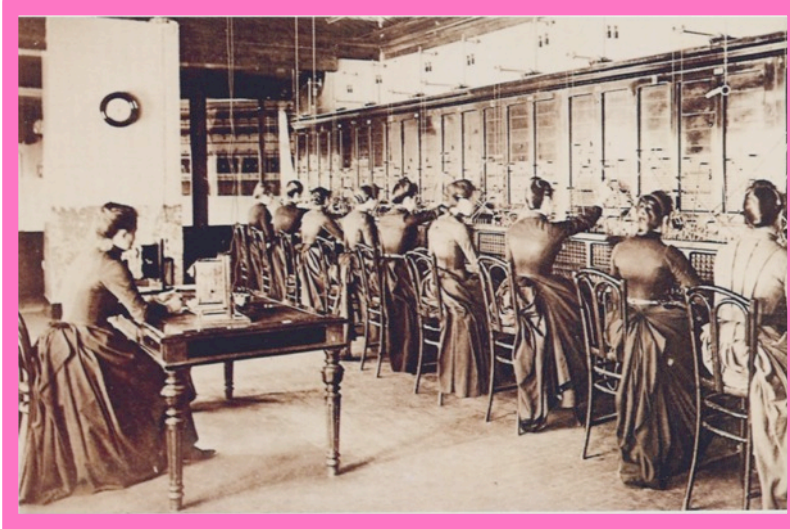
- ❑ « 1st tier ISP » own their lines.
- ❑ Interconnections happen mostly at private peering points



source: C. Diot, RHDM'00

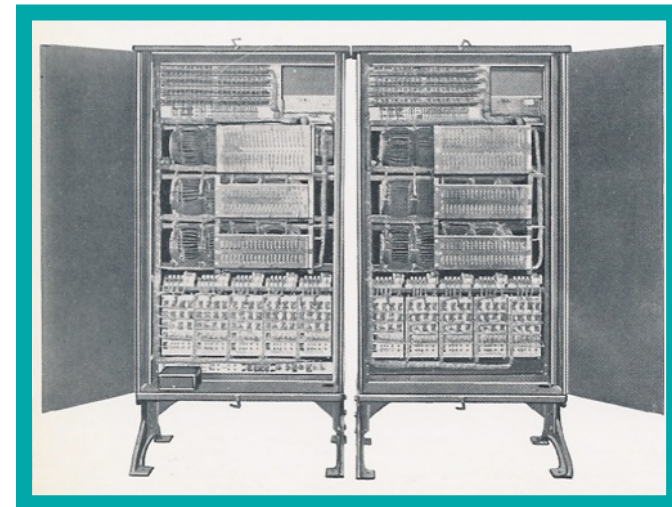
Auteur: C. Pham, Université de Pau et des Pays de l'Adour (UPPA)

# Back in time: The telephone system & network



*First automatic Branch Exchange Almond  
B. Strowger, 1891...*

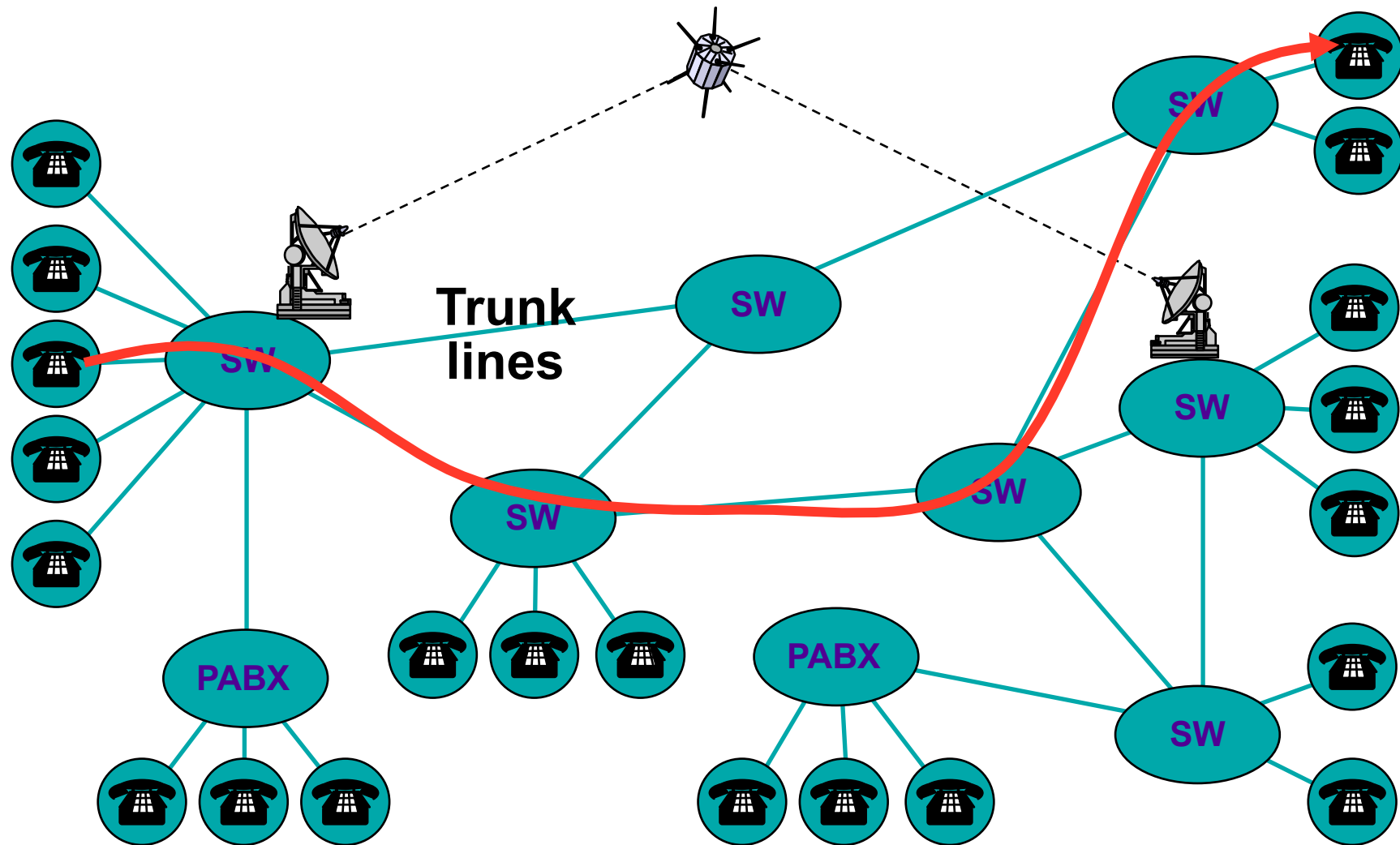
**Signaling replaces the  
operator**



Source J. Tiberghien, VUB

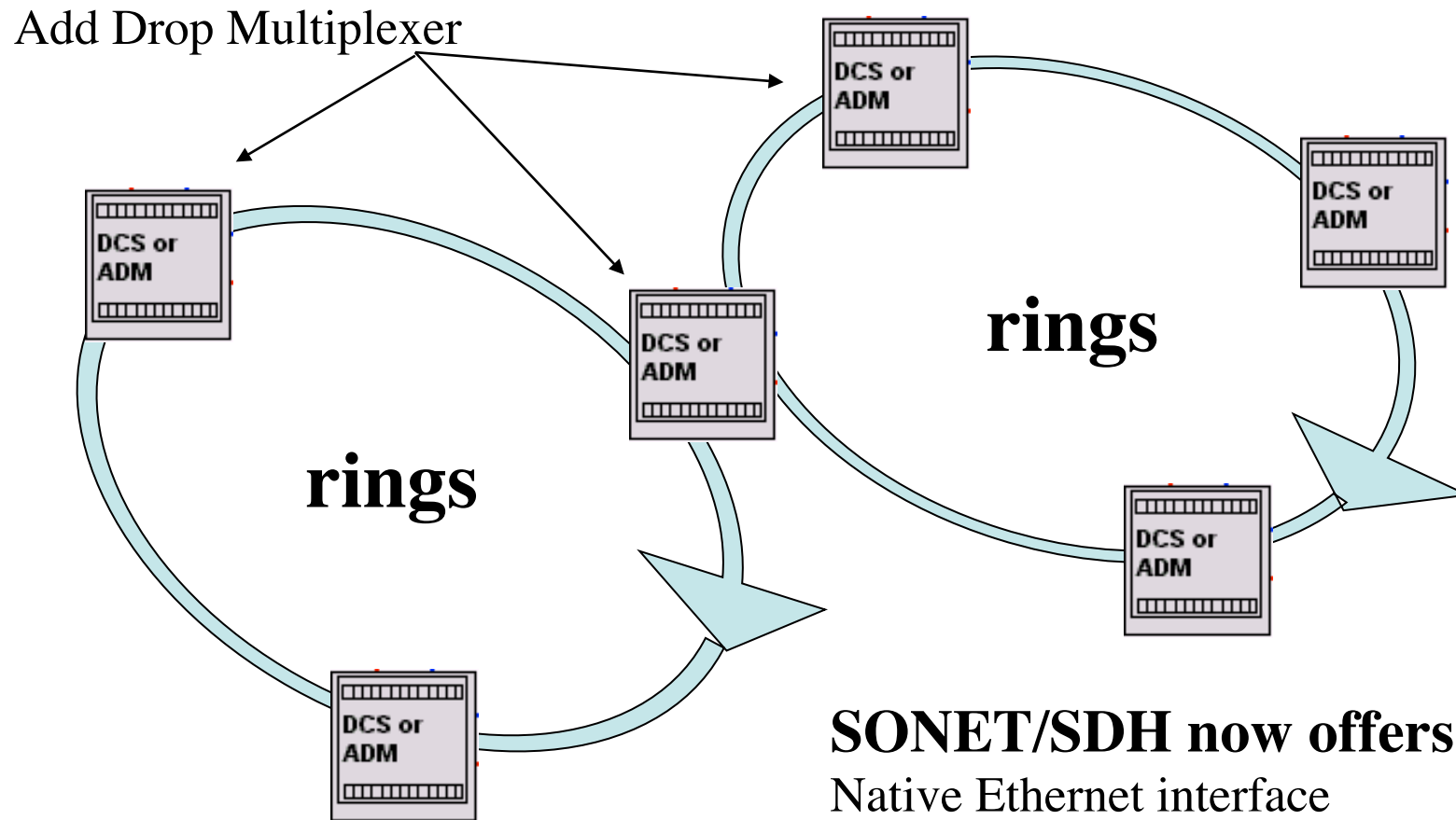


# The telephone circuit view





# SONET/SDH transport network infrastructure

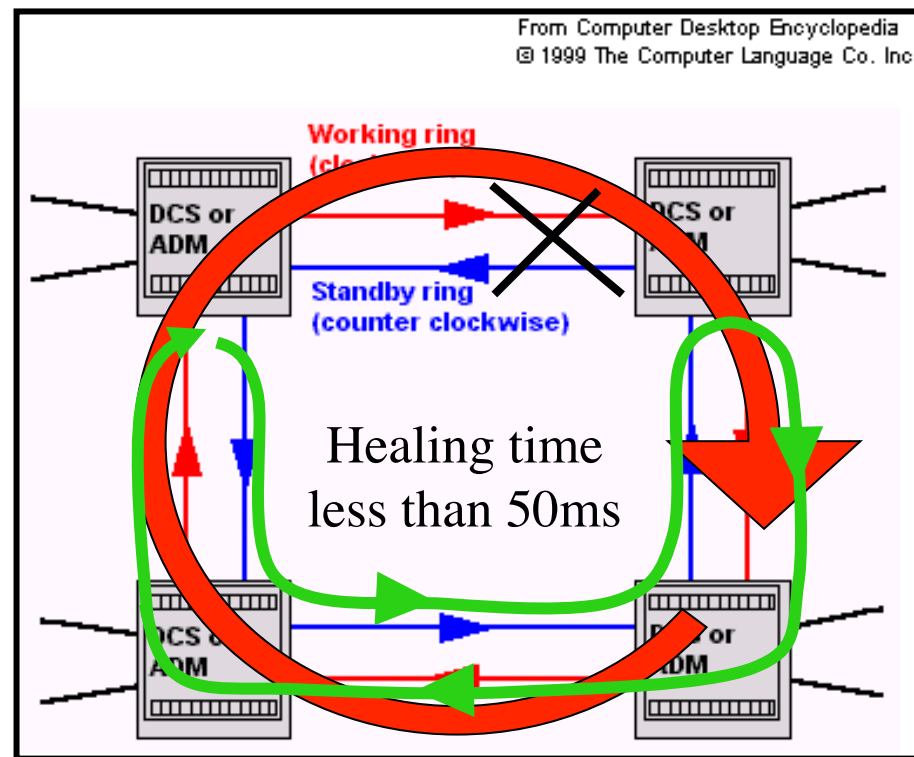


**SONET/SDH now offers**  
Native Ethernet interface  
Generic Framing Procedure  
Virtual Concatenation

# SONET/SDH and resiliency

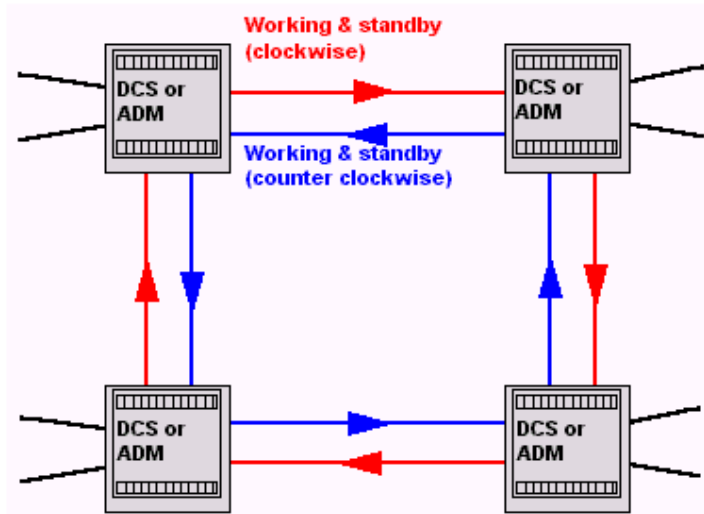
- SONET/SDH has built-in fault-tolerant features with multiple rings
- Ex: simple case

DCS  
(Digital Cross-Connects)



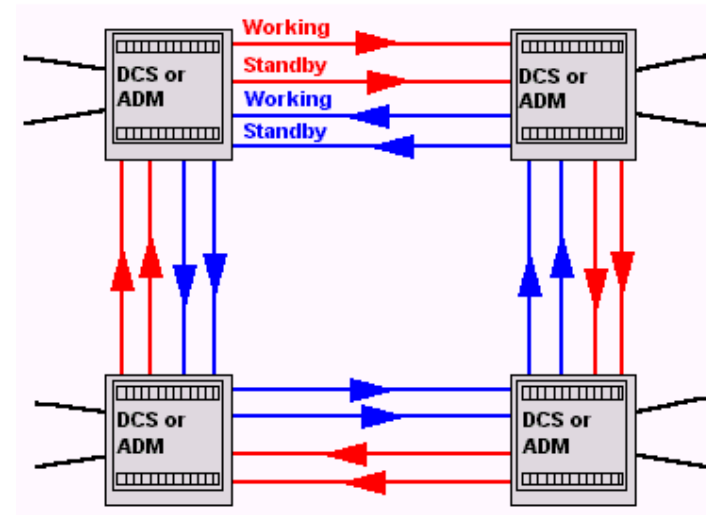
# SONET/SDH and resiliency

From Computer Desktop Encyclopedia  
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bi-directional

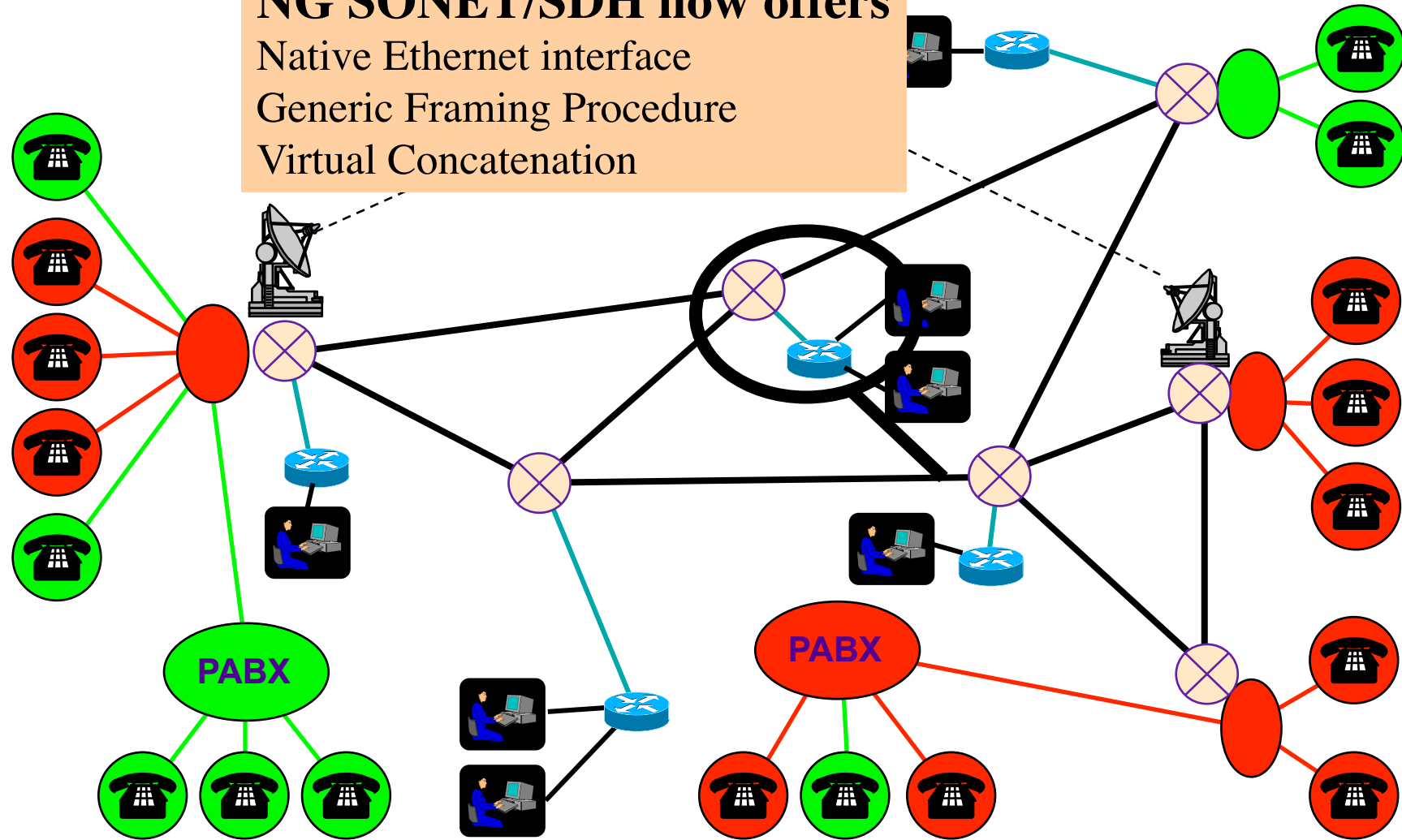
From Computer Desktop Encyclopedia  
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Found in most operators

# General Purpose SDH Networks

**NG SONET/SDH now offers**  
Native Ethernet interface  
Generic Framing Procedure  
Virtual Concatenation



# + WHAT IS QUALITY OF SERVICE?



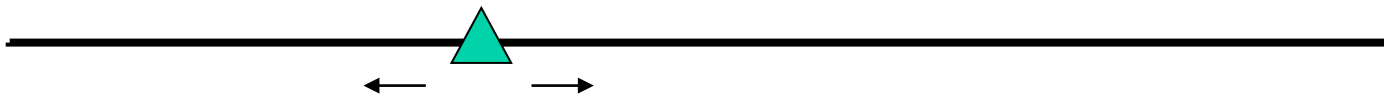
- ❑ **QUALITY OF SERVICE IS THE ABILITY TO PROVIDE DIFFERENT PRIORITY TO DIFFERENT APPLICATIONS, USERS, OR DATA FLOWS, OR TO GUARANTEE A CERTAIN LEVEL OF PERFORMANCE**
- ❑ **QOS CRITERIA ARE NUMEROUS AND IS HIGHLY DEPENDANT OF THE APP.**
  - ❑ **THROUGHPUT, DELAY, JITTER, LOSS RATE, AVAILABILITY, UPTIME, ...**
- ❑ **... OR DRIVEN BY THE END-USER**
  - ❑ **IMAGE RESOLUTION, SOUND QUALITY, APPROPRIATE LANGUAGE, ...**

## What is QoS (contd) ?

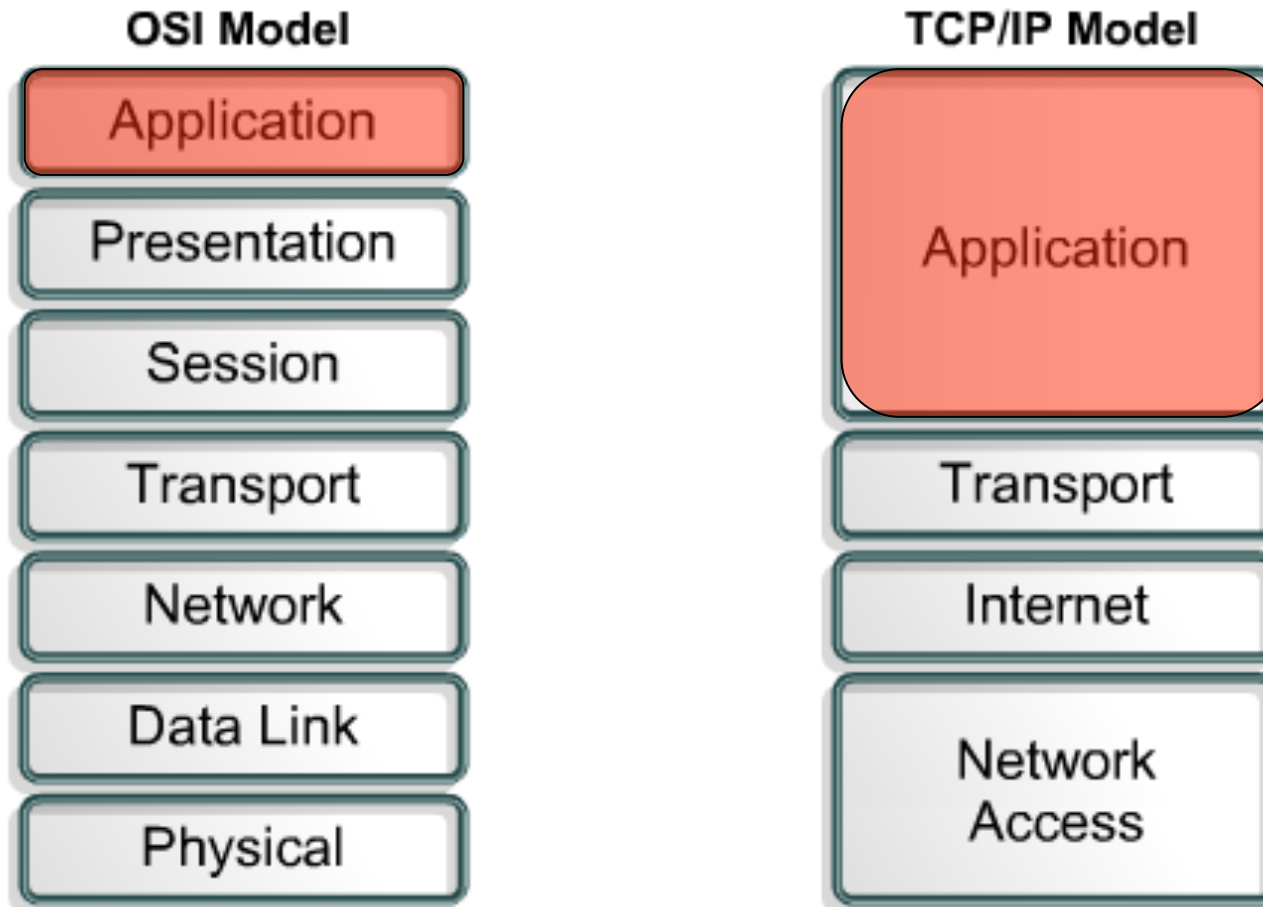
- ❑ These parameters can be measured at several granularities:
  - ❑ “micro” flow, aggregate flow, population.
  
- ❑ QoS considered “better” if
  - ❑ more parameters can be specified
  - ❑ QoS can be specified at a fine-granularity.
  
- ❑ QoS spectrum:

**Best Effort**

**Leased Line**



# Where to put QoS?

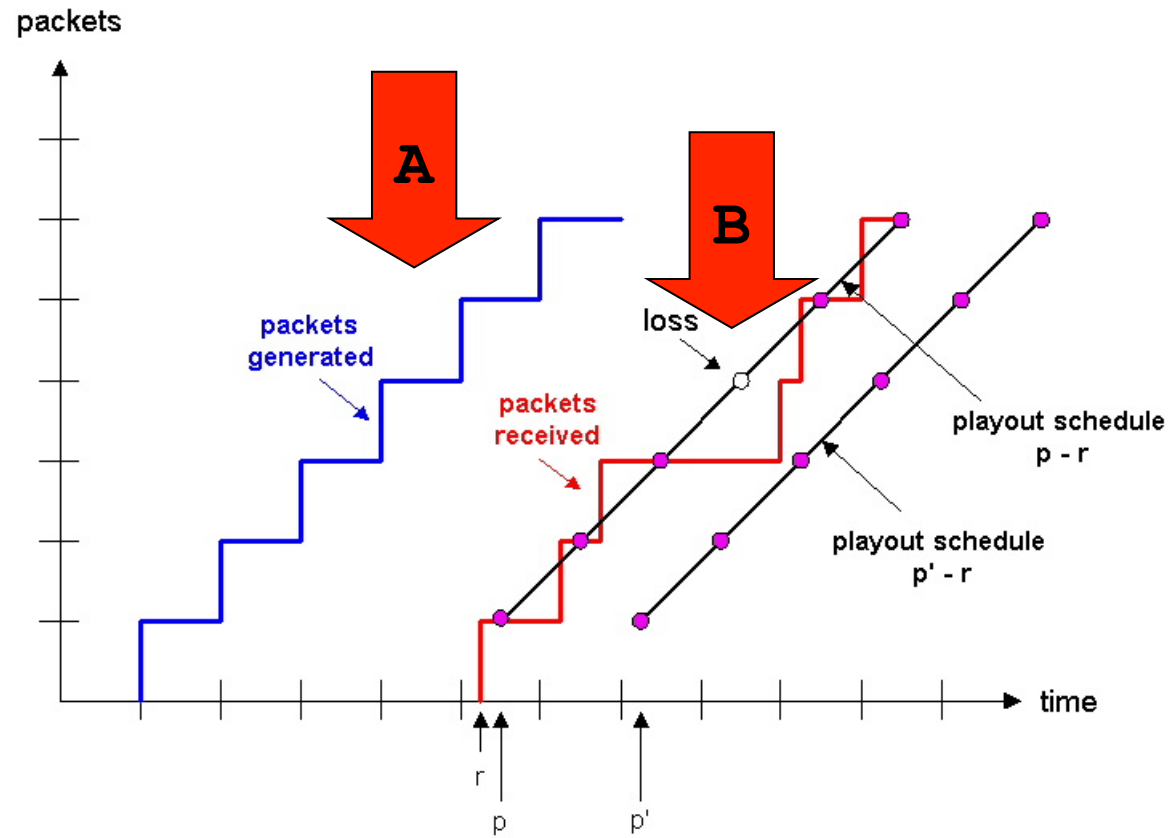




Application layer=network as a black box



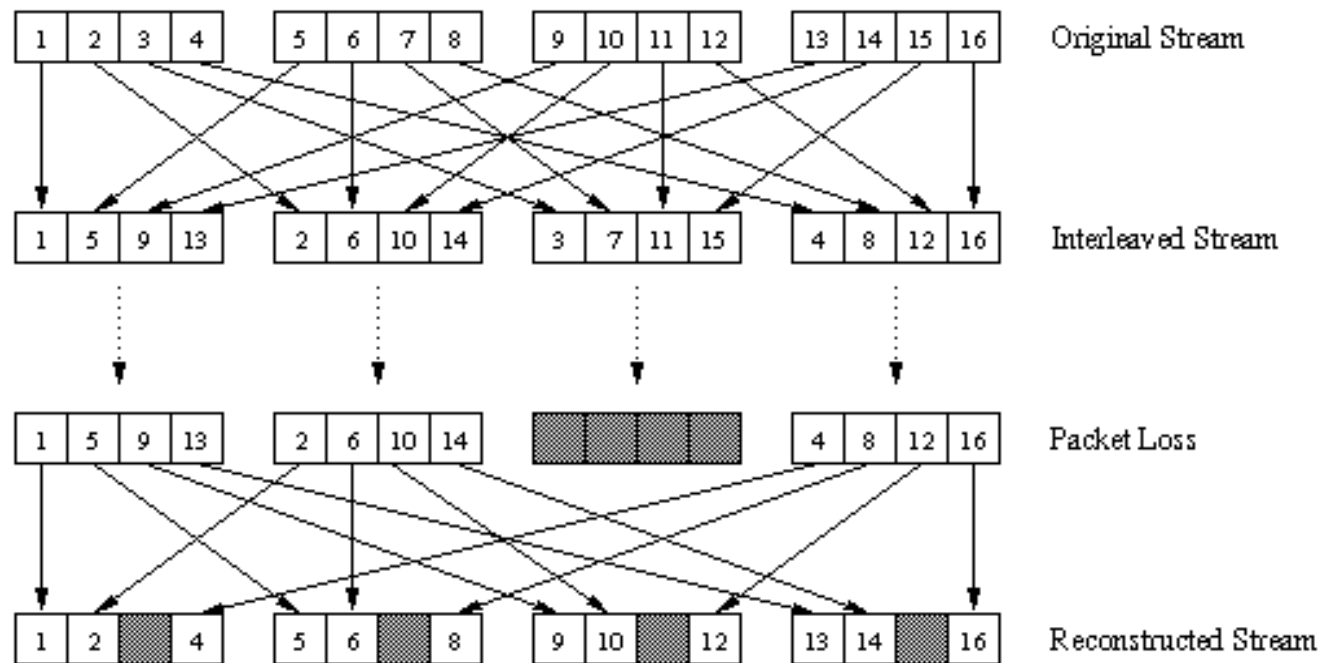
# Dealing with packet jitter Fixed playout delay



From Xavier Appé, modified by C. Pham for educational purpose only

# Recovering from packet loss Interleaving

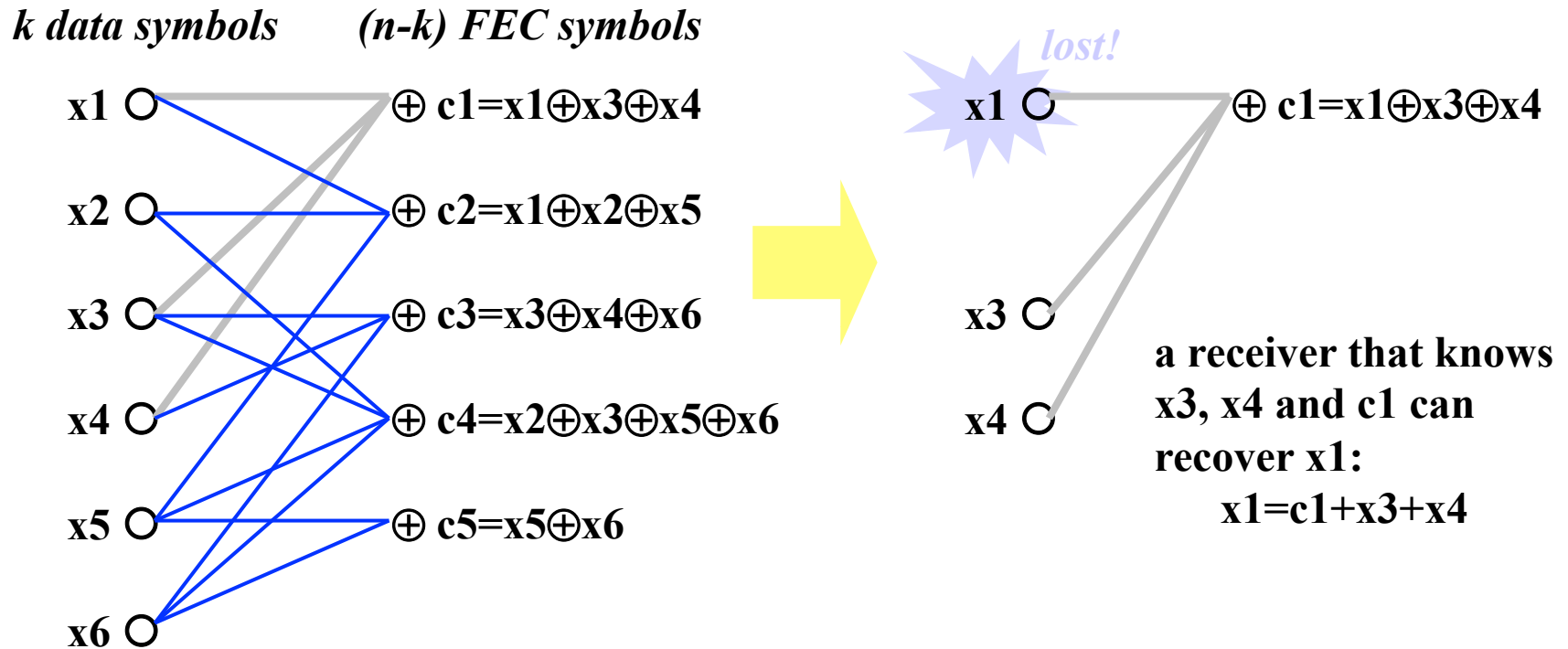
- Divide 20 msec of audio data into smaller units of 5 msec each and interleave
- Upon loss, have a set of partially filled chunks



From Xavier Appé, modified by C. Pham for educational purpose only

# Large block FEC codes...

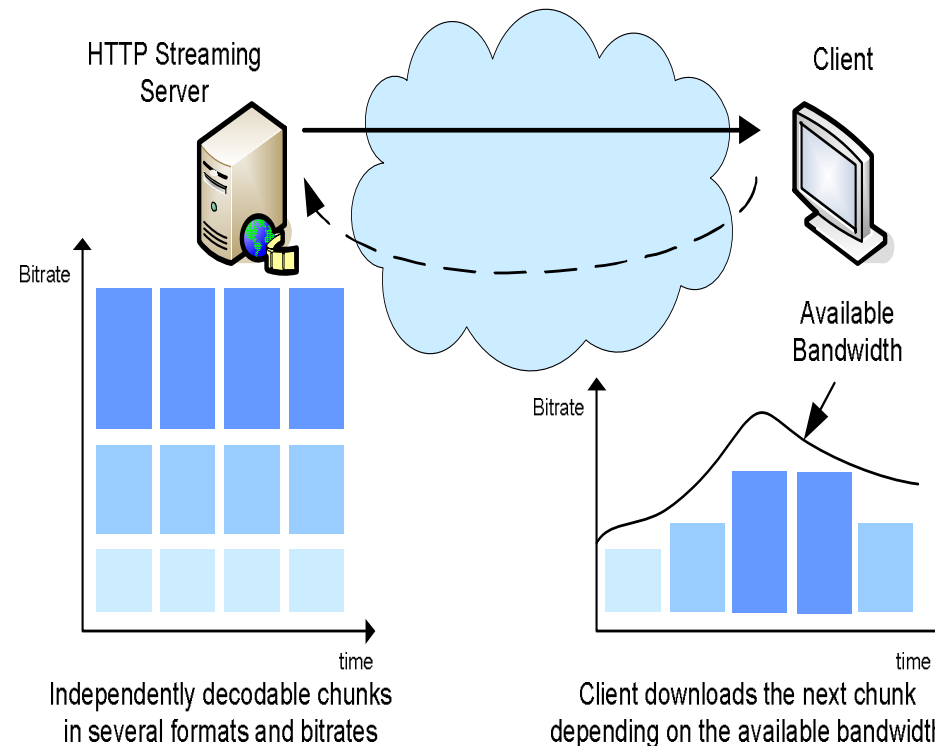
- an example: LDPC code
  - based on XOR operations ( $\oplus$ )
  - uses bipartite graphs between source and FEC symbols
  - iterative decoding



From Xavier Appé, modified by C. Pham for educational purpose only

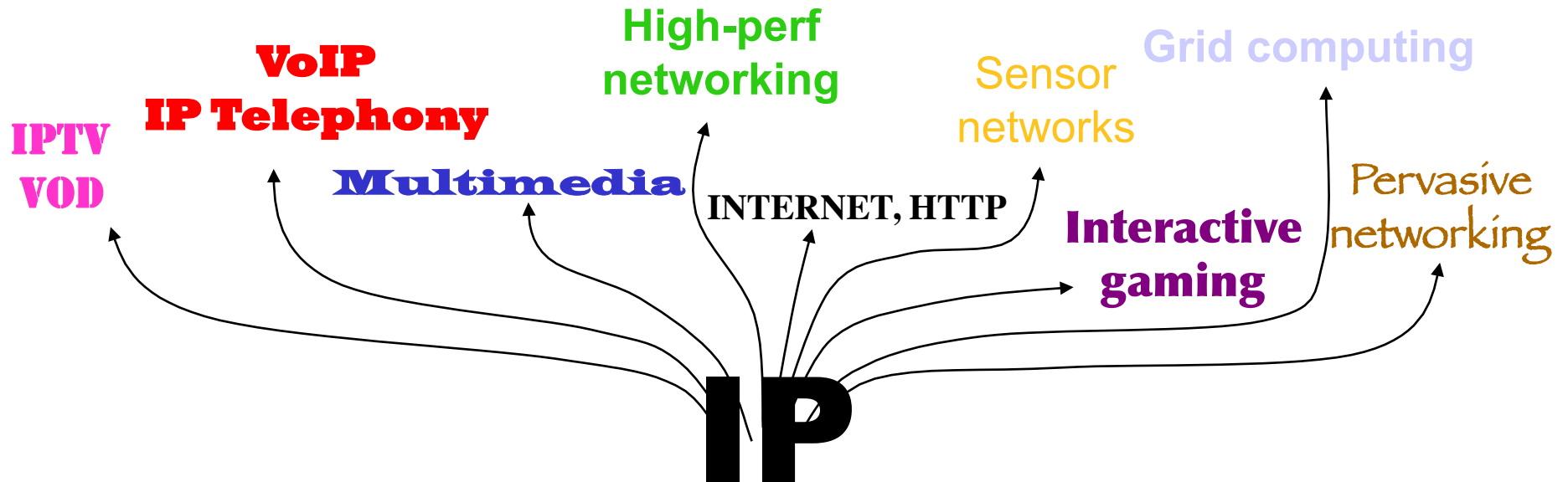
# DASH: Dynamic Adaptive Streaming over HTTP

The DASH standard is a video streaming technique based on segments, available in various quality and transferred with HTTP 1.1



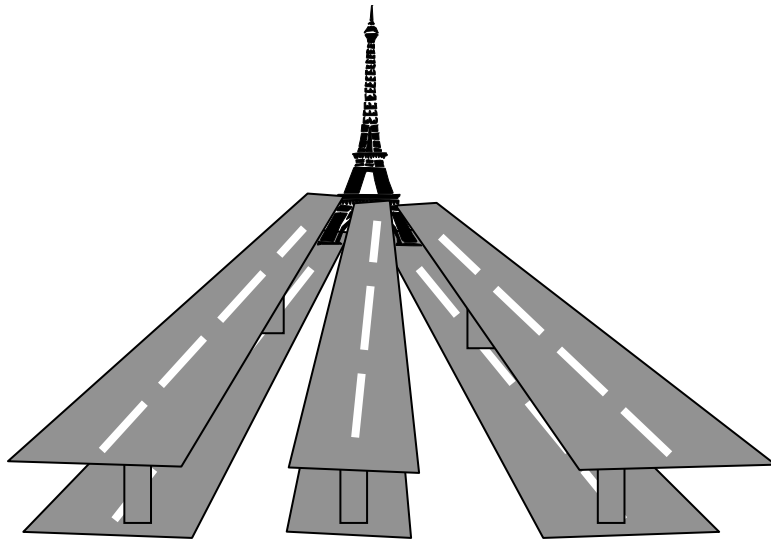
Source Yassine HADJADJAOL

# MUST maintain IP philosophy



# Overprovisioning in the core

- ❑ Most operators are overprovisioning bandwidth with DWDM fibers
- ❑ 10Gbps, 40Gbps, 160 GBps, 320 Gbps, much mote to come!

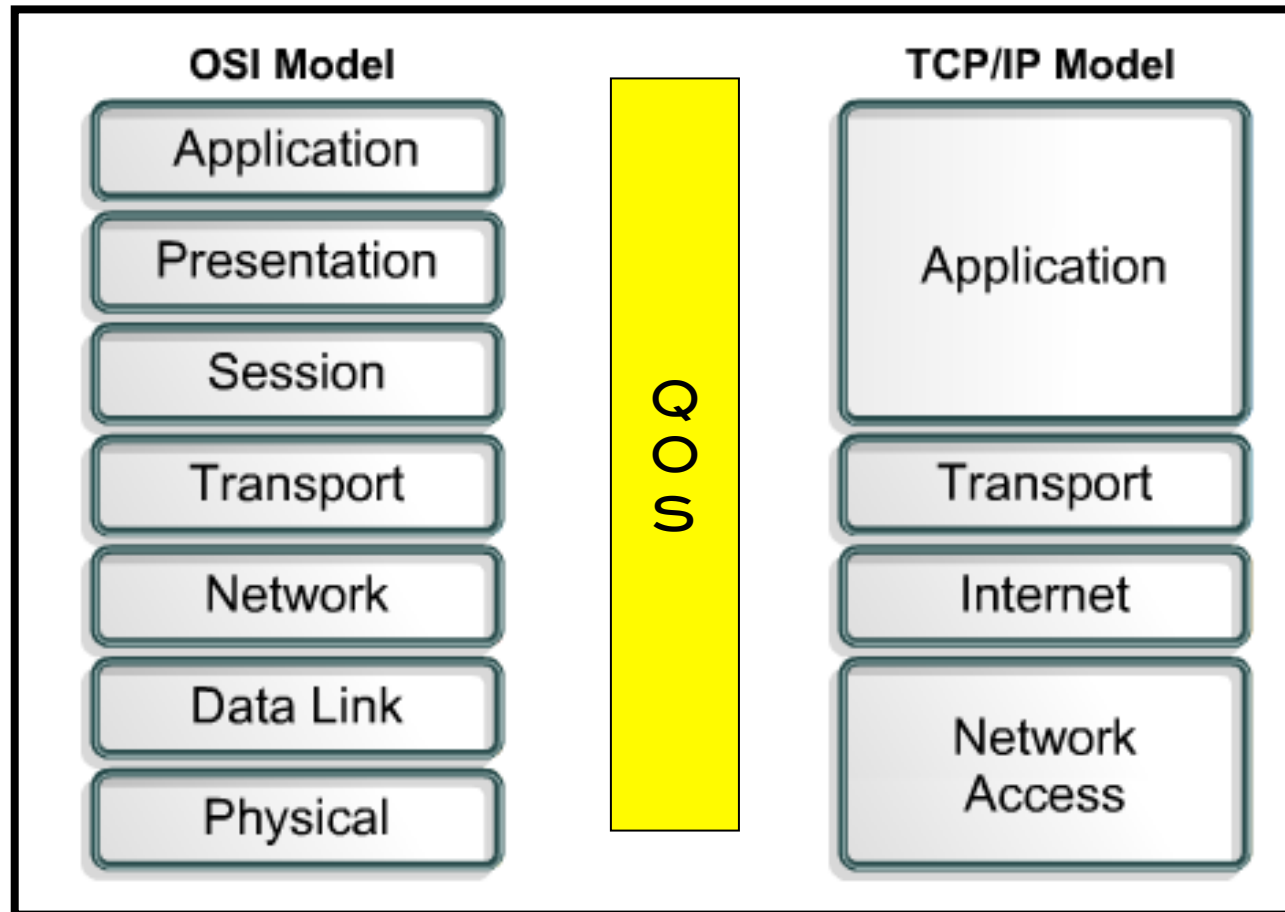


# IP desired service

- ❑ Isolation: my traffic is not impacted at all by yours
- ❑ Protection: my transmission path is backed up to the nth degree by failover paths
- ❑ Throughput: I get the capacity I pay for
- ❑ Delay: Whatever pattern of packets timing I send with is preserved at the far-end



# 30 years of INTERNET QoS...



...have shown the power of selfishness!

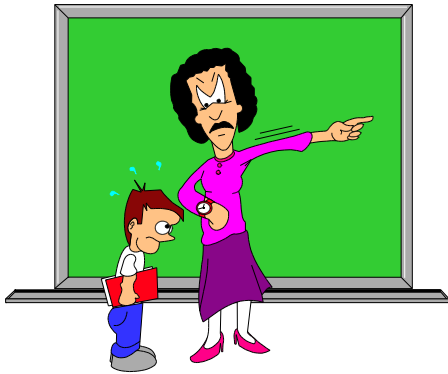


WHY  
SHOULD I  
BOTHER  
WITH  
QOS  
WHEN...

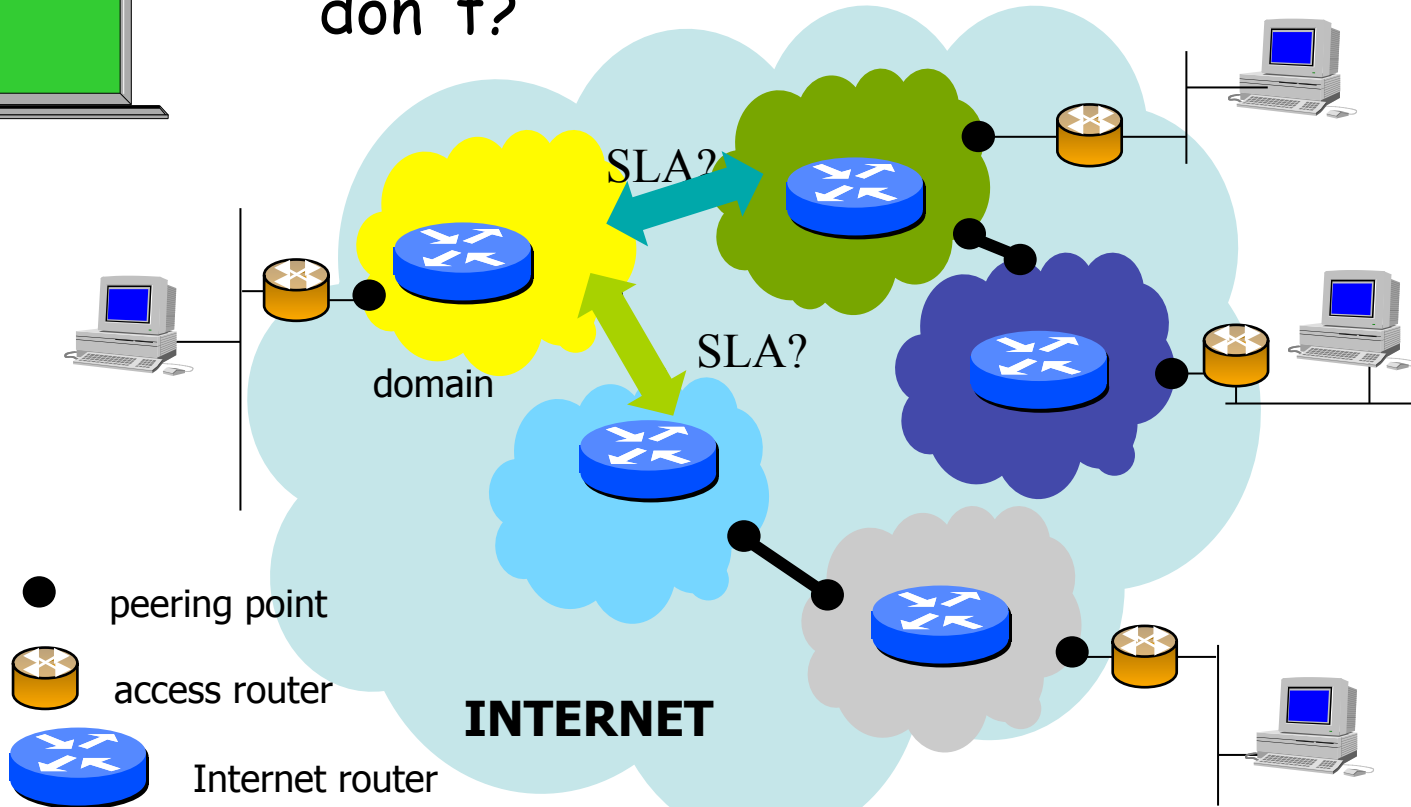
...OTHERS  
DON'T DO  
IT?

# It's not my fault!

« environmental problems often have impacts beyond borders »



- ❑ What's the point of deploying QoS if others don't?



# Current Internet's QoS



**SO WHY CHANGE?**

Auteur: C. Pham, Université de Pau et des Pays de l'Adour (UPPA)

# Sustainable development

- ❑ "meets the needs of the present without compromising the ability of future generations to meet their own needs" [Brundtland Report, 1987]
- ❑ Trade-off between performance and needs: « why are we producing? »
- ❑ Use the right resource, at the right place, at the right time

a new dimension of global responsibility—  
not only to planetary resources but also to planetary  
fairness



# Is overprovisioning harmful?

- ❑ NO: overprovisioning is not very costly. Adding new wavelengths is quick. Customers are happy and quick return on investment!
- ❑ YES: while overprovisioning, alternative solutions are not deployed. High risk that relying too much on old technologies makes upgrades impossible (c.f. IPv6, TCP,...)

# Lessons learned from sustainable development

- Limit globalization
- Limit the pursuit of continued economic prosperity
- Redistribute labour, wages,...
- Promote the use of local resources
- Change mentality



# Community networks?





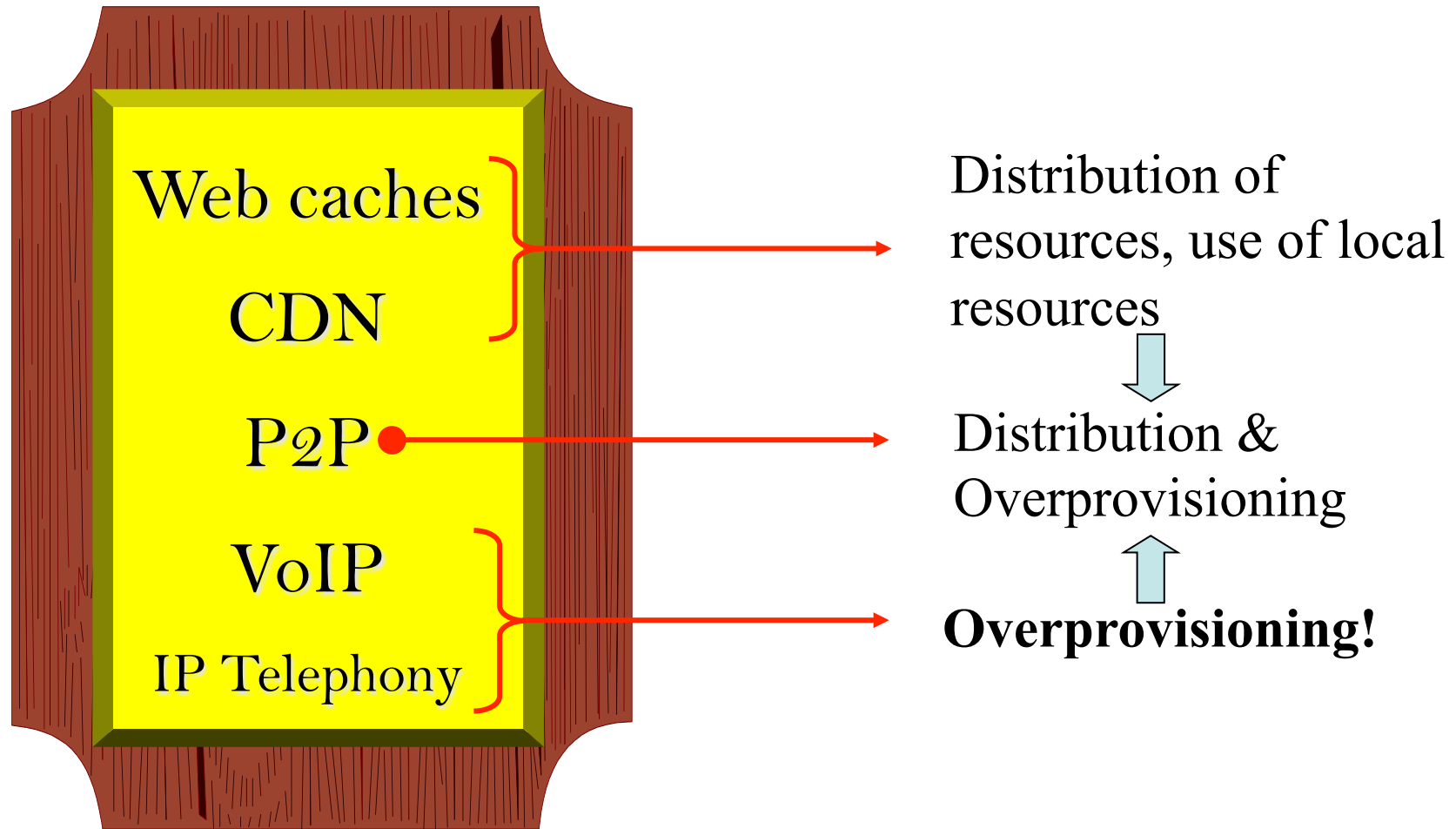
# Limitations of the current Internet

- ❑ Bandwidth
  - ❑ Raw bandwidth is not a problem: DWDM
  - ❑ Provisioning bandwidth on demand is more problematic
- ❑ Latency
  - ❑ Mean latencies on Internet is about 80-160ms
  - ❑ Bounding latencies or ensuring lower latencies is a problem
- ❑ Loss rate
  - ❑ Loss rate in backbone is very low
  - ❑ End-to-End loss rates, at the edge of access networks are much higher
- ❑ Communication models
  - ❑ Only unicast communications are well-defined: UDP, TCP
  - ❑ Multi-parties communication models are slow to be deployed

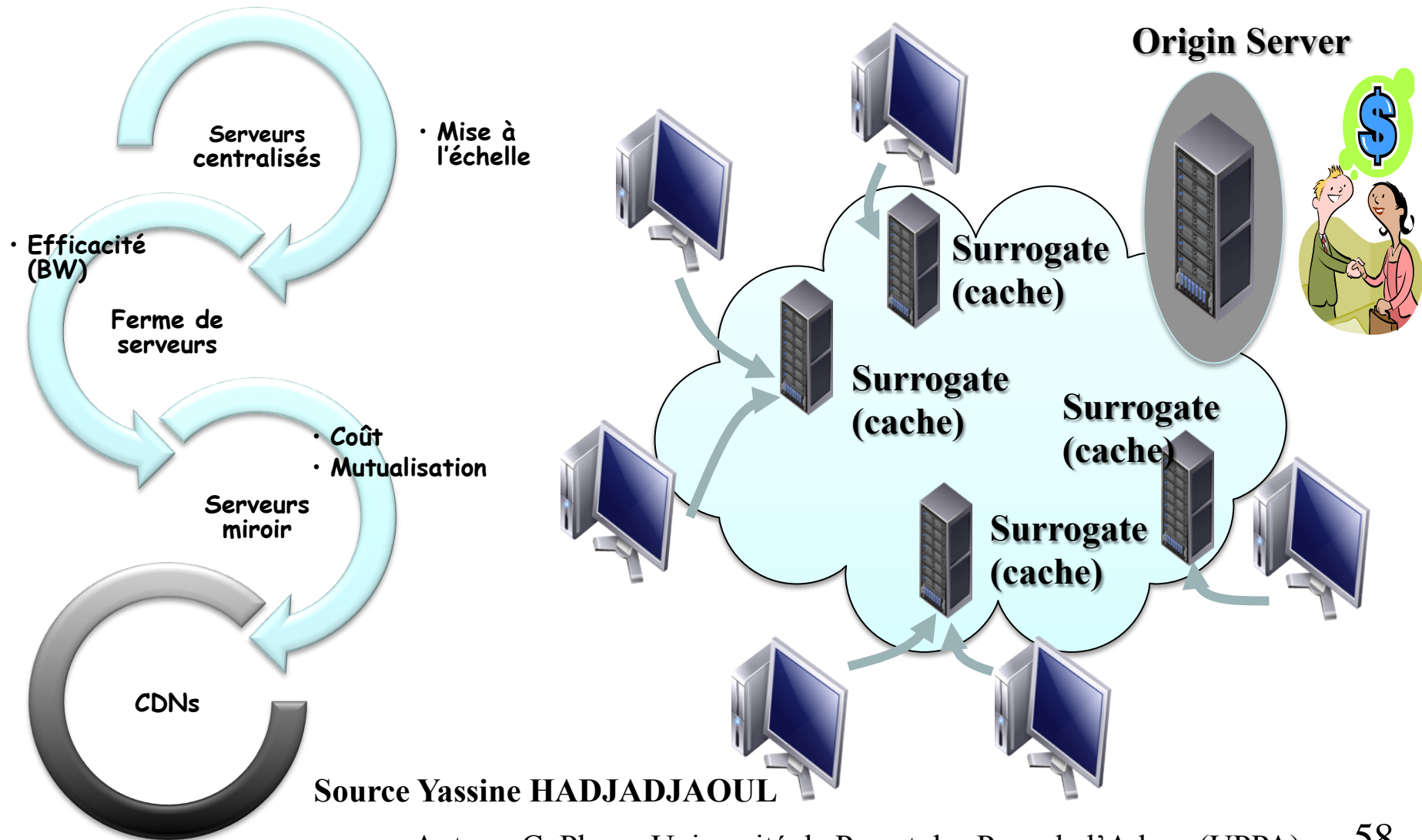
# Net Neutrality or Not?

- ❑ NN or NNN? That's the question!
- ❑ NN = dumb network!
- ❑ Internet's success is in a large part debtful to what's called Net Neutrality (IP neutrality)

# Some NN success stories



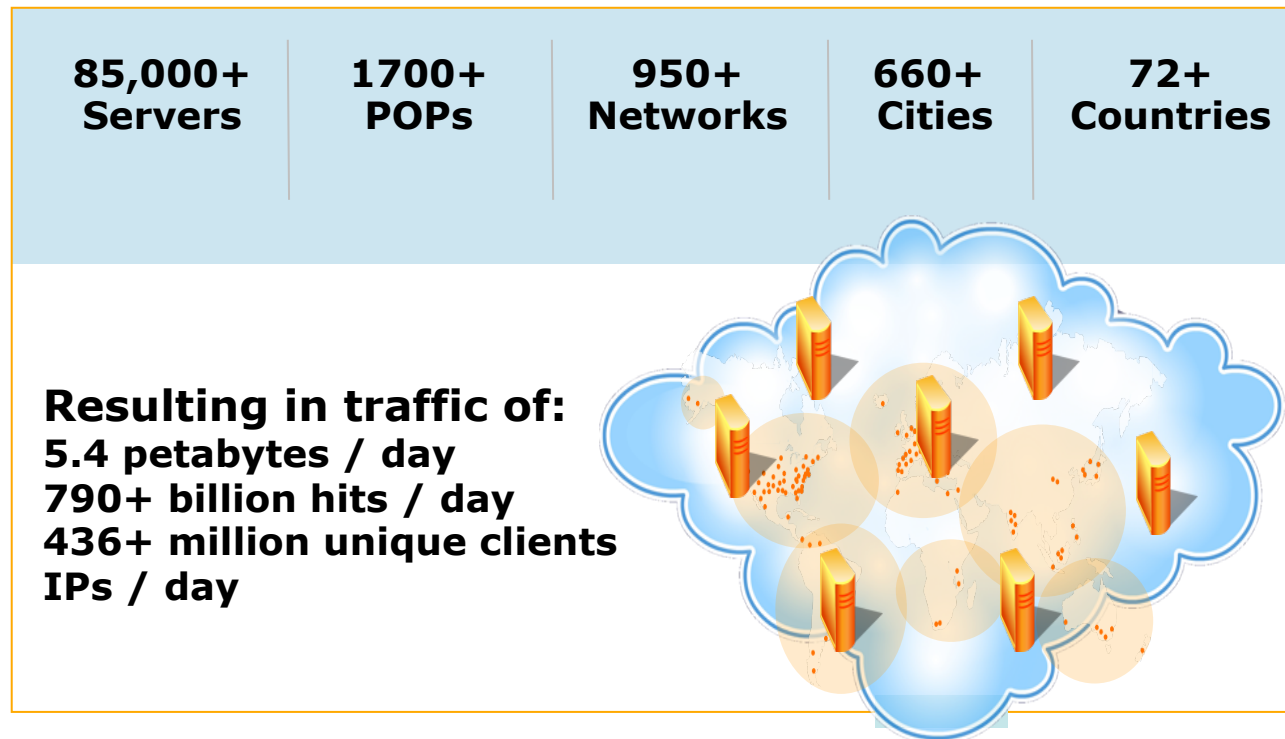
# CDN



Source Yassine HADJADJAOL

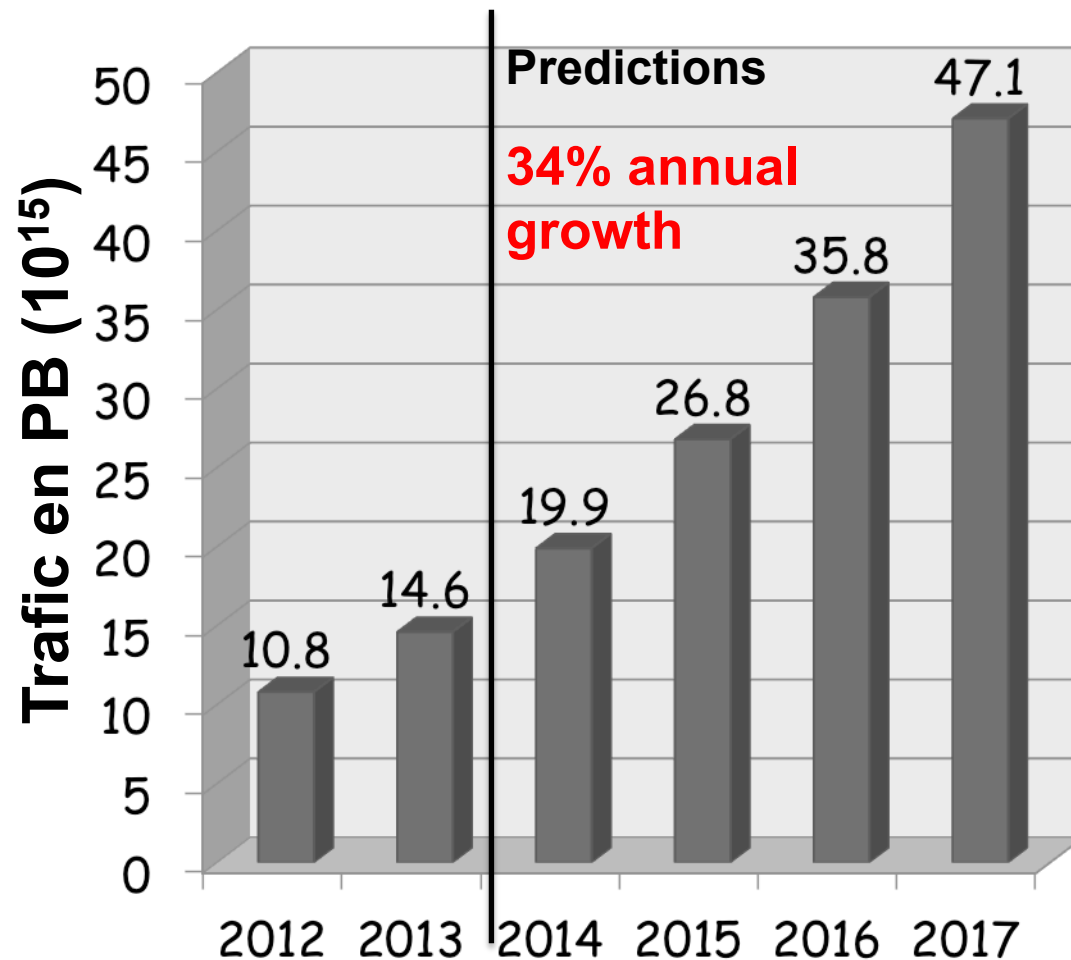


## The Akamai EdgePlatform:



Source Yassine HADJADJAOUL

# CDNs traffic evolution



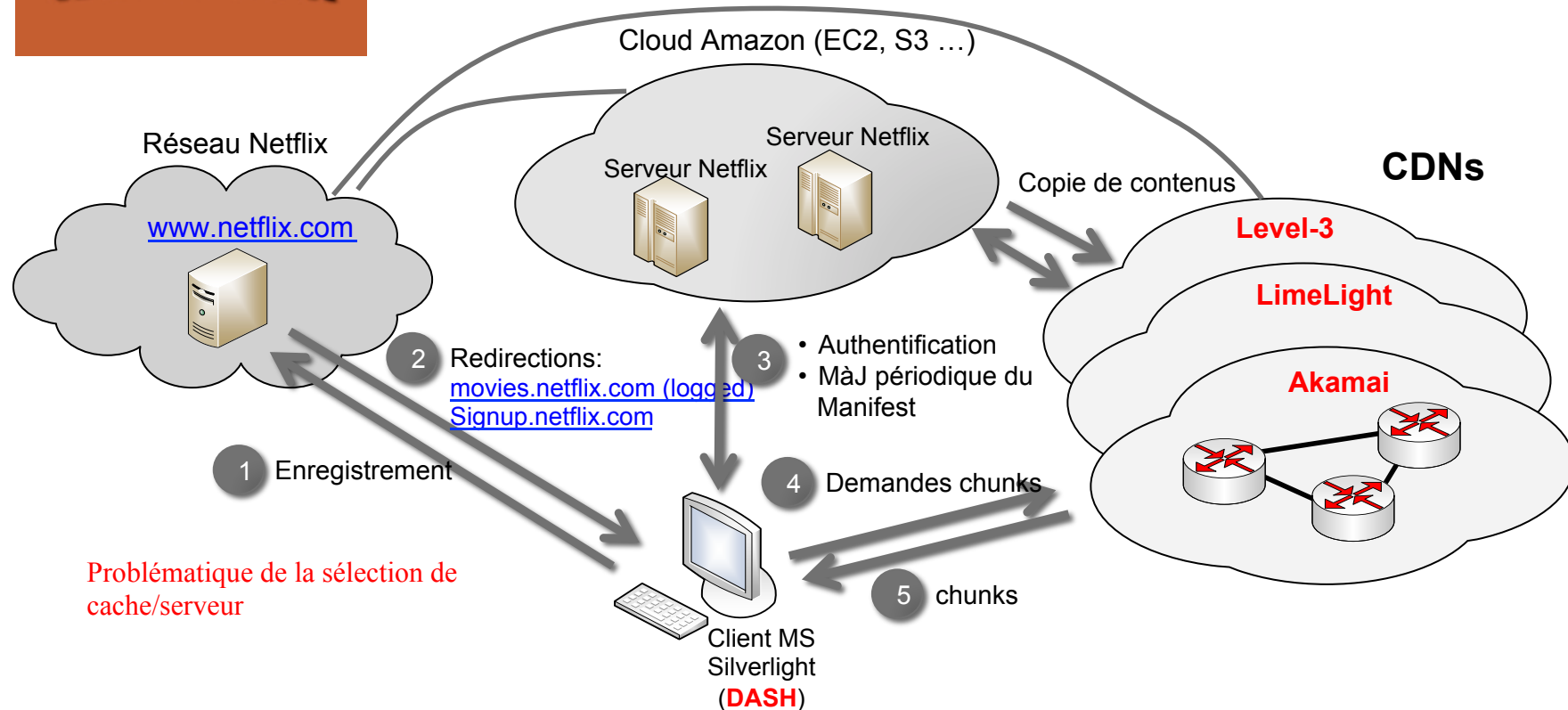
Source Yassine HADJADJAOUL

- **Dominating method for streaming.**
  - 51% of Internet traffic will go through CDNs in 2017 (34% in 2012).
  - 65% of video traffic on Internet will go through CDNs in 2017 (53% in 2012)

# Typical architecture



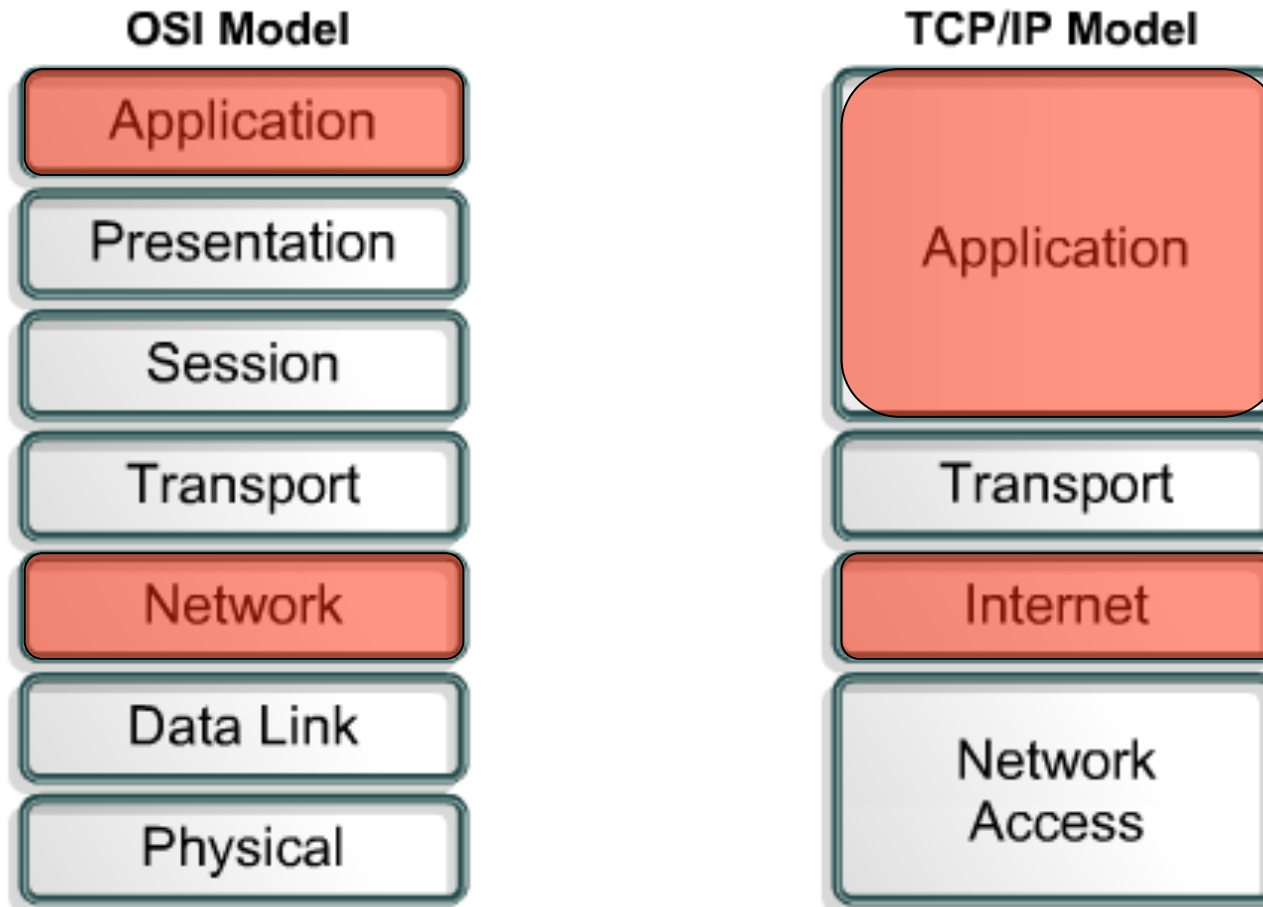
Source Yassine HADJADJAOU



V. K. Adhikari, Y. Guo, F. Hao, M. Varvello, V. Hilt, M. Steiner, and Z.-L. Zhang. INFOCOM, page 1620-1628. IEEE, (2012)



# Where to put QoS?



# Internet Routers



©cisco



©Juniper

PRO/8812



PRO/8801



©Procket Networks



©Alcatel

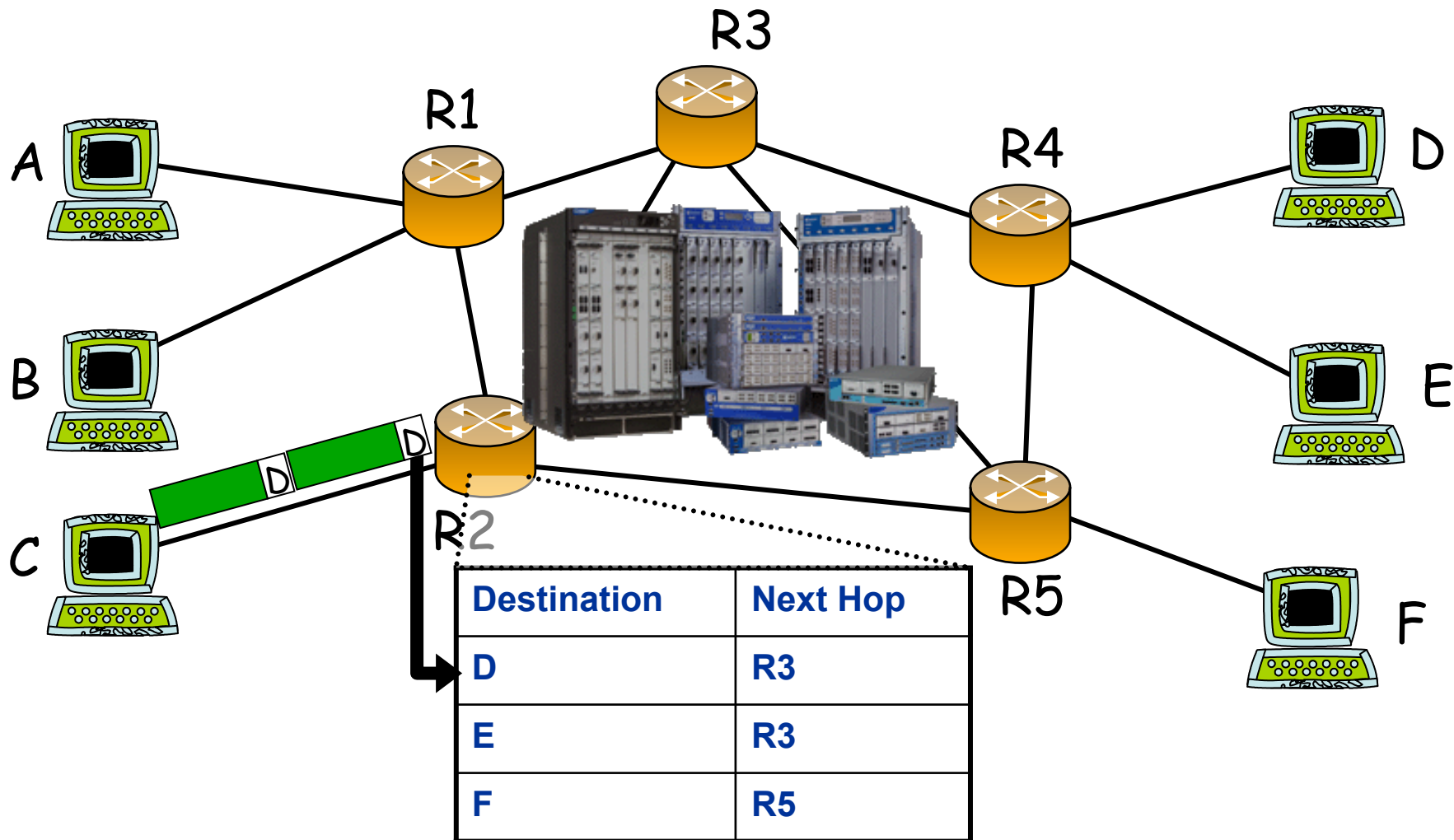
©Lucent



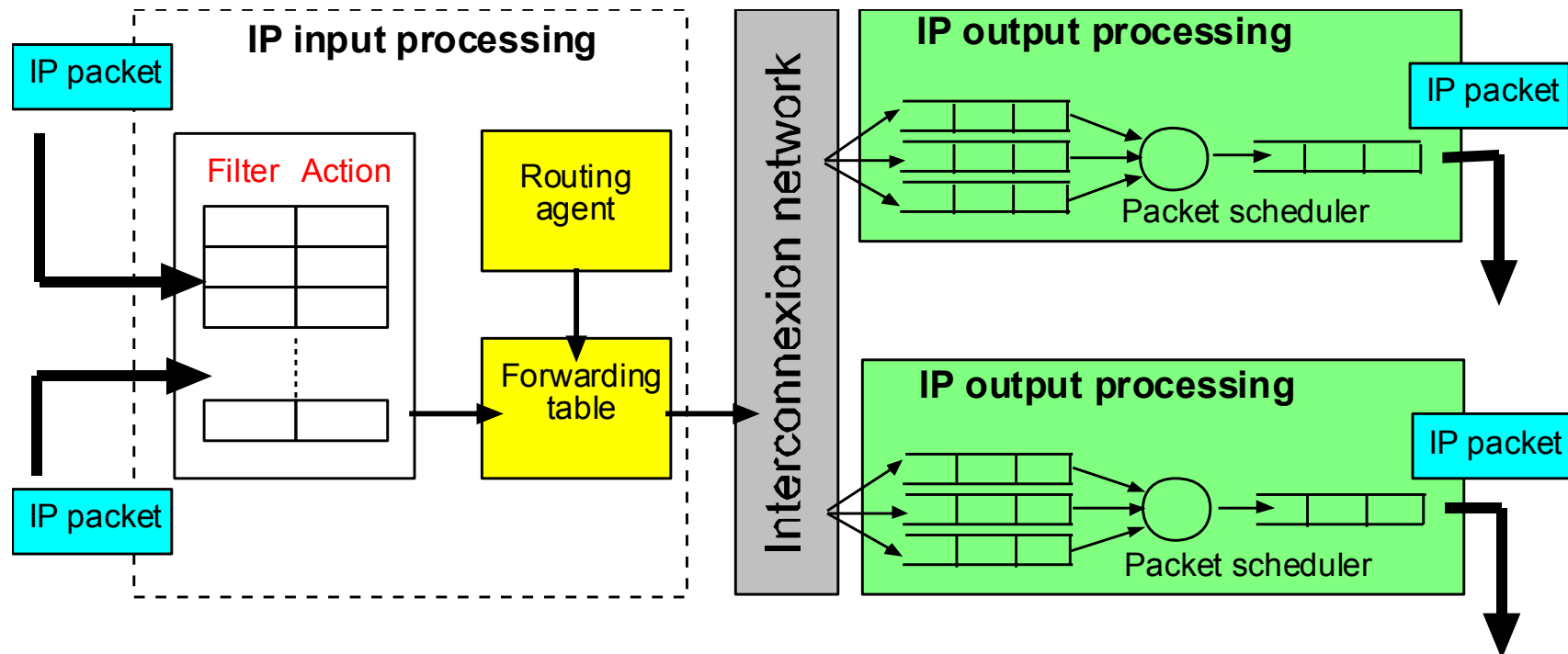
©Nortel Networks

**and more...**

# If no NN then give more power to routers!



# General architecture of an IP router



- ❑ receives input packets,
- ❑ sends packets to output buffers,
- ❑ transmits packets.

# In 2000, I had a dream: active networking!

- ❑ Programmable nodes/routers
- ❑ Customized computations on packets
- ❑ Standardized execution environment and programming interface
- ❑ No killer applications, only a different way to offer high-value services, in an elegant manner
- ❑ However, adds extra processing cost

# Motivations behind Active Networking

- ❑ From the user perspective
  - ❑ applications can specify, implement, and deploy (on-the-fly) customized services and protocols
- ❑ From the operator perspective
  - ❑ reduce the latency/cost for new services deployment/management
- ❑ From the network perspective
  - ❑ globally better performances by reducing the amount of traffic

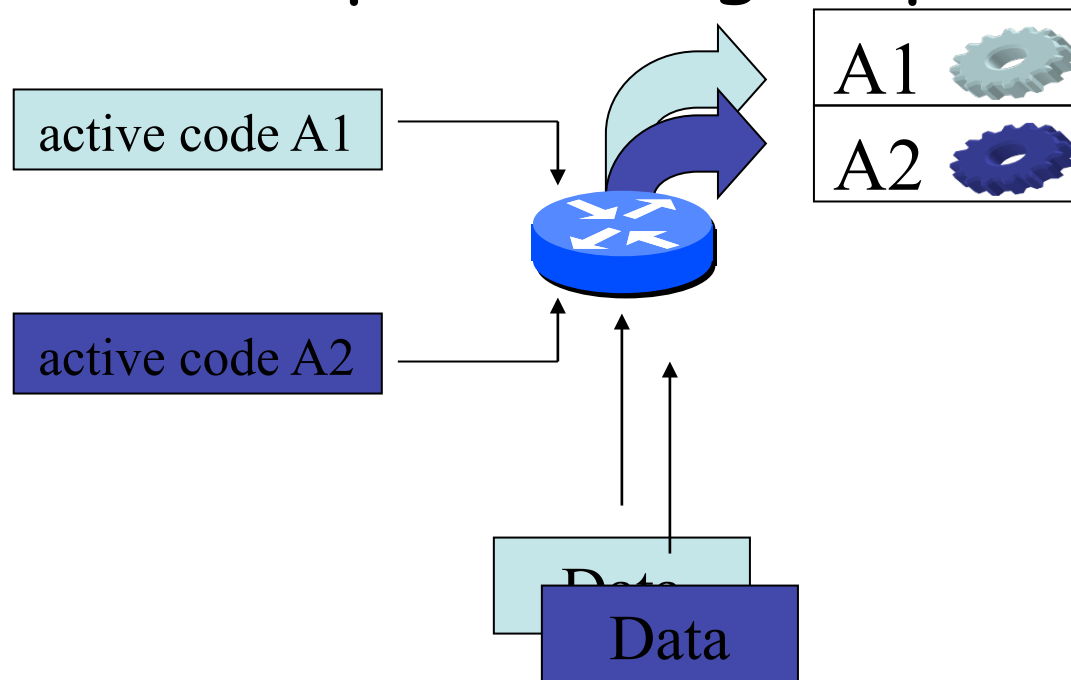


# Active networks implementations

- ❑ Discrete approach (operator's approach)
  - ❑ Adds dynamic deployment features in nodes/routers
  - ❑ New services can be downloaded into router's kernel
- ❑ Integrated approach
  - ❑ Adds executable code to data packets
  - ❑ Capsule = data + code
  - ❑ Granularity set to the packets

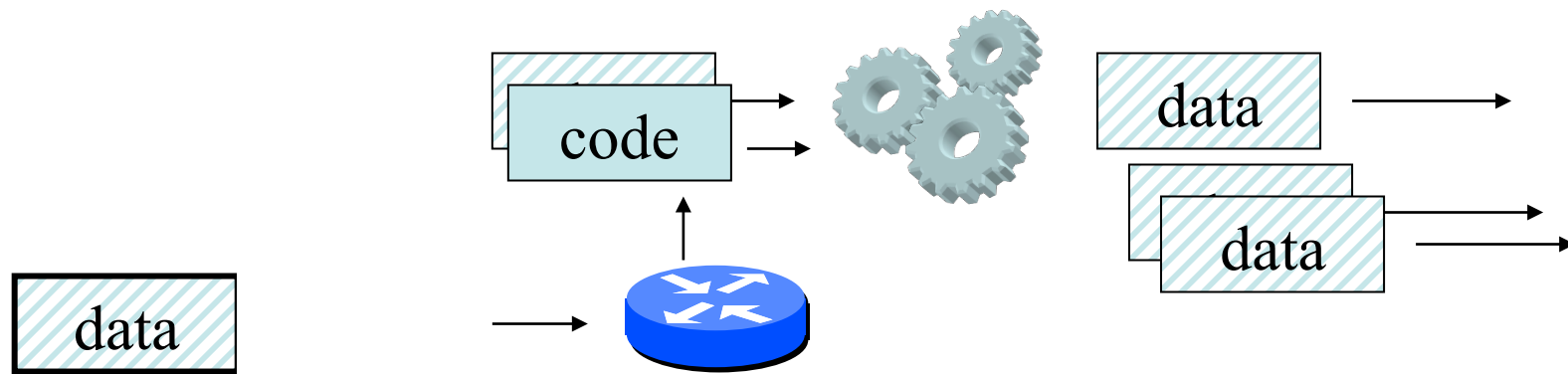
# The discrete approach

- Separates the injection of programs from the processing of packets



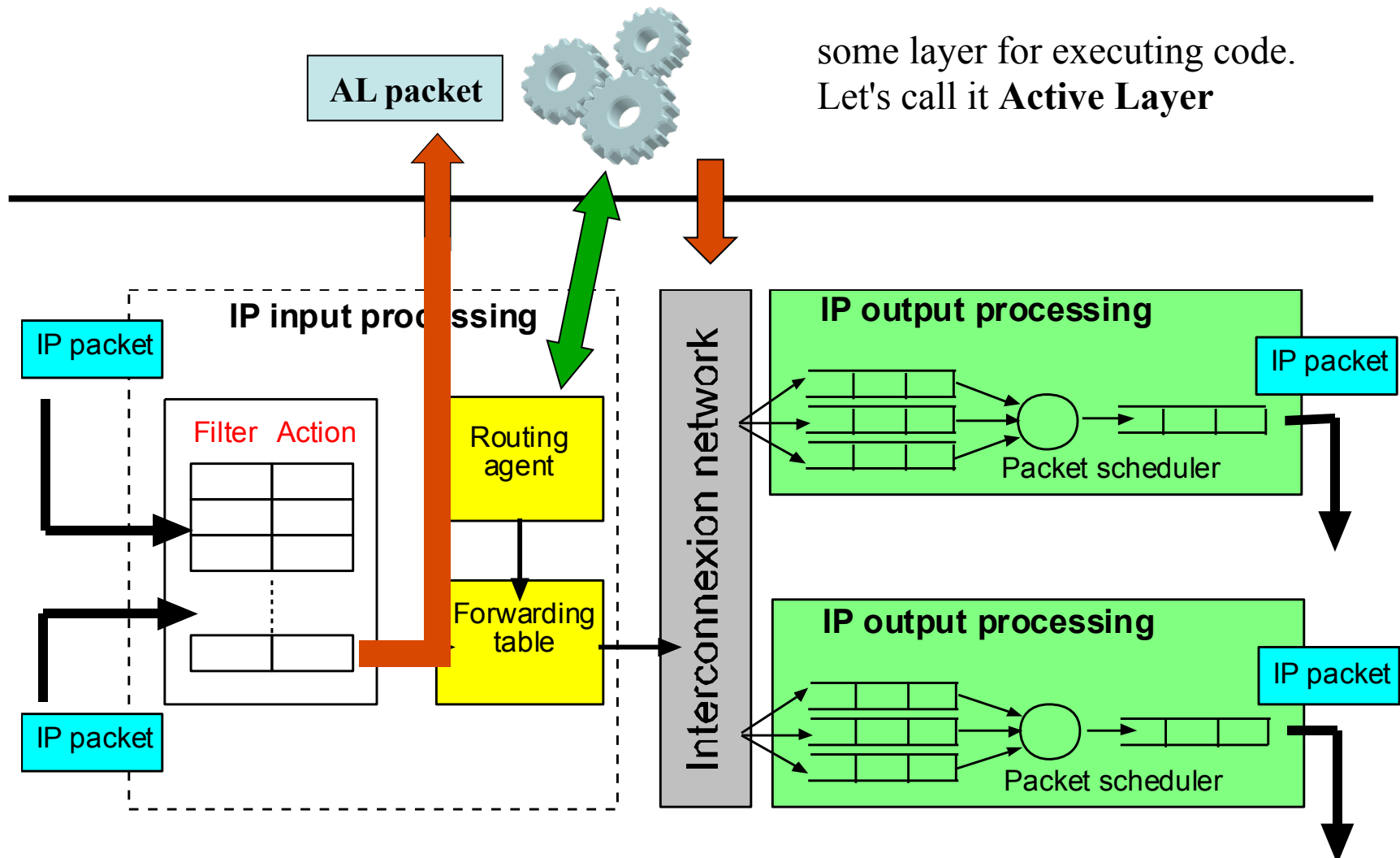
# The integrated approach

- ❑ User packets carry code to be applied on the data part of the packet

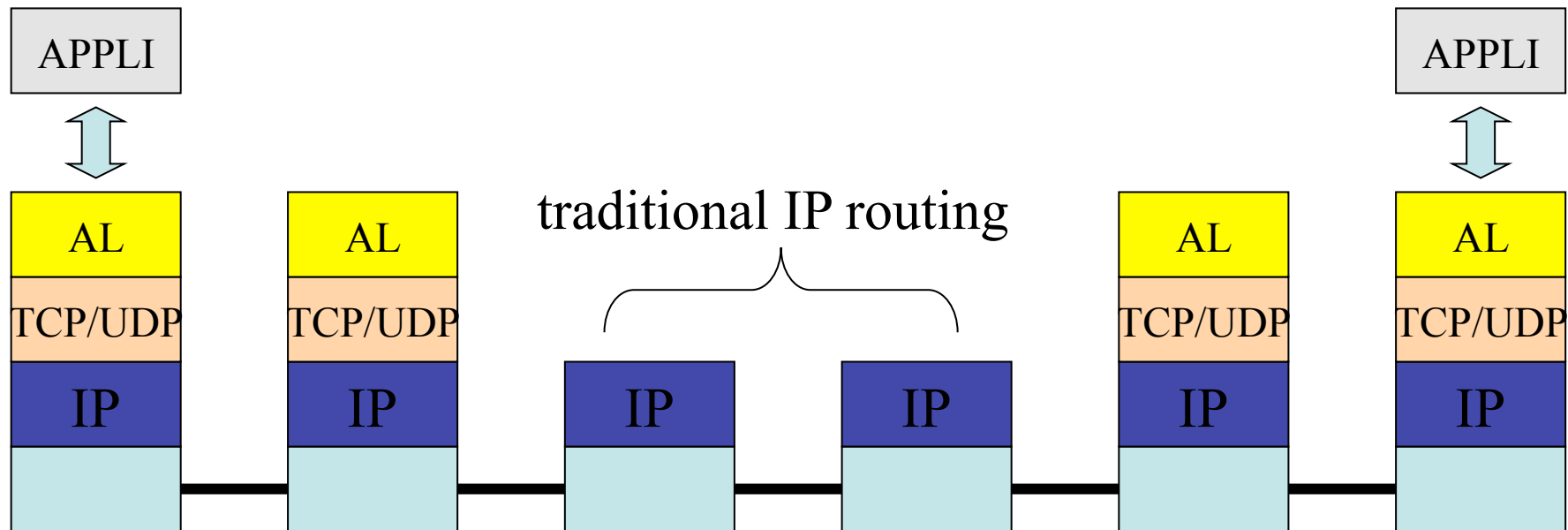


- ❑ High flexibility to define new services

# An active router



# Interoperability with legacy routers



# Active network revisited

- ❑ Software Defined Networking (SDN) wants to decouple the control plane from the data plane
- ❑ Somehow similar to discrete active/programmable network concepts
- ❑ Better perception from the user because controlled by operators and hardware vendors

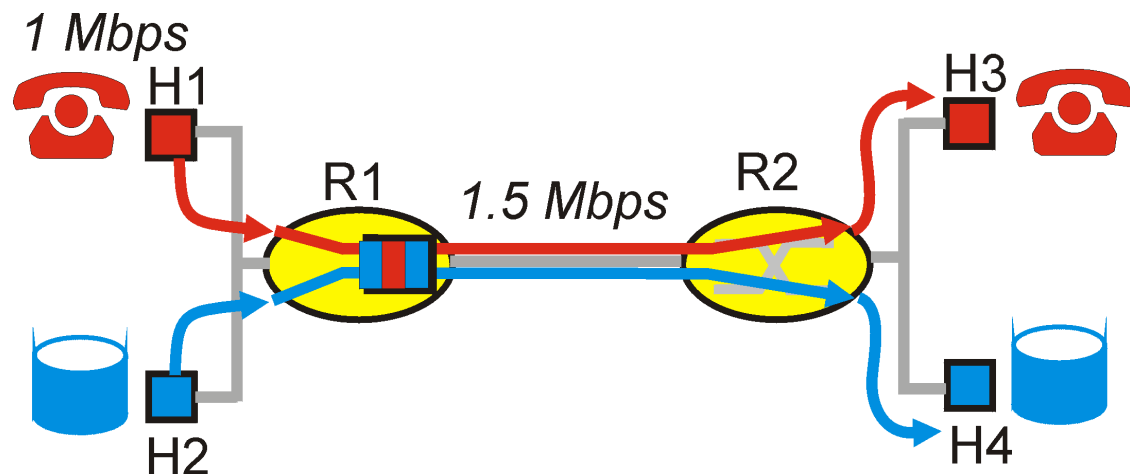


# How to upgrade the Internet for QoS?

- ❑ **Approach:** de-couple end-system evolution from network evolution
- ❑ **End-to-end protocols:** TCP, RTP, H.323, etc to spur the growth of adaptive multimedia applications
  - ❑ Assume best-effort or better-than-best-effort clouds
- ❑ **Network protocols:** IntServ, DiffServ, RSVP, MPLS, COPS ...
  - ❑ To support better-than-best-effort capabilities at the network (IP) level

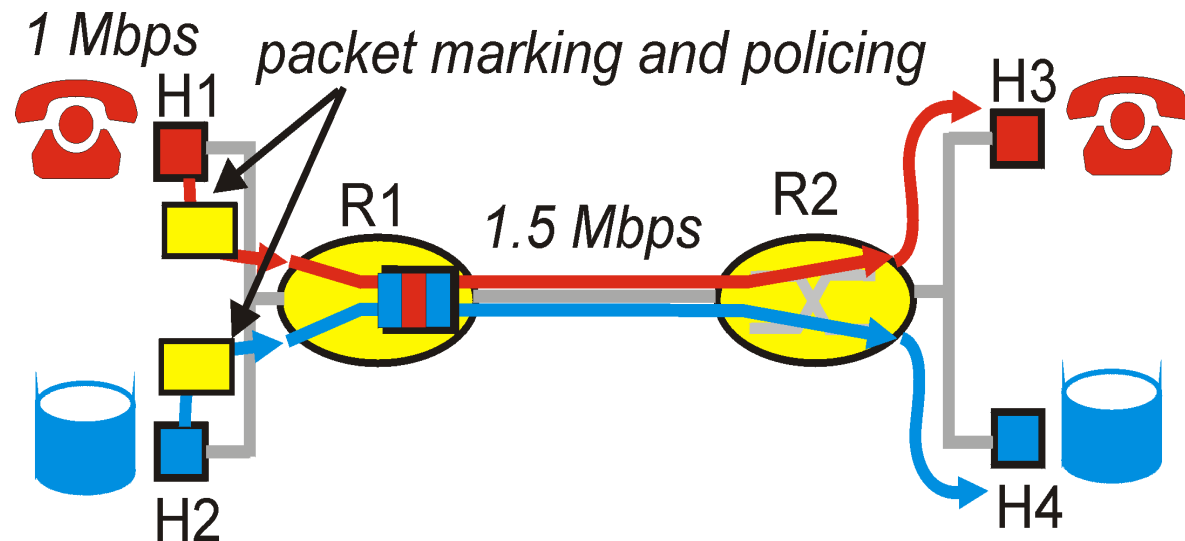
# Principles for QOS Guarantees

- Consider a phone application at 1Mbps and an FTP application sharing a 1.5 Mbps link.
  - bursts of FTP can congest the router and cause audio packets to be dropped.
  - want to give priority to audio over FTP
- **PRINCIPLE 1: Marking of packets is needed for router to distinguish between different classes; and new router policy to treat packets accordingly**



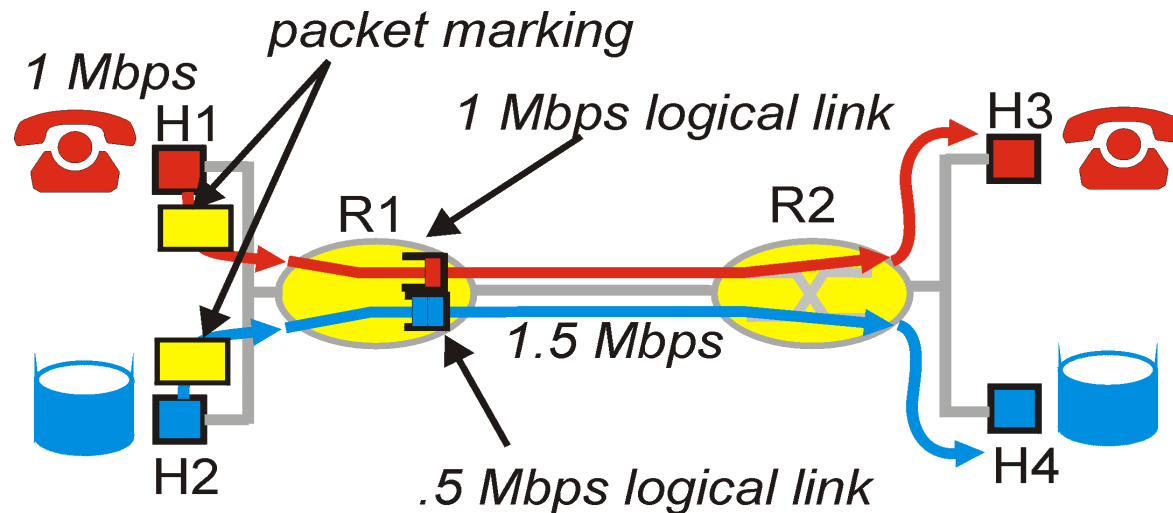
# Principles for QOS Guarantees (more)

- ❑ Applications misbehave (audio sends packets at a rate higher than 1Mbps assumed above);
- ❑ **PRINCIPLE 2: provide protection (isolation) for one class from other classes**
- ❑ Require Policing Mechanisms to ensure sources adhere to bandwidth requirements; Marking and Policing need to be done at the edges:



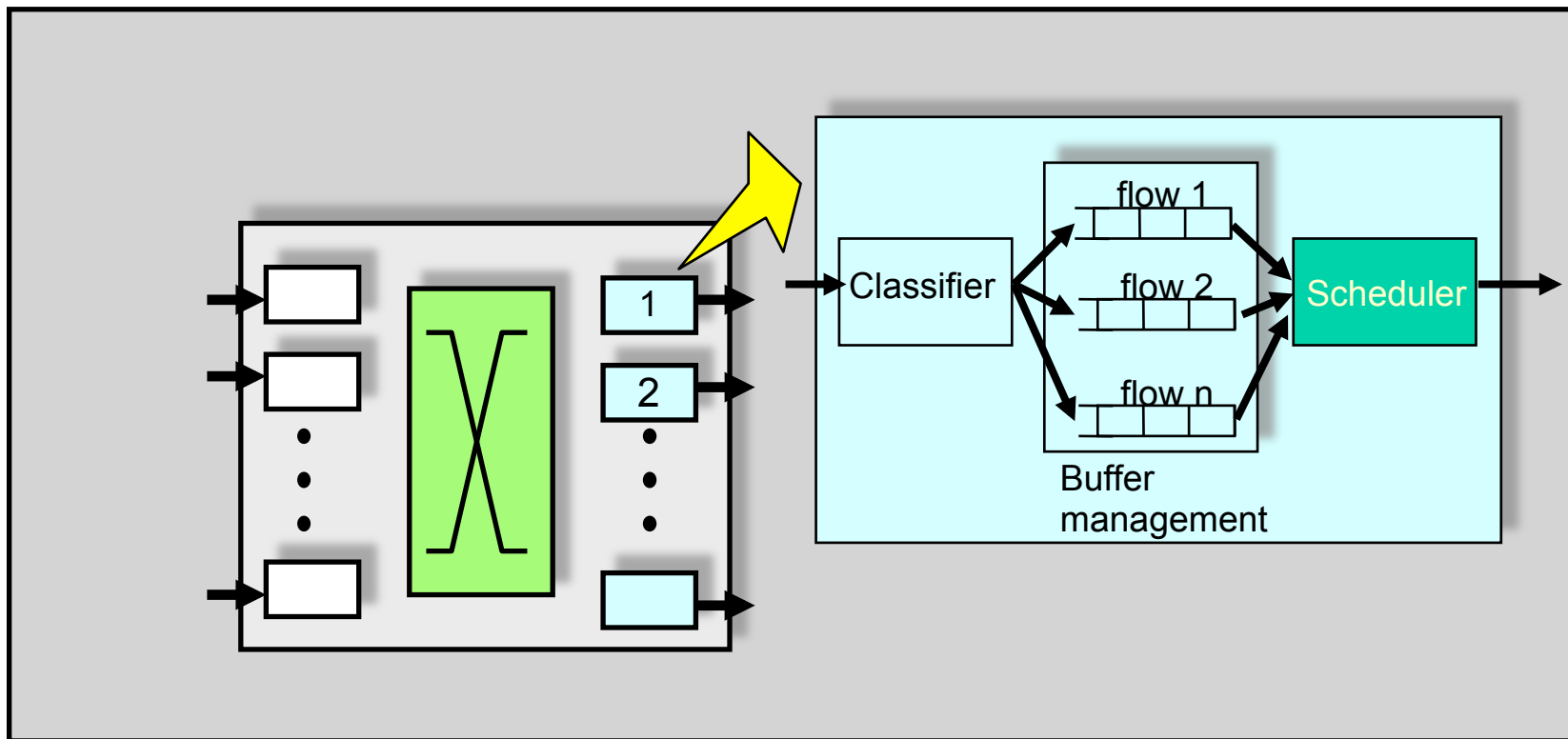
# Principles for QOS Guarantees (more)

- Alternative to Marking and Policing: allocate a set portion of bandwidth to each application flow; can lead to inefficient use of bandwidth if one of the flows does not use its allocation
- **PRINCIPLE 3: While providing isolation, it is desirable to use resources as efficiently as possible**

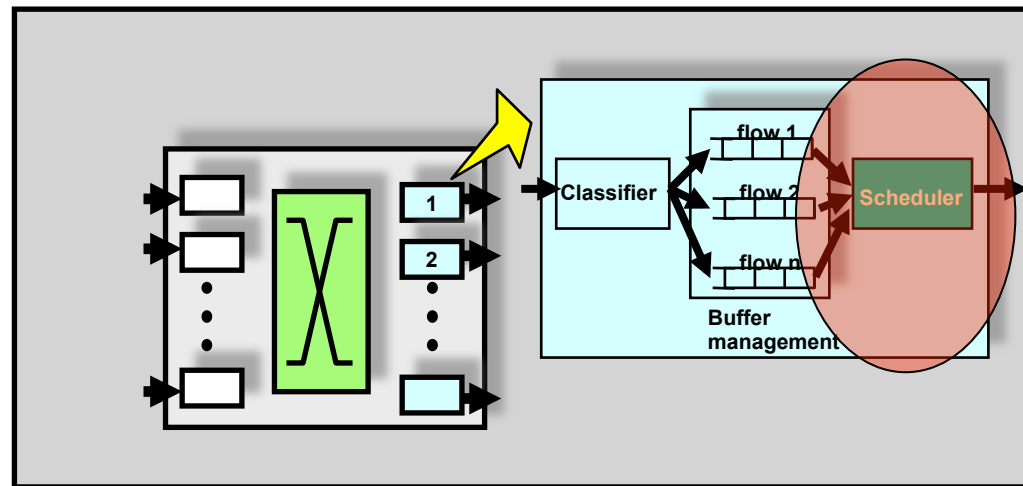


# Generic Router

- ❑ Route packet and store in output buffer
- ❑ Decide when and what packet to send on output link

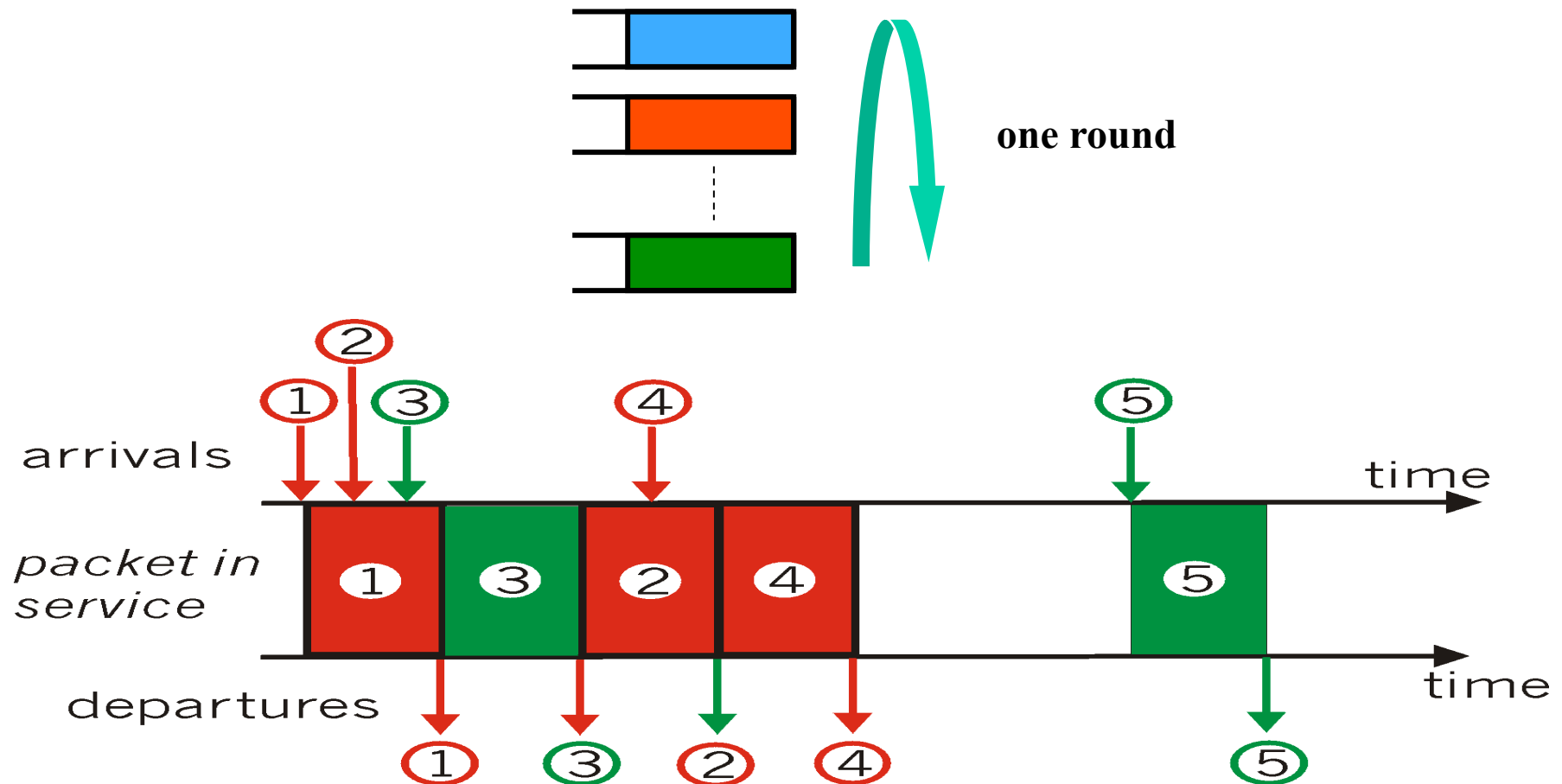


# SCHEDULING



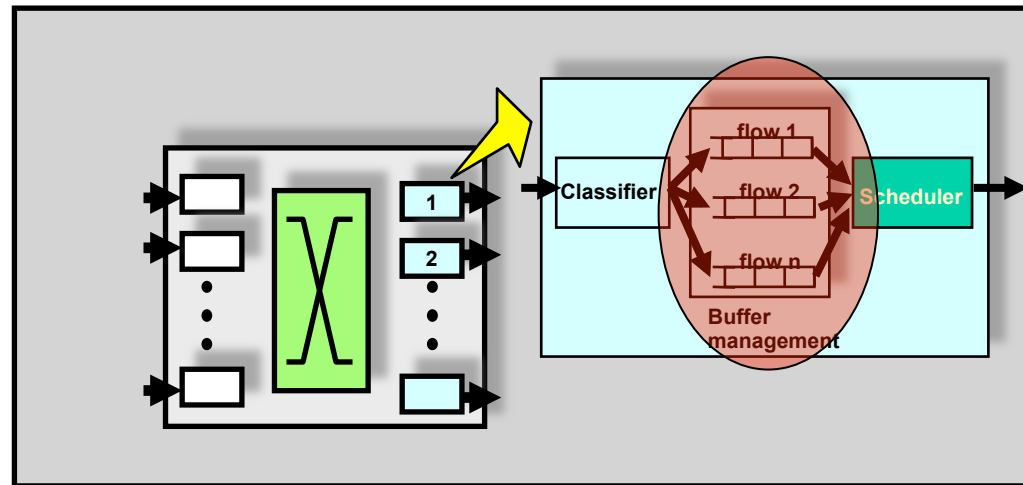
# Round Robin (RR)

- Round Robin: scan class queues serving one from each class that has a non-empty queue





# BUFFER MANAGEMENT



# Typical Internet Queuing

## ❑ FIFO + drop-tail

- ❑ Simplest choice
- ❑ Used widely in the Internet

## ❑ FIFO (first-in-first-out)

- ❑ Implies single class of traffic

## ❑ Drop-tail

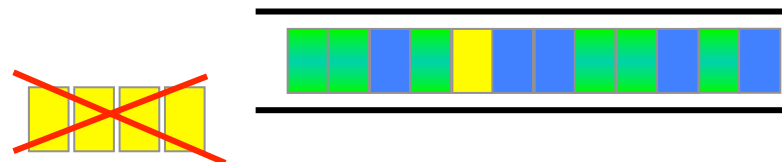
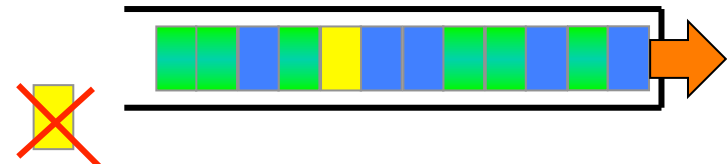
- ❑ Arriving packets get dropped when queue is full regardless of flow or importance

## ❑ FIFO Issues:

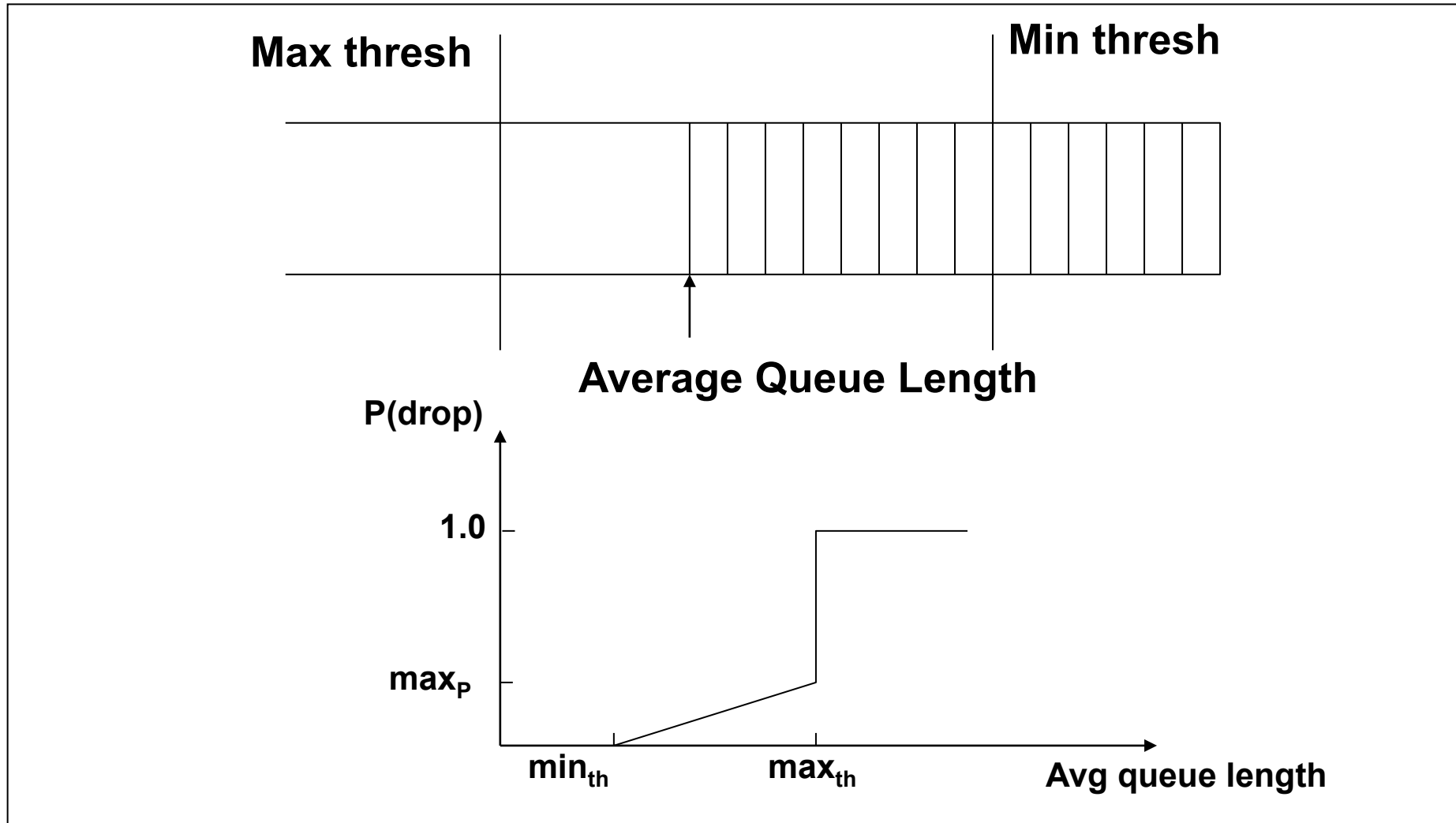
- ❑ No isolation between flows: full burden on e2e control
- ❑ No policing: send more packets → get more service

## ❑ Drop-tail issues:

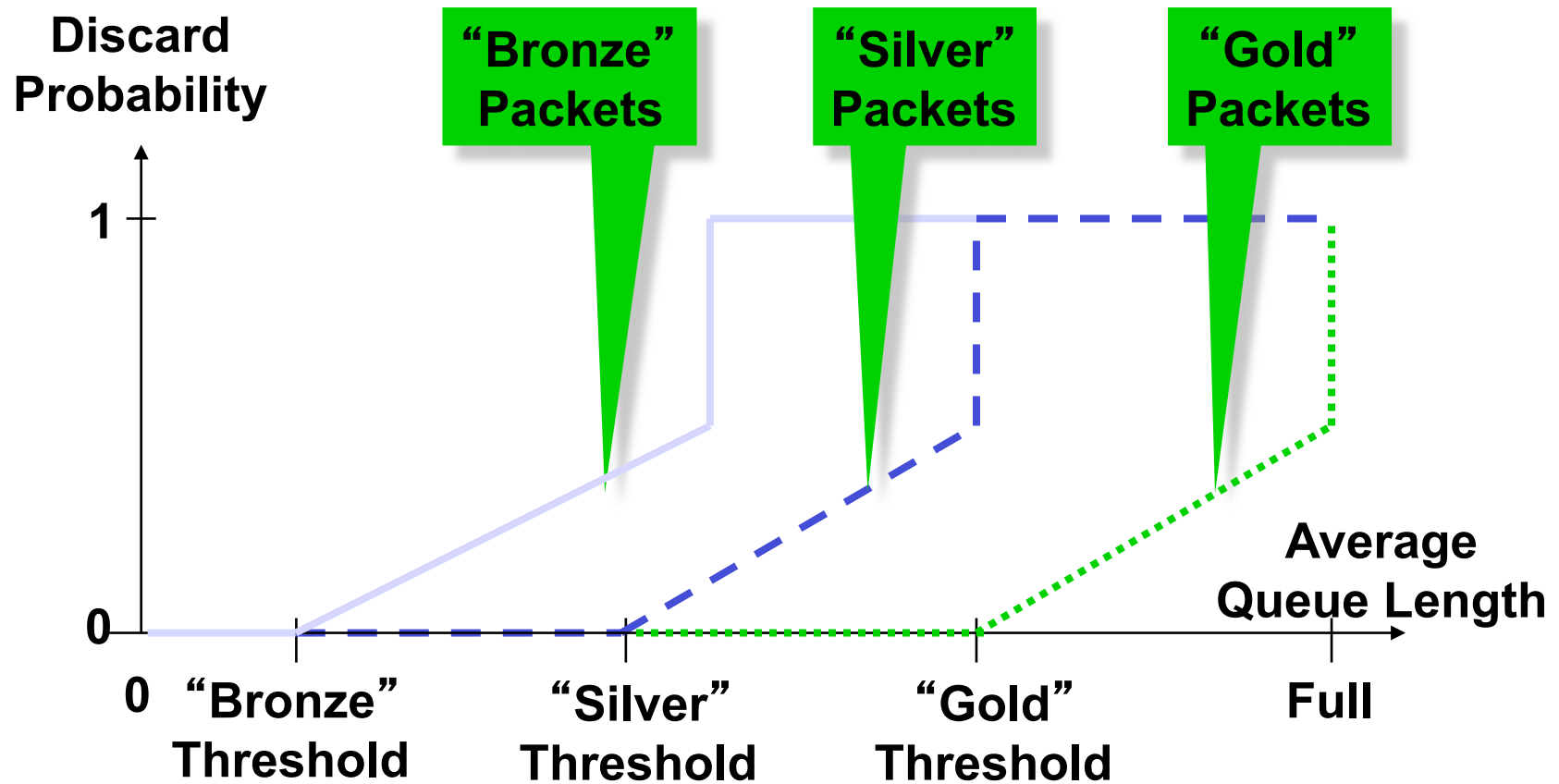
- ❑ Synchronization: end hosts react to same events because packets tend to be lost in bursts (see TCP!!)



# Random Early Detection (RED)

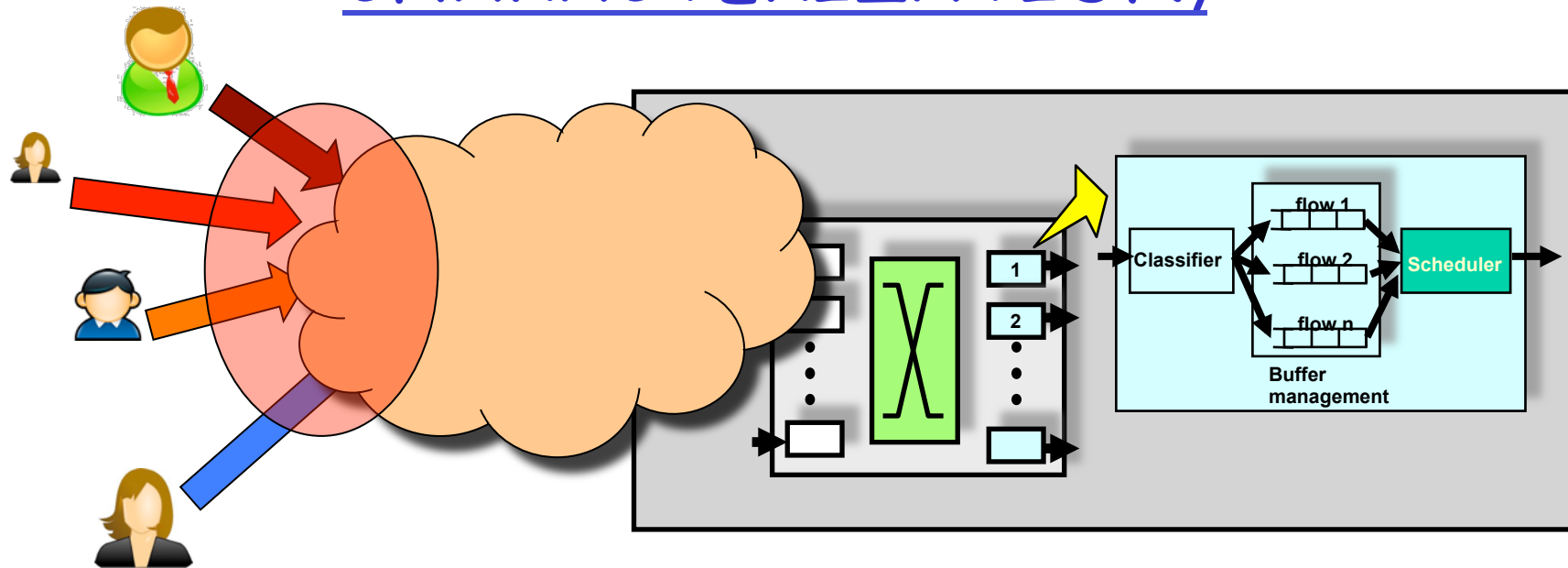


# RED with Multiple Thresholds



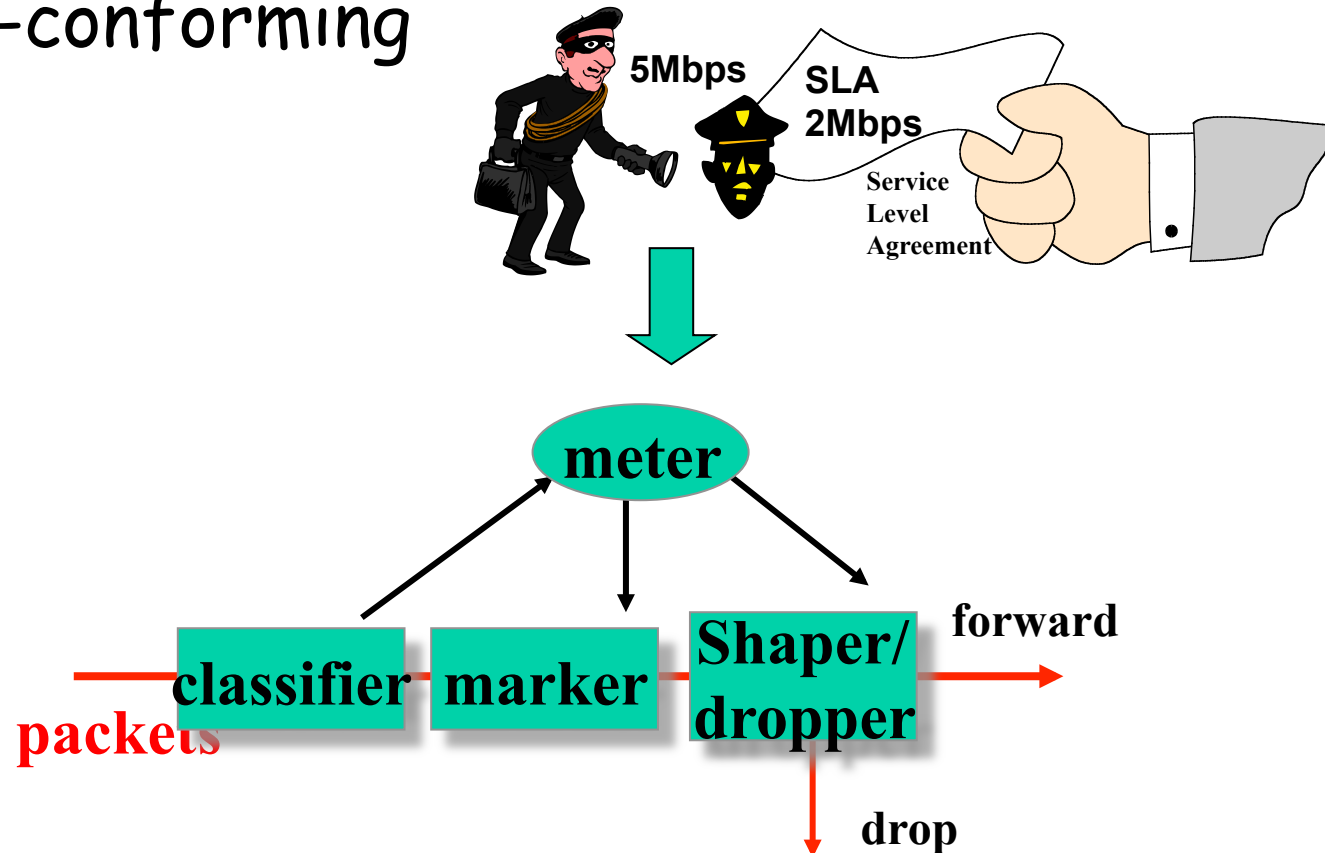
source Juha Heinänen

# TRAFFIC, SERVICE CHARACTERIZATION,



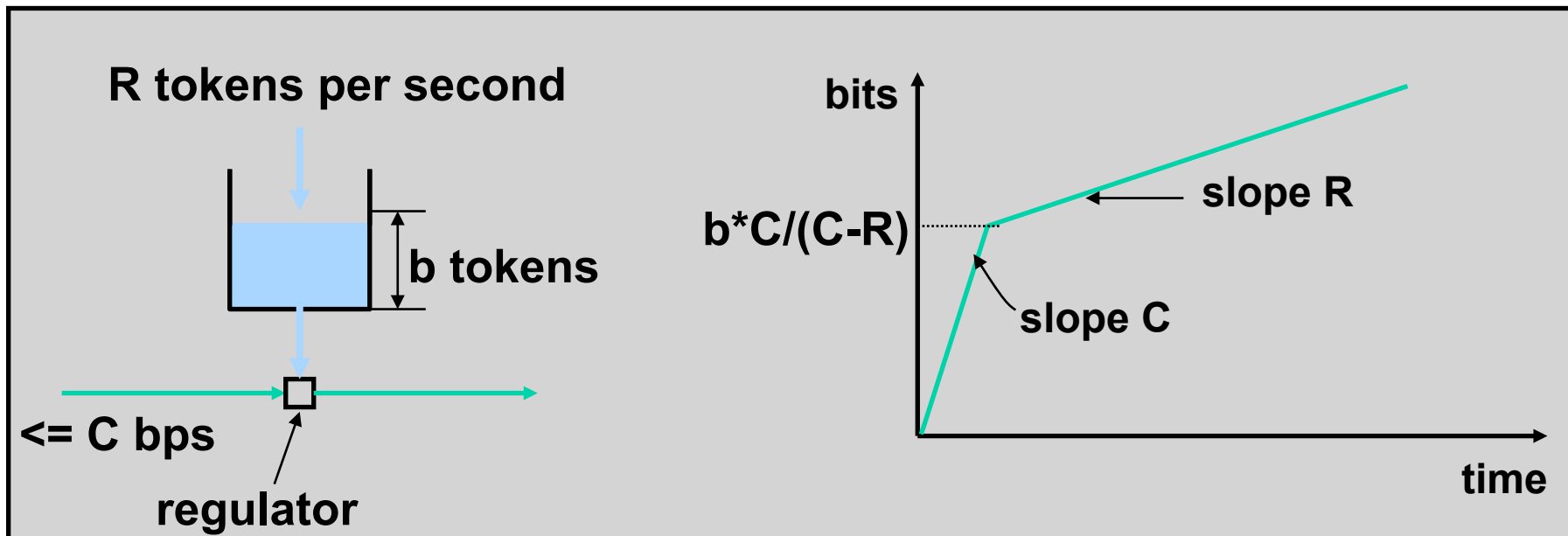
# Traffic Conditioning

- User declares traffic profile (eg, rate and burst size); traffic is metered and shaped if non-conforming



# Ex: Token Bucket

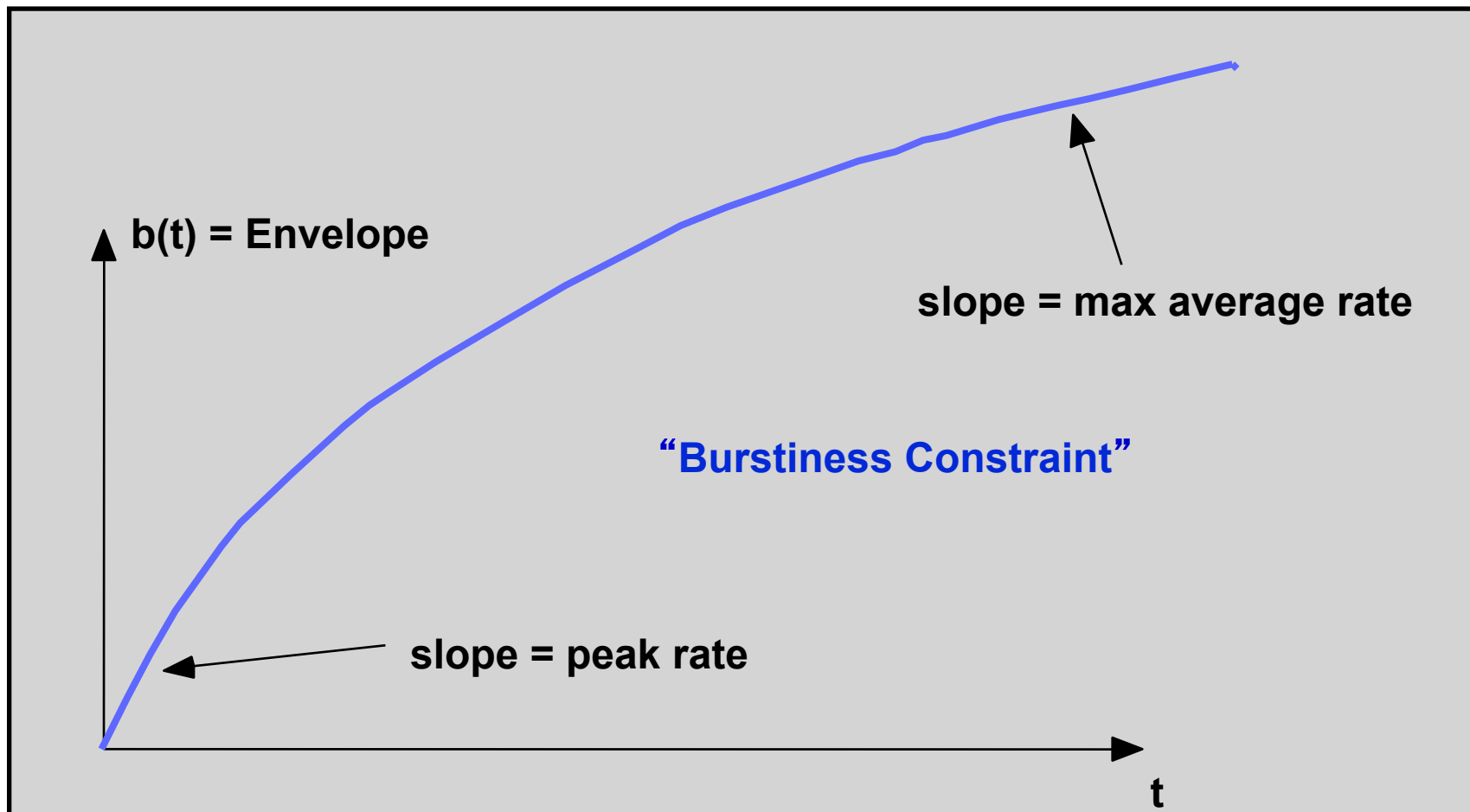
- ❑ Characterized by three parameters ( $b$ ,  $R$ ,  $C$ )
  - ❑  $b$  - token depth
  - ❑  $R$  - average arrival rate
  - ❑  $C$  - maximum arrival rate (e.g., link capacity)
- ❑ A bit is transmitted only when there is an available token
  - ❑ When a bit is transmitted exactly one token is consumed





# Traffic Envelope (Arrival Curve)

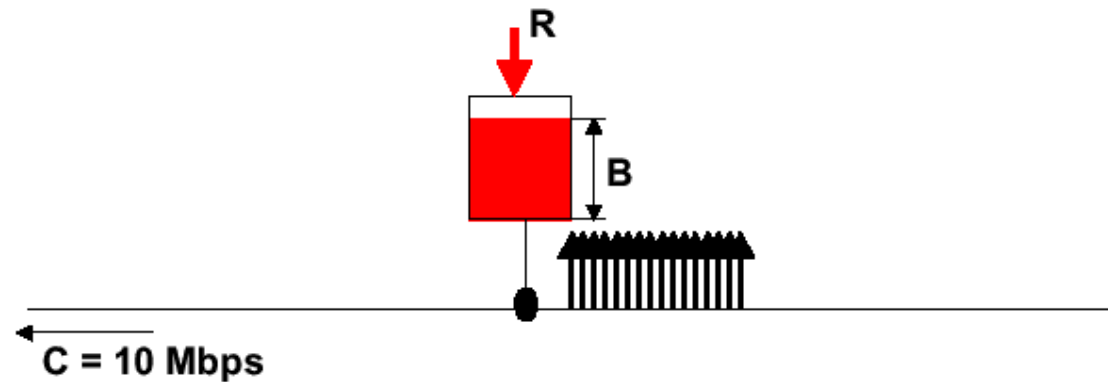
- Maximum amount of service that a flow can send during an interval of time  $t$



# Token Bucket

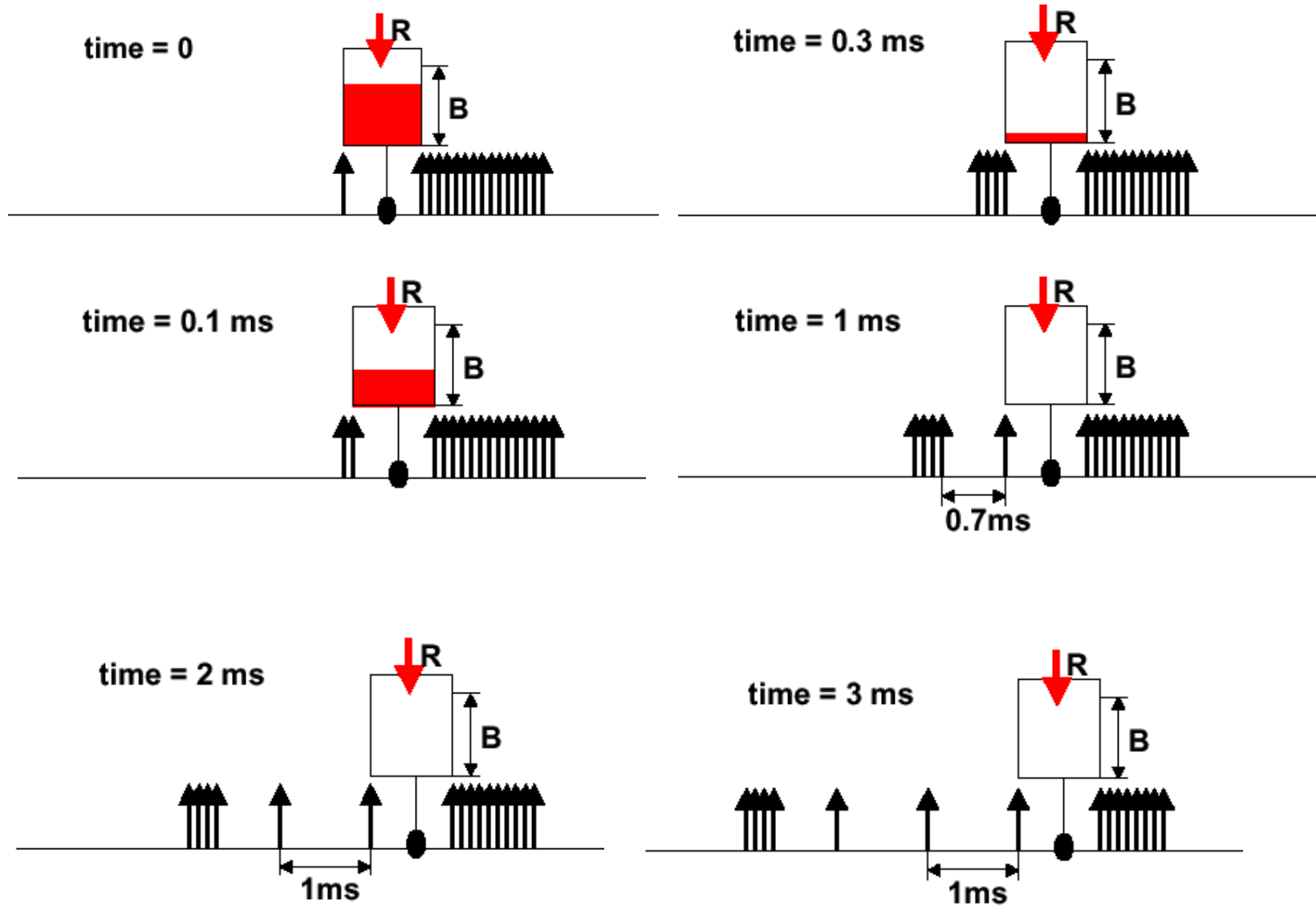
## Example

- $B = 4000$  bits,  $R = 1$  Mbps,  $C = 10$  Mbps
- Packet length = 1000 bits
- Assume the bucket is initially full and a “large” burst of packets arrives



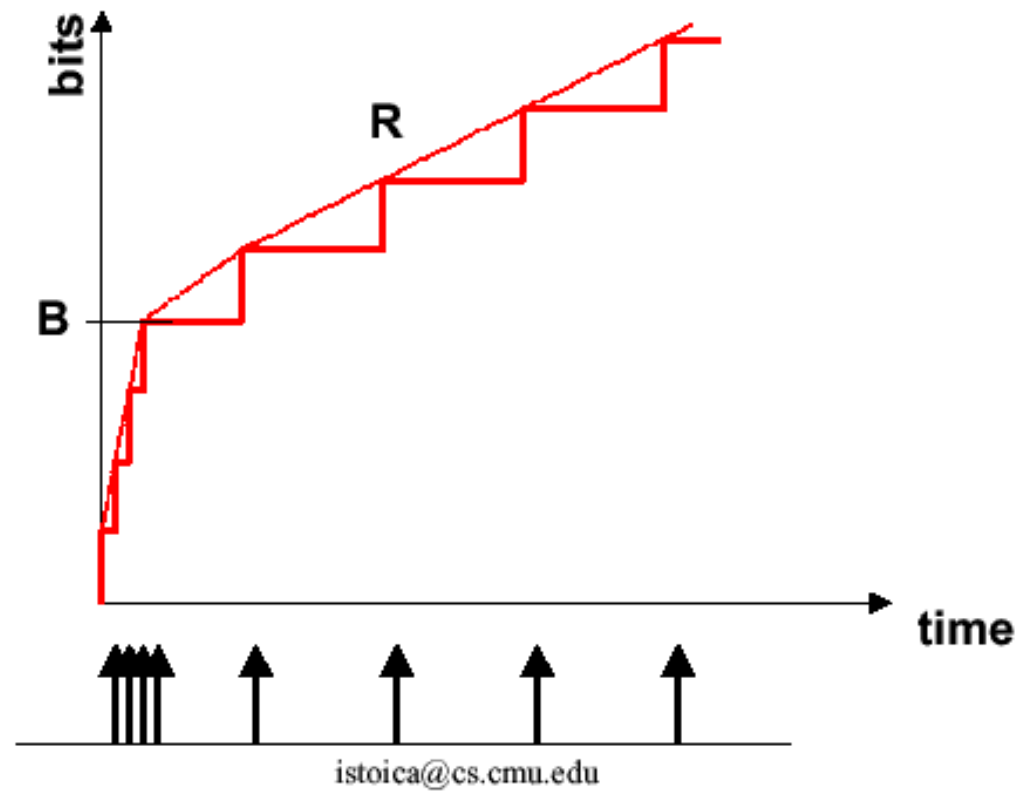
istoica@cs.cmu.edu

# Token Bucket



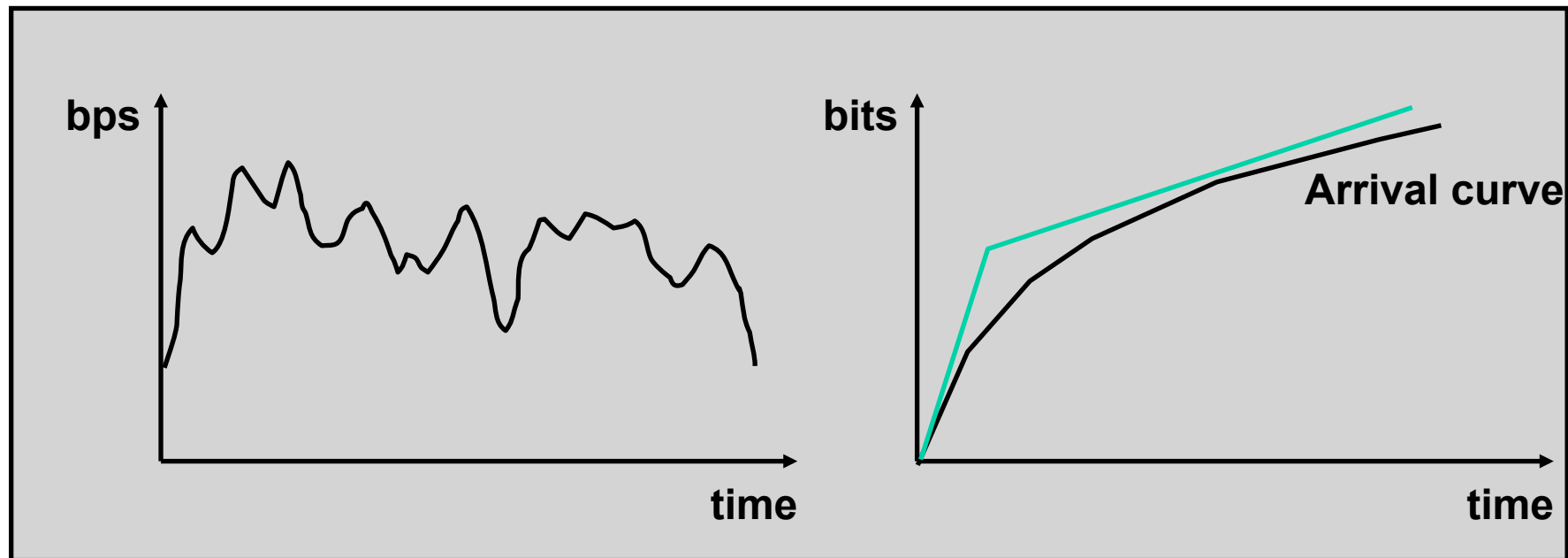
# Arrival curve

$A(t)$  – number of bits received up to time  $t$

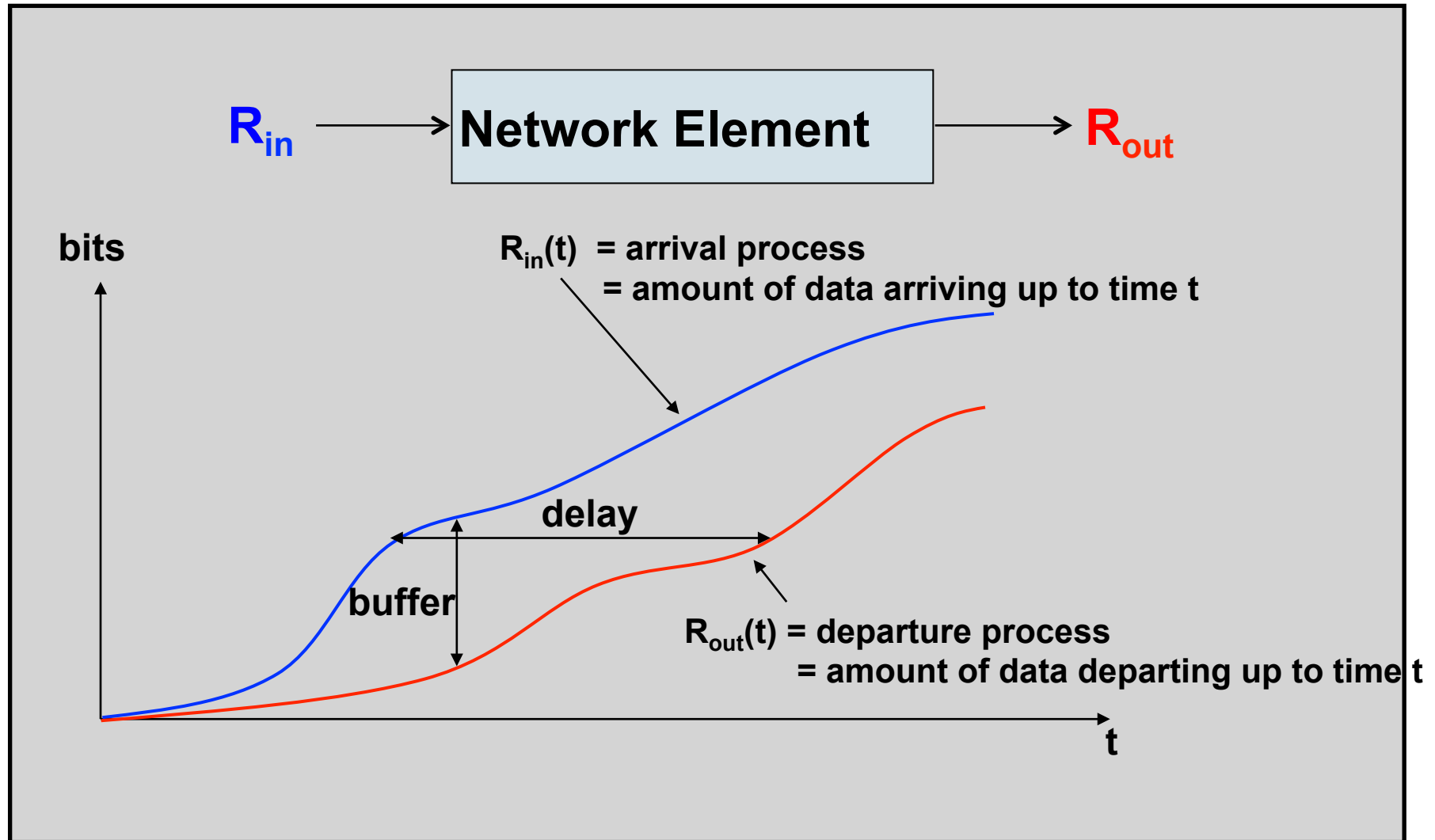


# Characterizing a Source by Token Bucket

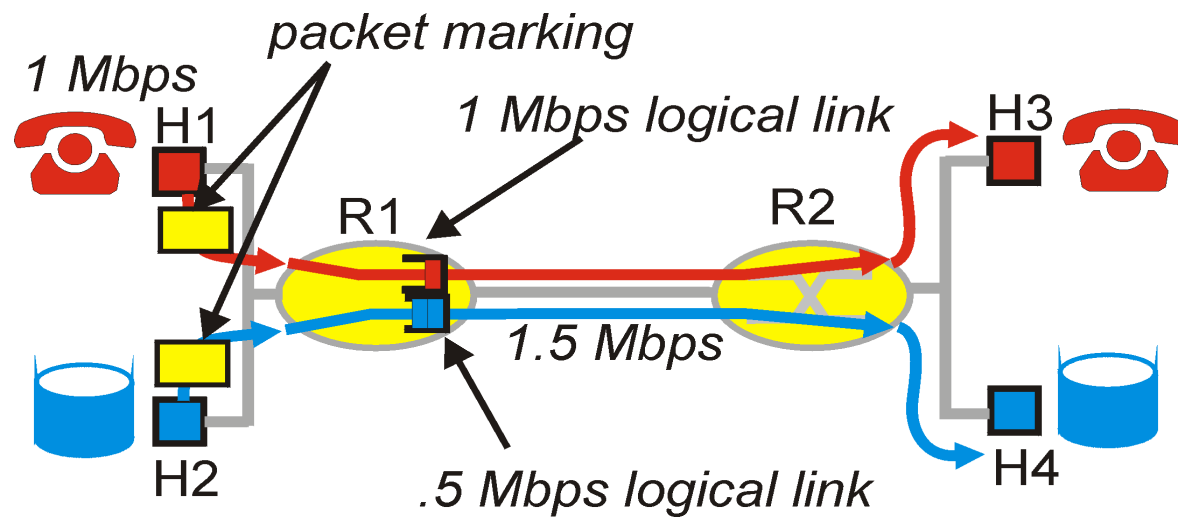
- ❑ Arrival curve - maximum amount of bits transmitted by time  $t$
- ❑ Use token bucket to bound the arrival curve



# Arrival and Departure Process

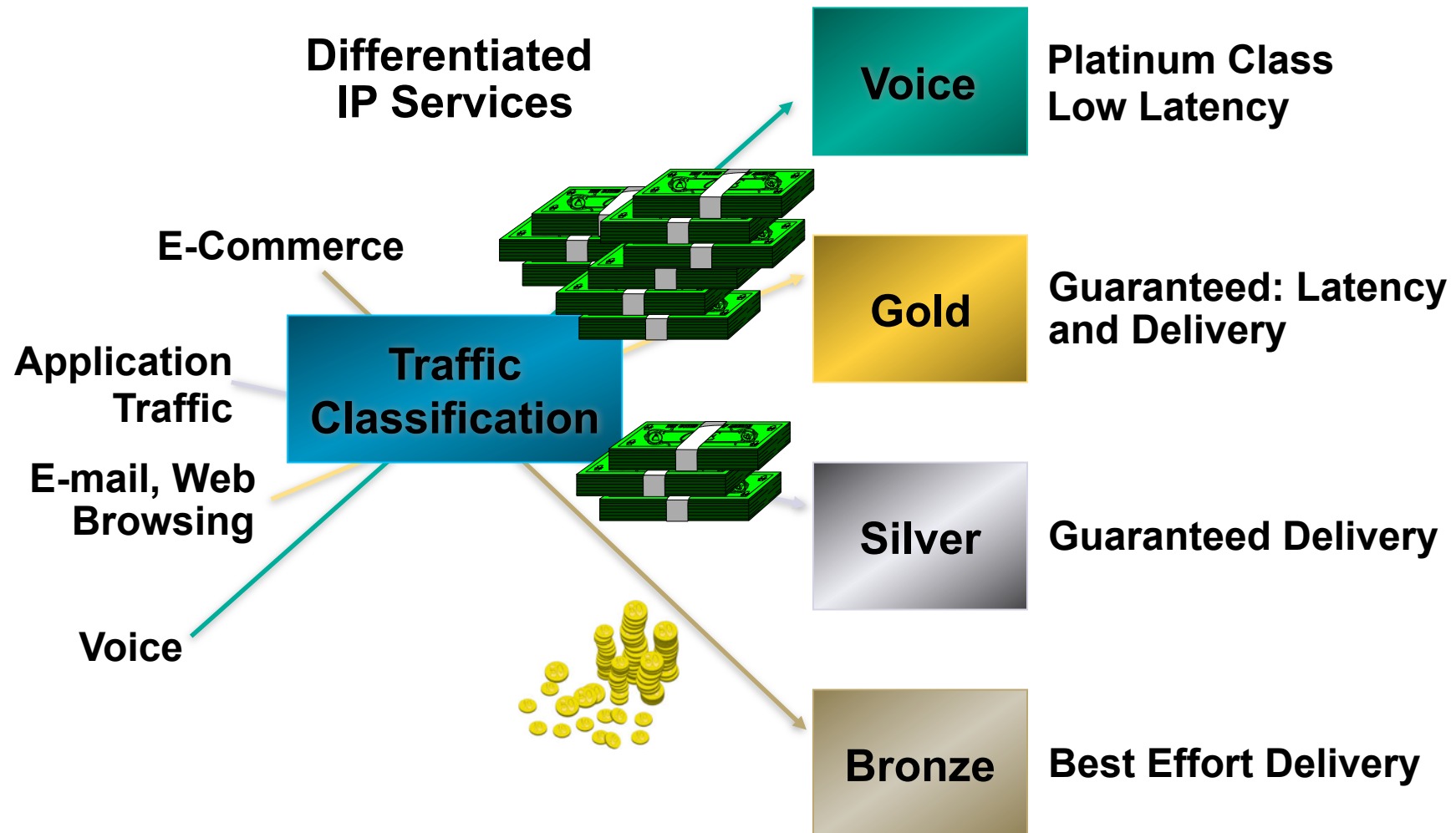


# PUTTING IT TOGETHER

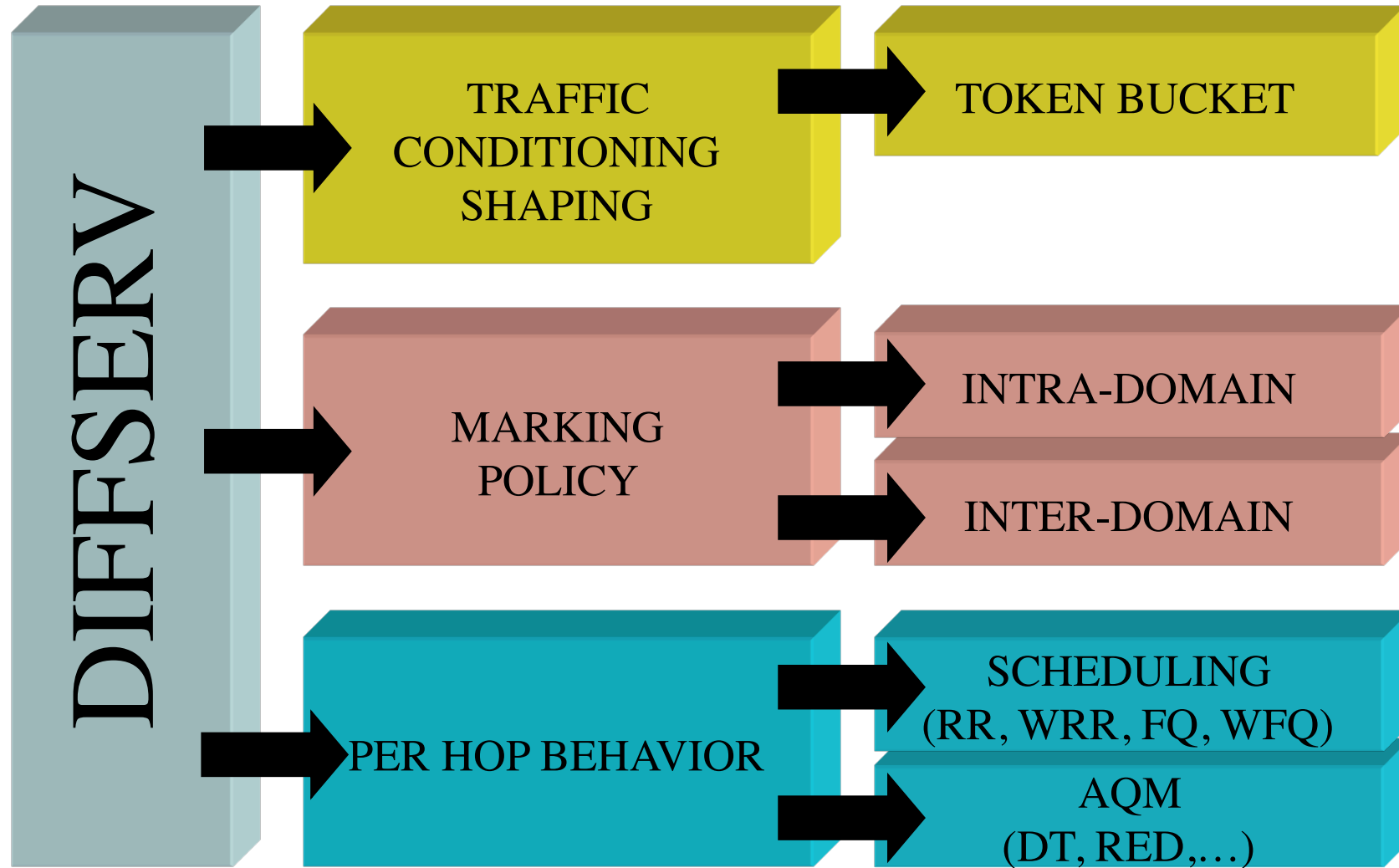




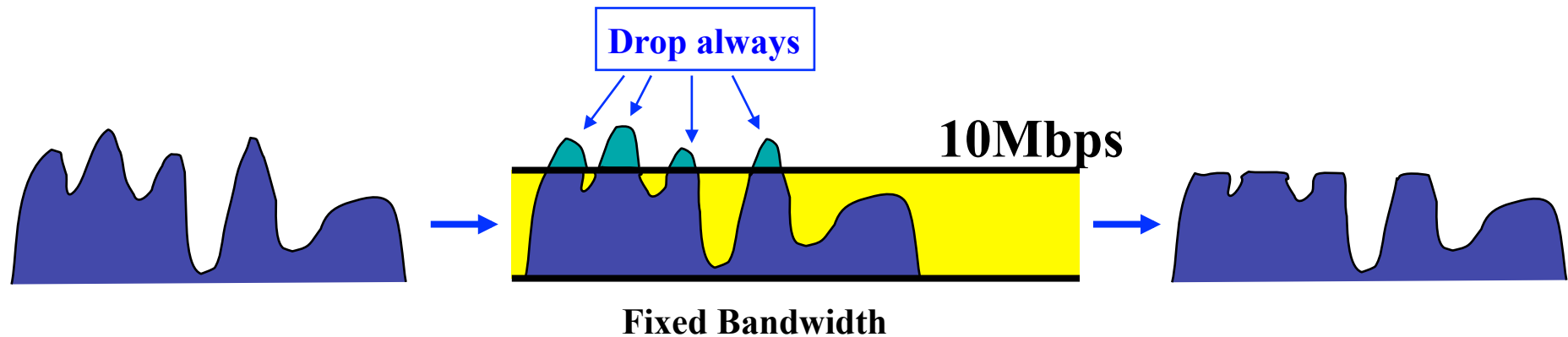
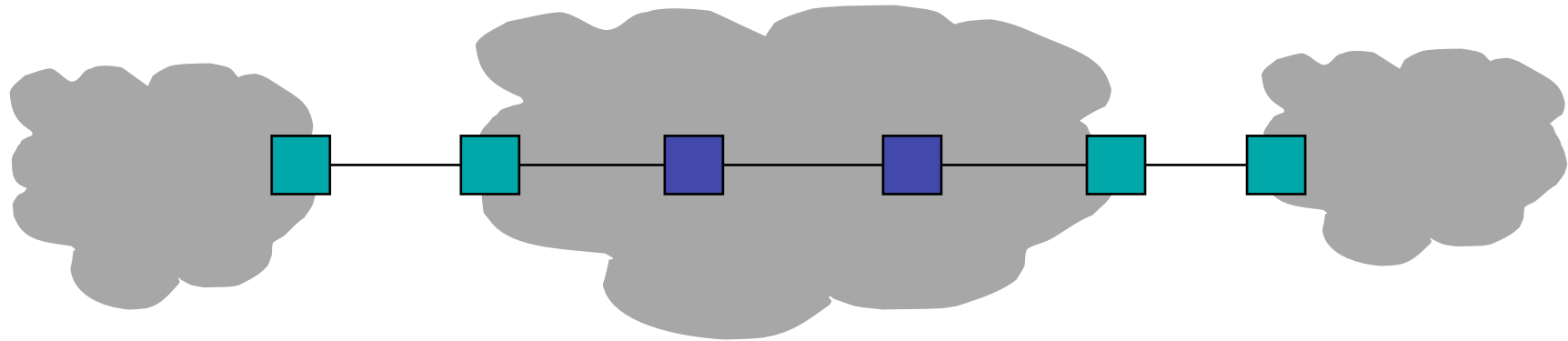
# Divide traffic into classes



# DiffServ building blocks

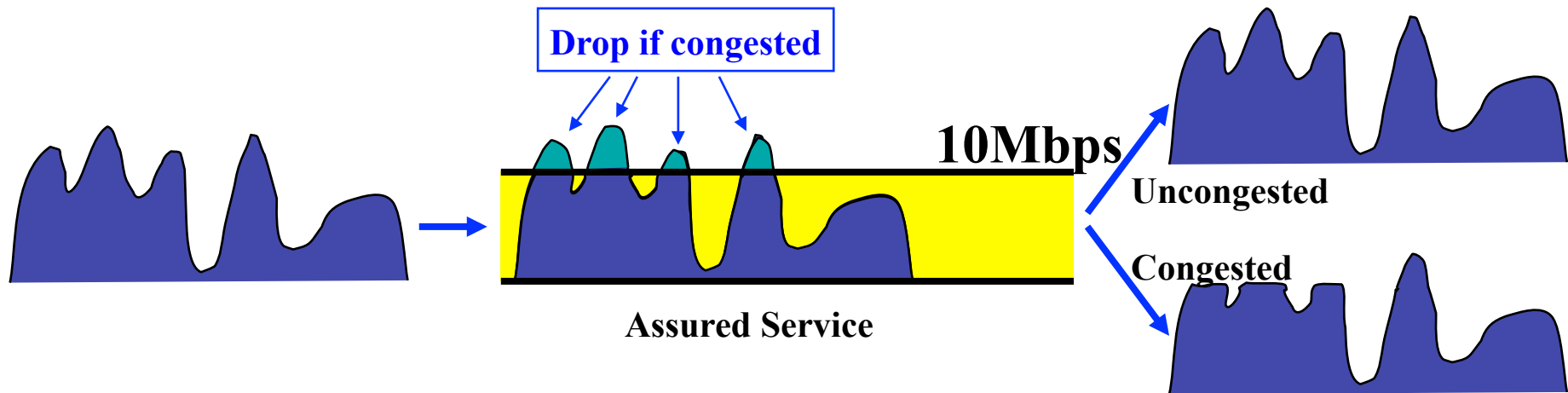
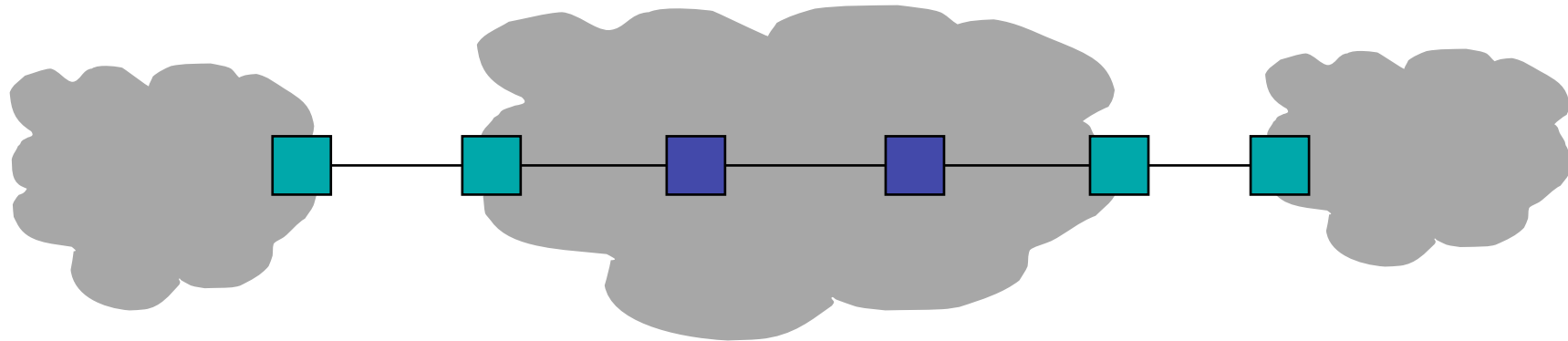


# Premium Service Example



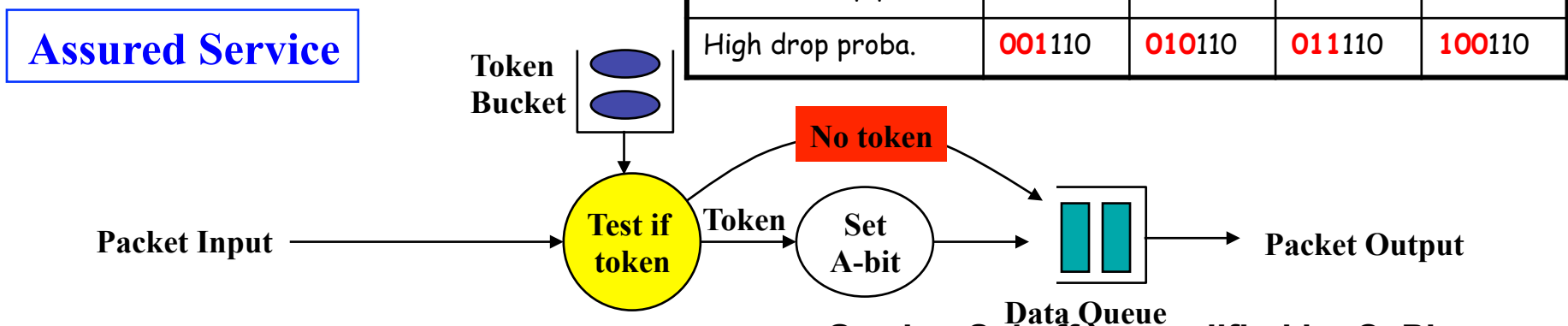
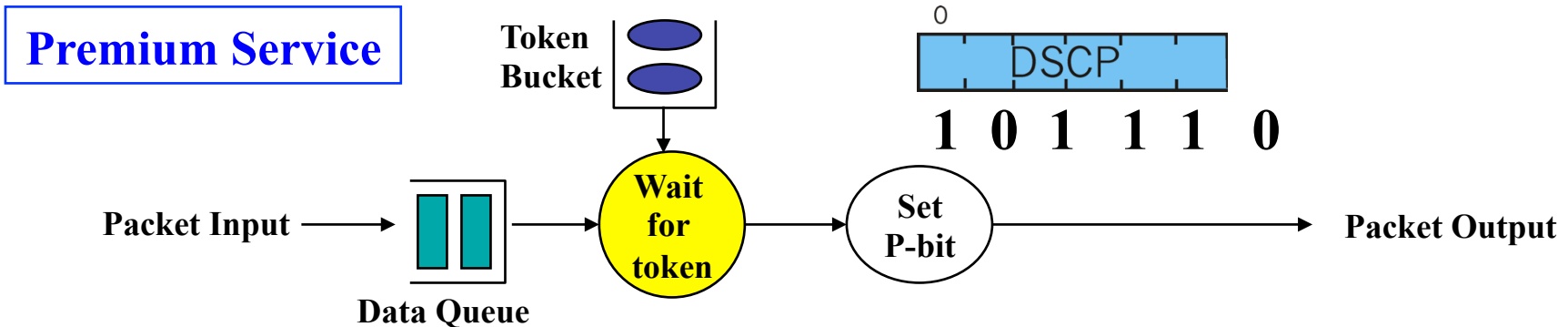
source Gordon Schaffee

# Assured Service Example



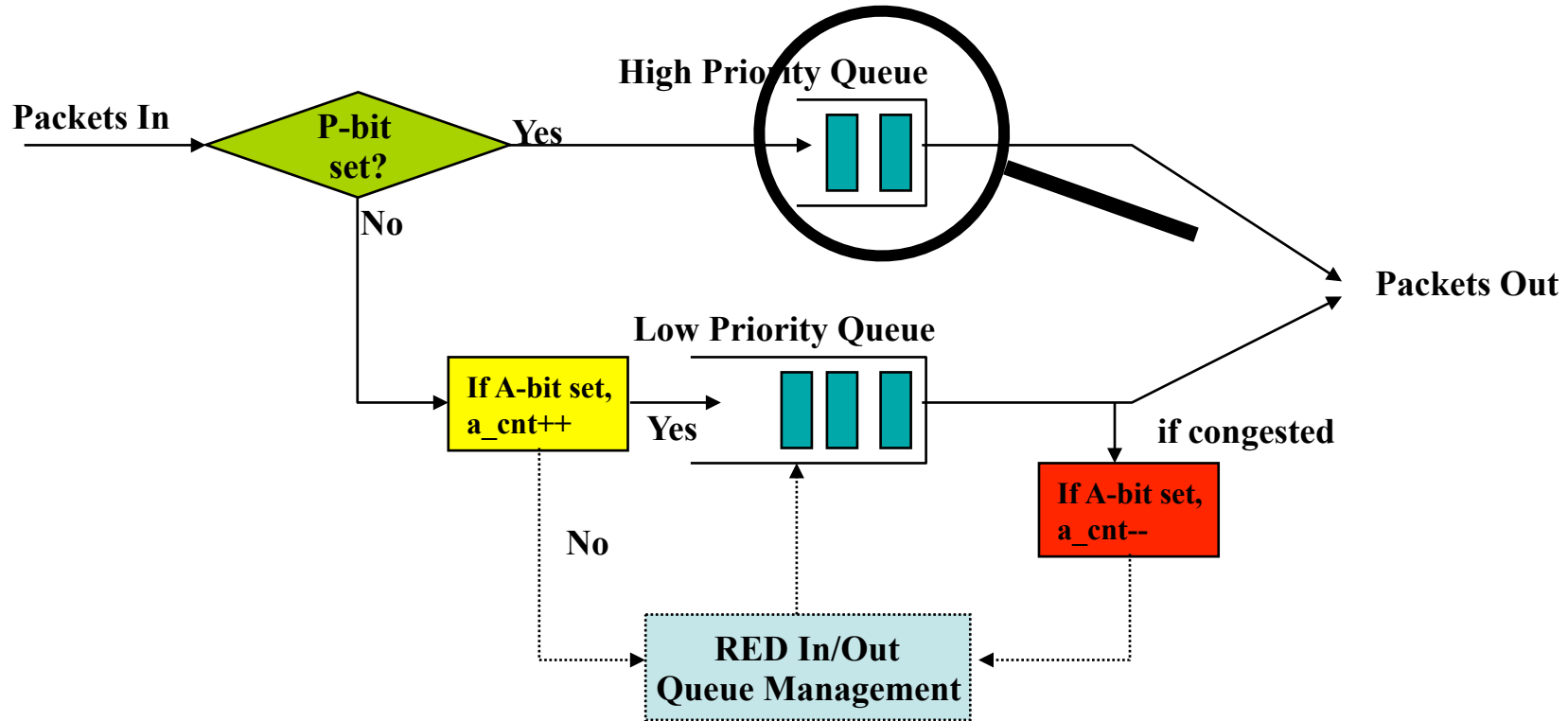
source Gordon Schaffee

# Border Router Functionality



source Gordon Schaffee, modified by C. Pham

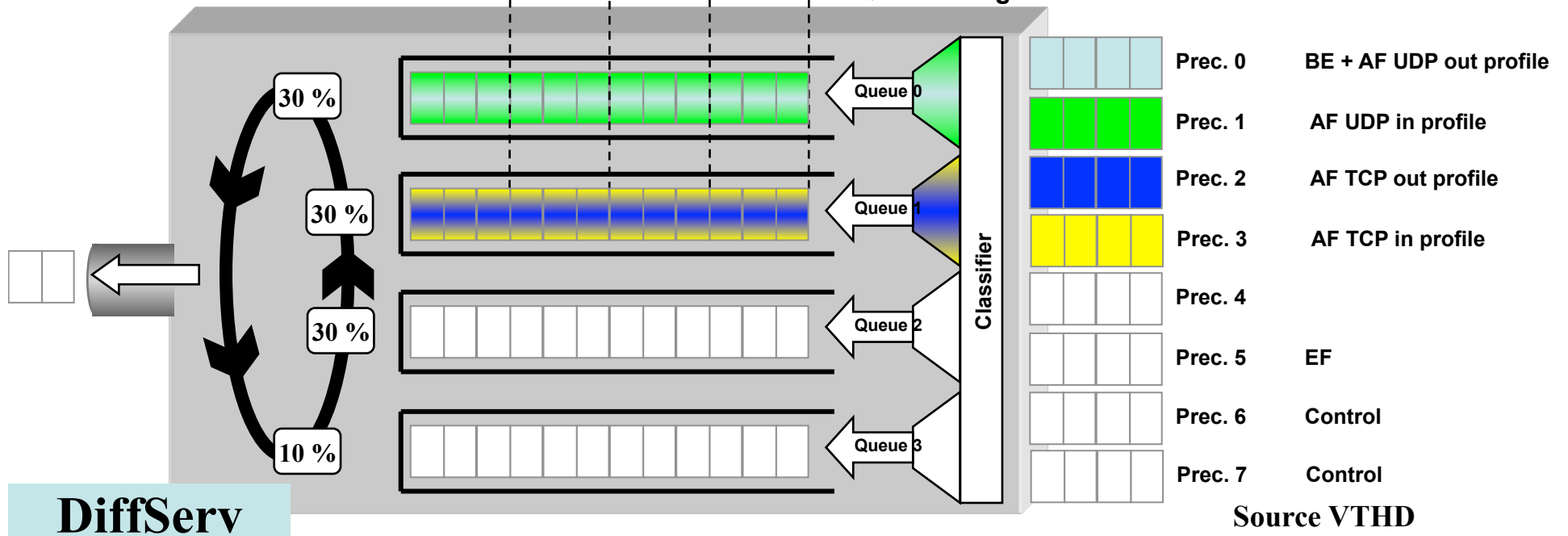
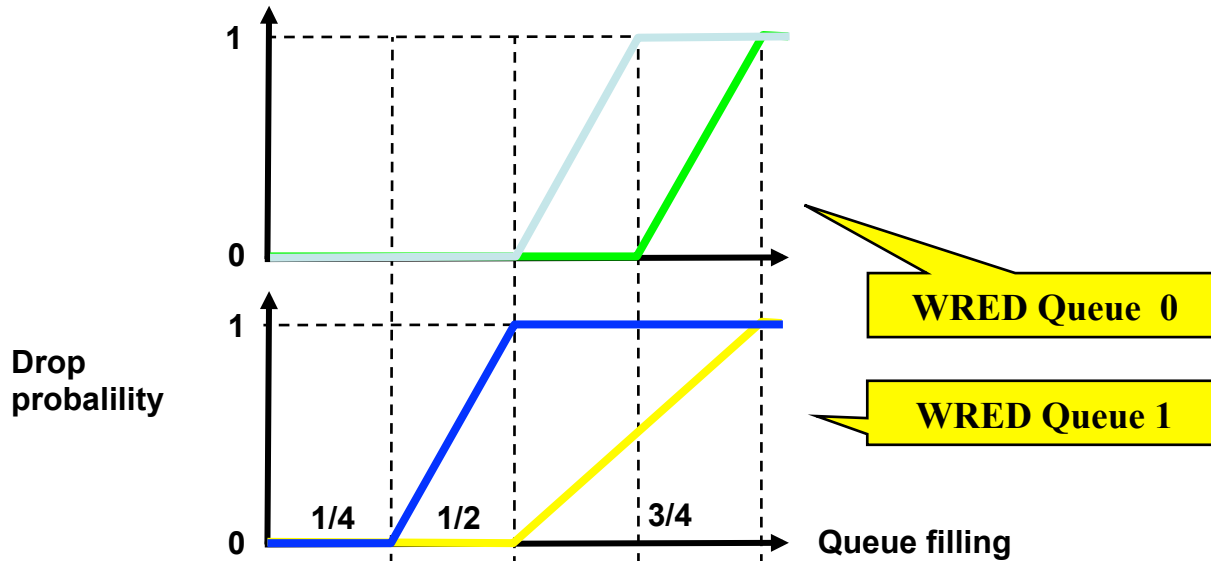
# Internal Router Functionality



A DSCP codes aggregates, not individual flows  
No state in the core  
Should scale to millions of flows

source Gordon Schaffee, modified by C. Pham

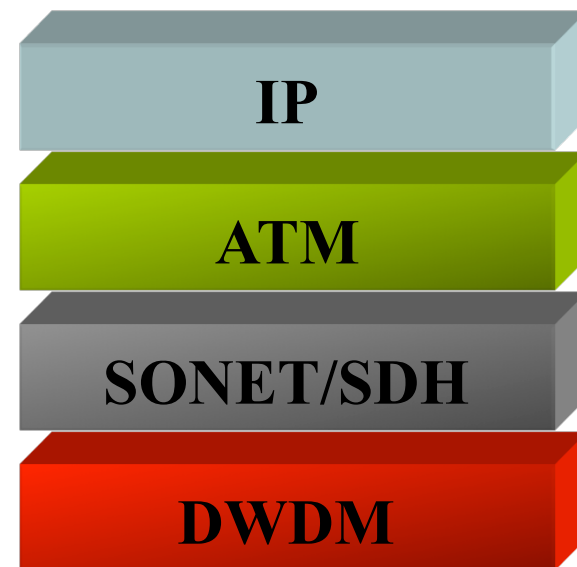
# Router configuration



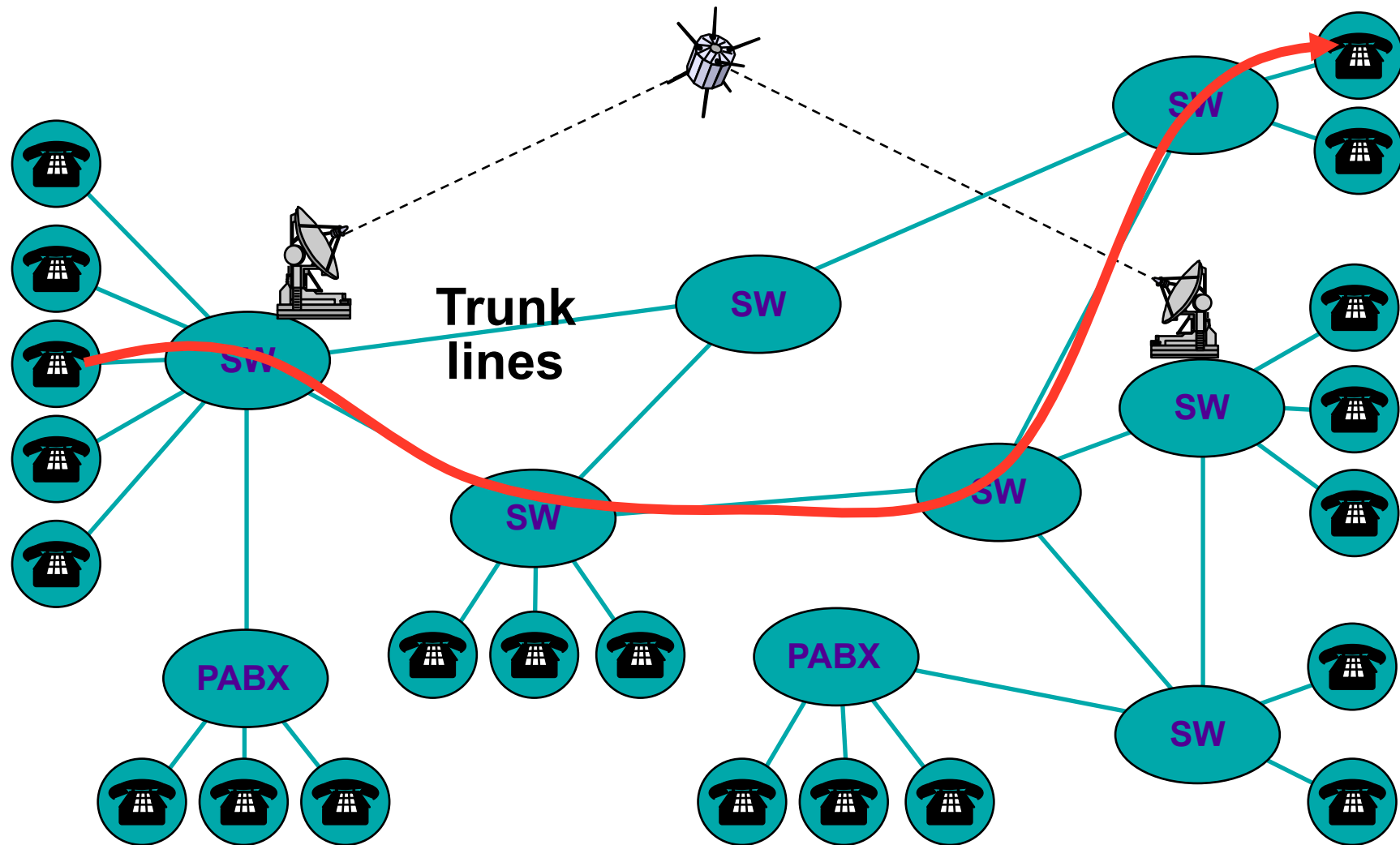


# Bandwidth provisioning: towards Traffic Engineering

- ❑ DWDM-based optical fibers have made bandwidth very cheap in the backbone
- ❑ On the other hand, dynamic provisioning is difficult because of the complexity of the network control plane:
  - ❑ Distinct technologies
  - ❑ Many protocols layers
  - ❑ Many control software



# The telephone circuit view



# Advantages of circuits

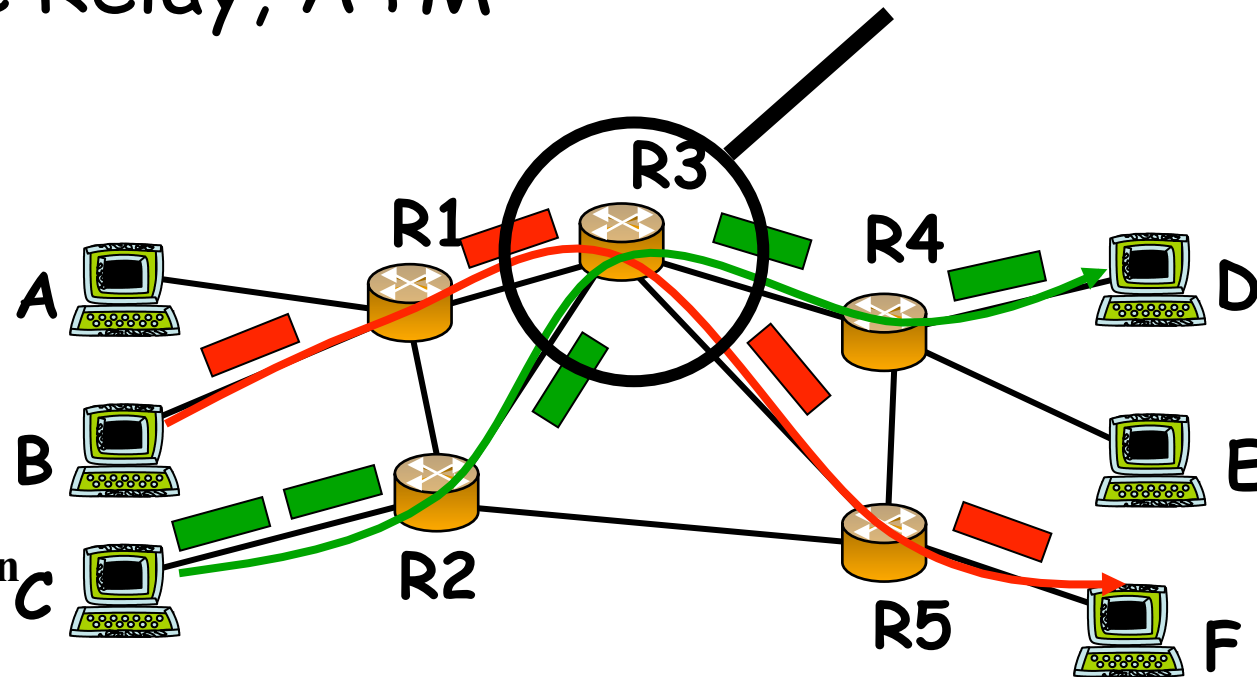
- ❑ Provides the same path for information of the same connection: less out-of-order delivery
- ❑ Easier provisioning/reservation of network's resources: planning and management features

# From telco circuits to IP virtual circuits



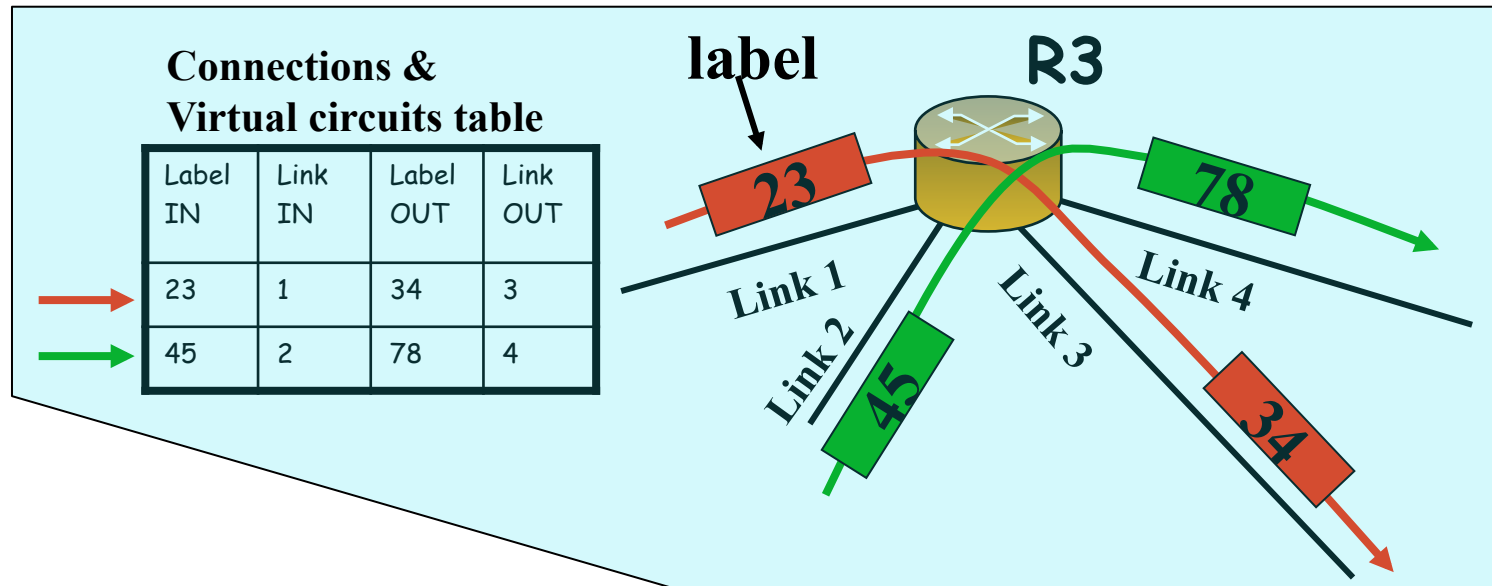
- Virtual circuit refers to a connection oriented network/link layer: e.g. X.25, Frame Relay, ATM

Virtual Circuit Switching: a path is defined for each connection

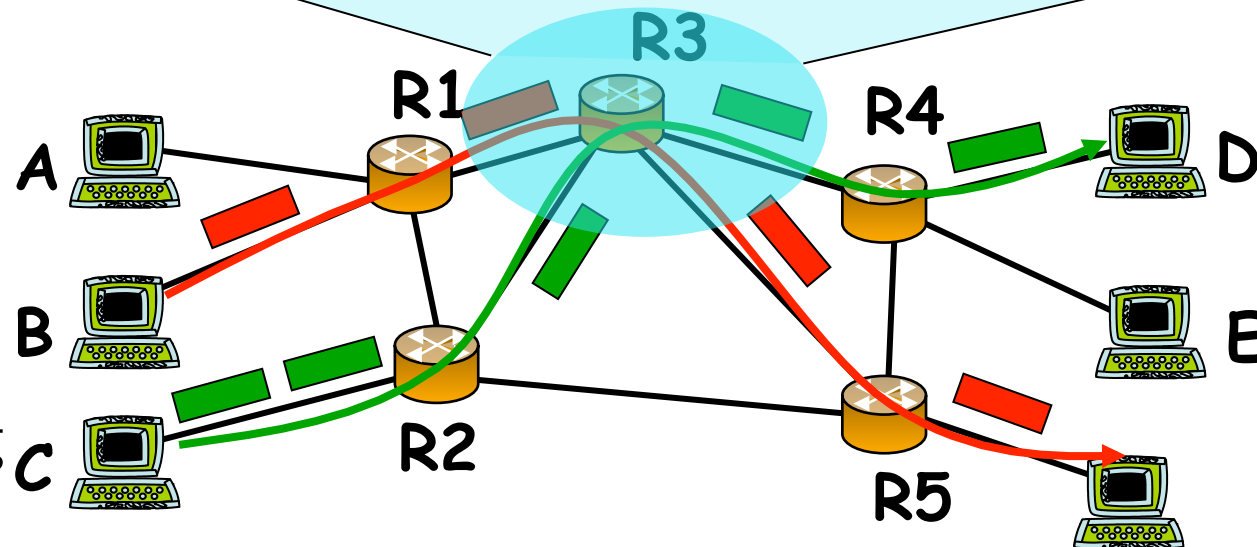


**But IP is connectionless!**

# Virtual circuit principles



**Virtual  
Circuit  
Switching**



# Why virtual circuit?

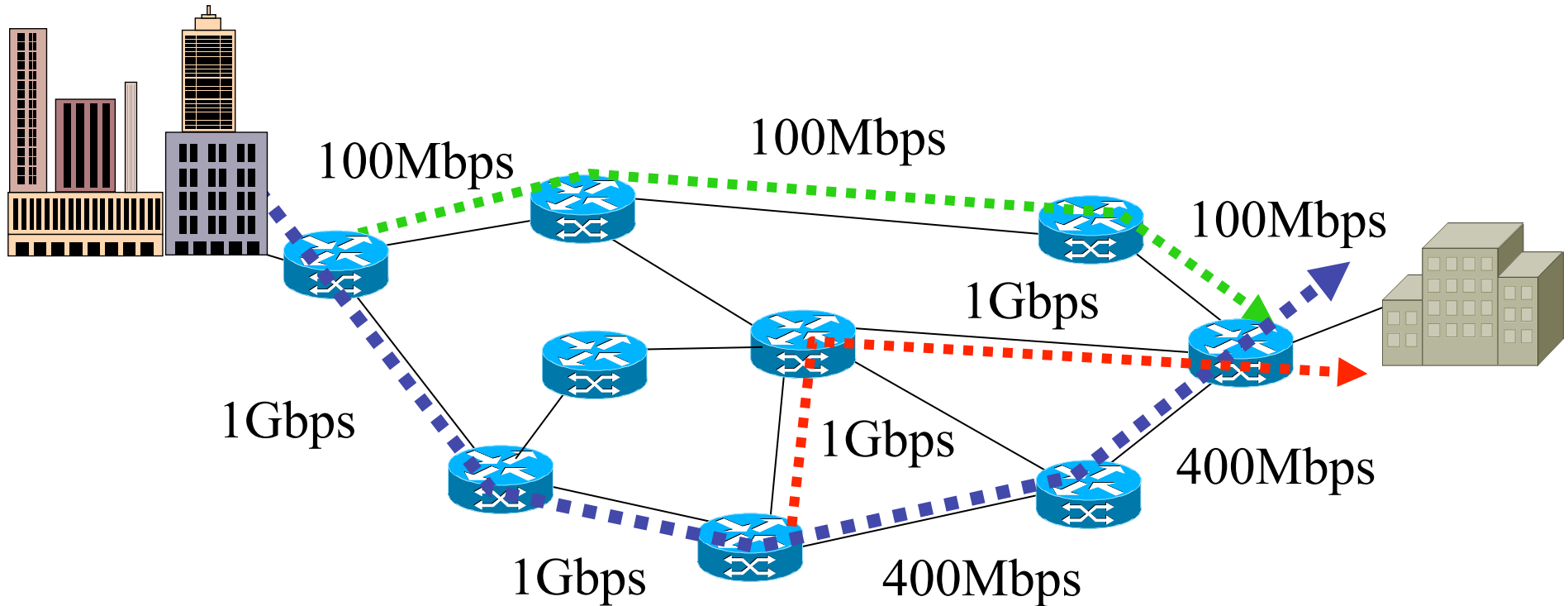
- Initially to speed up router's forwarding tasks: X.25, Frame Relay, ATM.



**We're fast enough!**

**Now: Virtual circuits for traffic engineering!**

# Traffic Engineering vs traditional IP routing



# Virtual circuits in IP networks

## ❑ Multi-Protocol Label Switching

❑ Fast: use label switching → LSR



❑ Multi-Protocol: above link layer, below network layer

❑ Facilitate traffic engineering



PPP Header(Packet over SONET/SDH)

**PPP Header**

**MPLS Header**

**Layer 3 Header**

Ethernet

**Ethernet Hdr**

**MPLS Header**

**Layer 3 Header**

Frame Relay

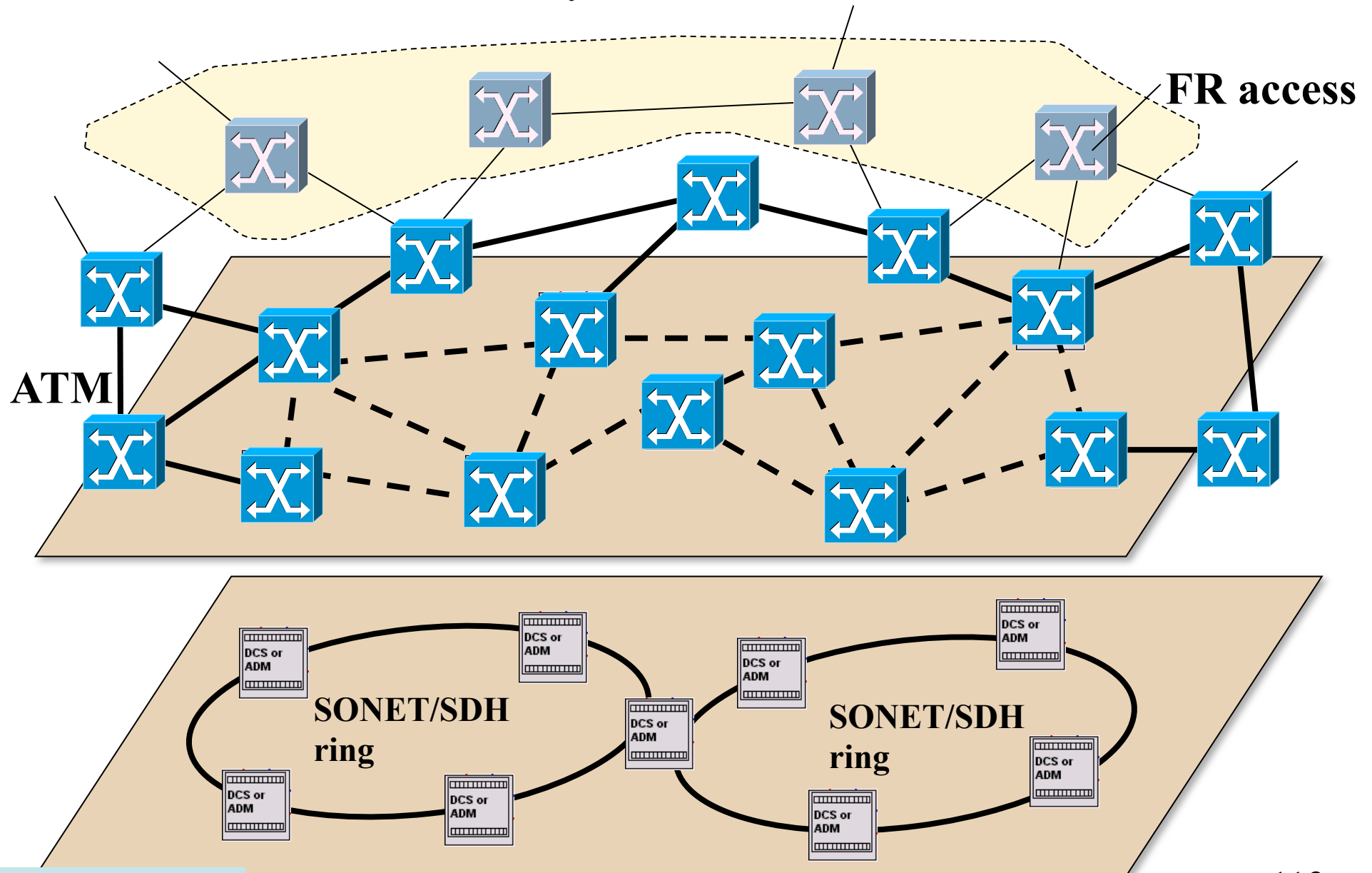
**FR Hdr**

**MPLS Header**

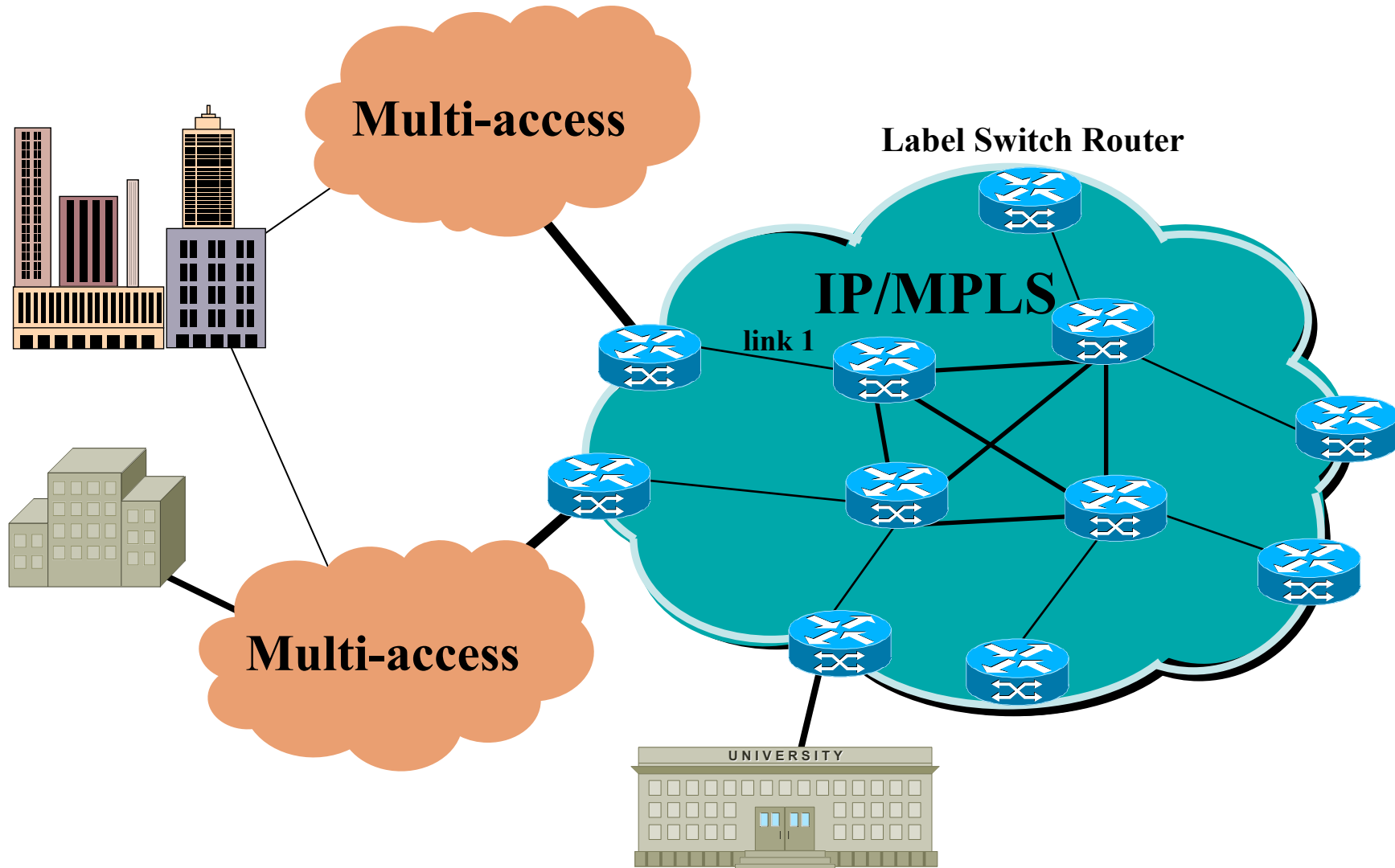
**Layer 3 Header**



# From multilayer networks...



# ...to IP/MPLS networks



# MPLS for resiliency

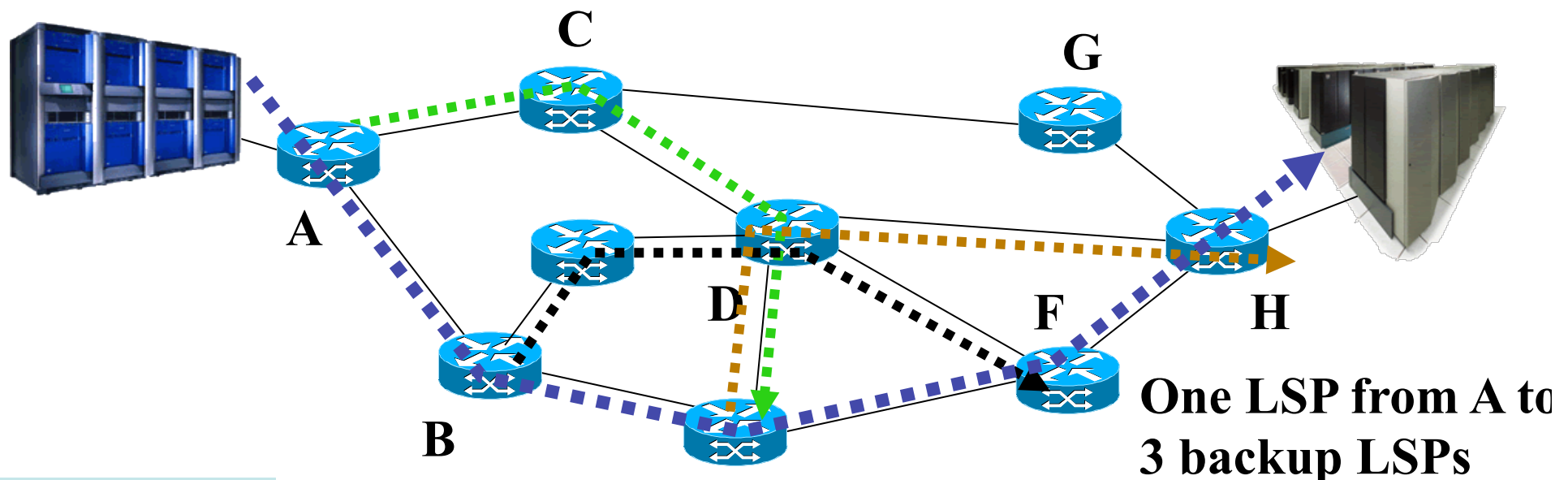
## MPLS FastReroute

- ❑ Intended to provide healing capabilities
- ❑ Selects an alternate route in tenth of ms, provides path protection
- ❑ Traditional routing protocols need minutes to converge!
- ❑ FastReroute is performed by maintaining backup LSPs

# MPLS for resiliency, con't

## Backup LSPs

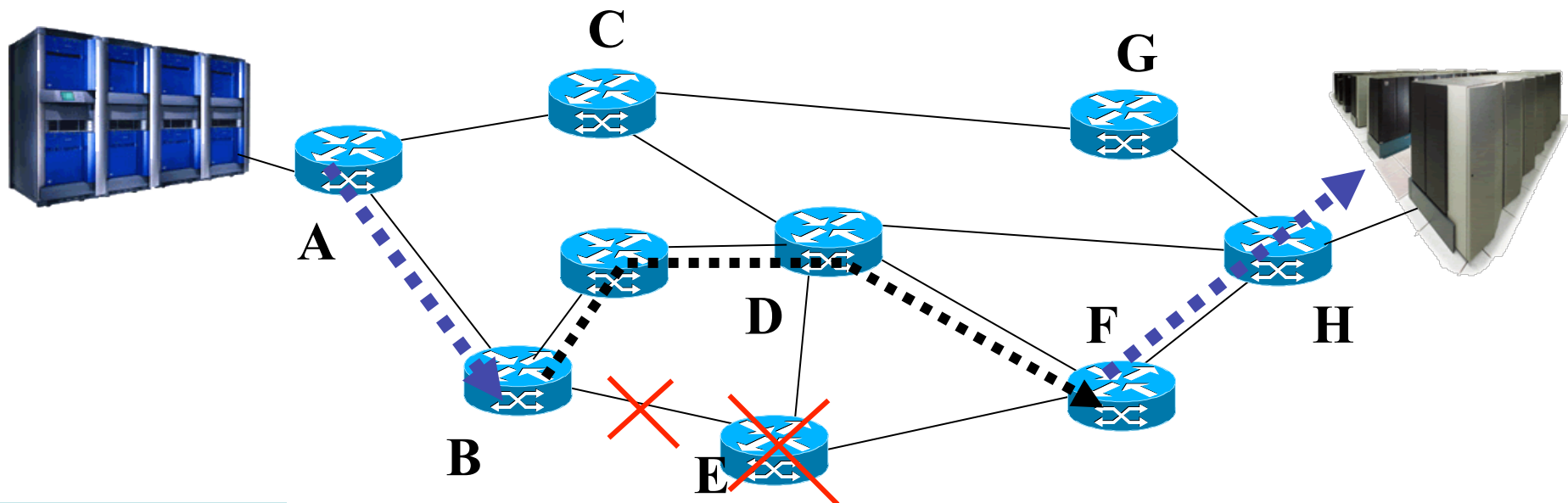
- ❑ One-to-one
- ❑ Many-to-one: more efficient but needs more configurations



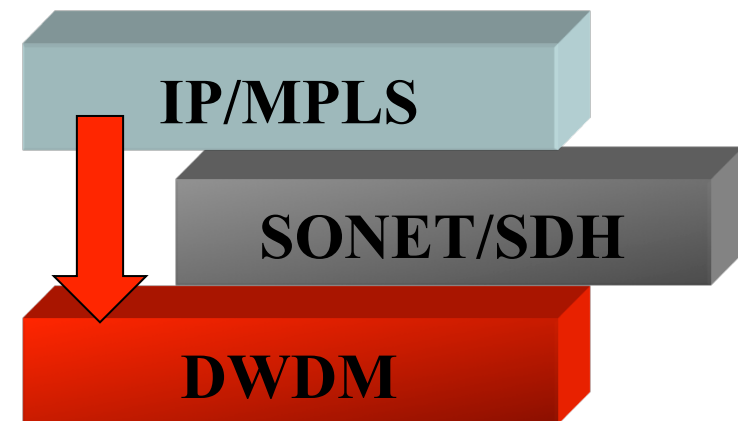
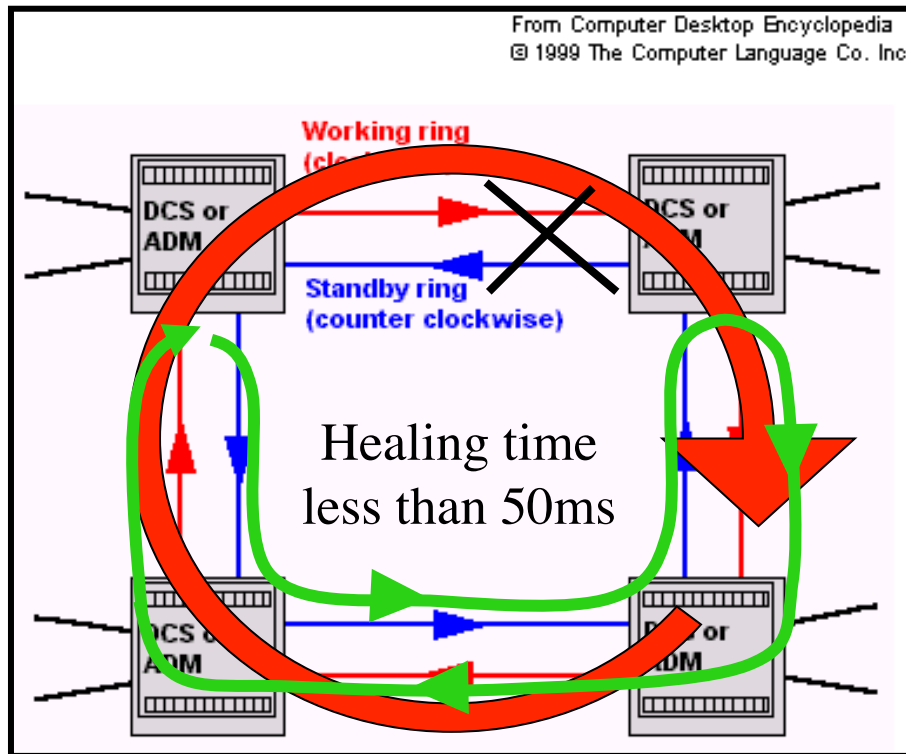
# MPLS for resiliency, con't

## Recovery on failures

- ❑ Suppose E or link B-E is down...
- ❑ B uses detour around E with backup LSP

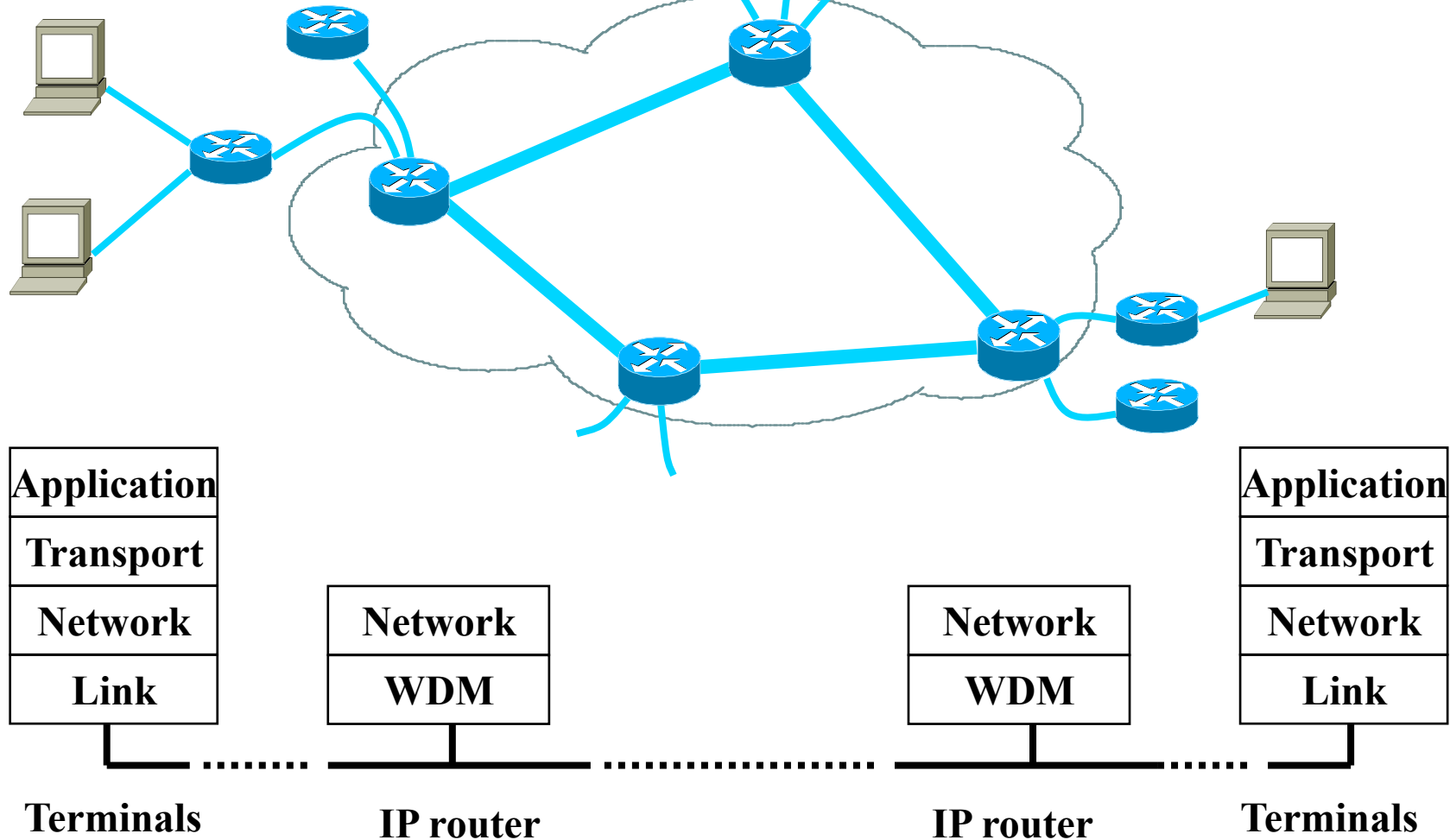


# Why do we need SDH anymore?



# MPLS for optical networks

Before MPLS

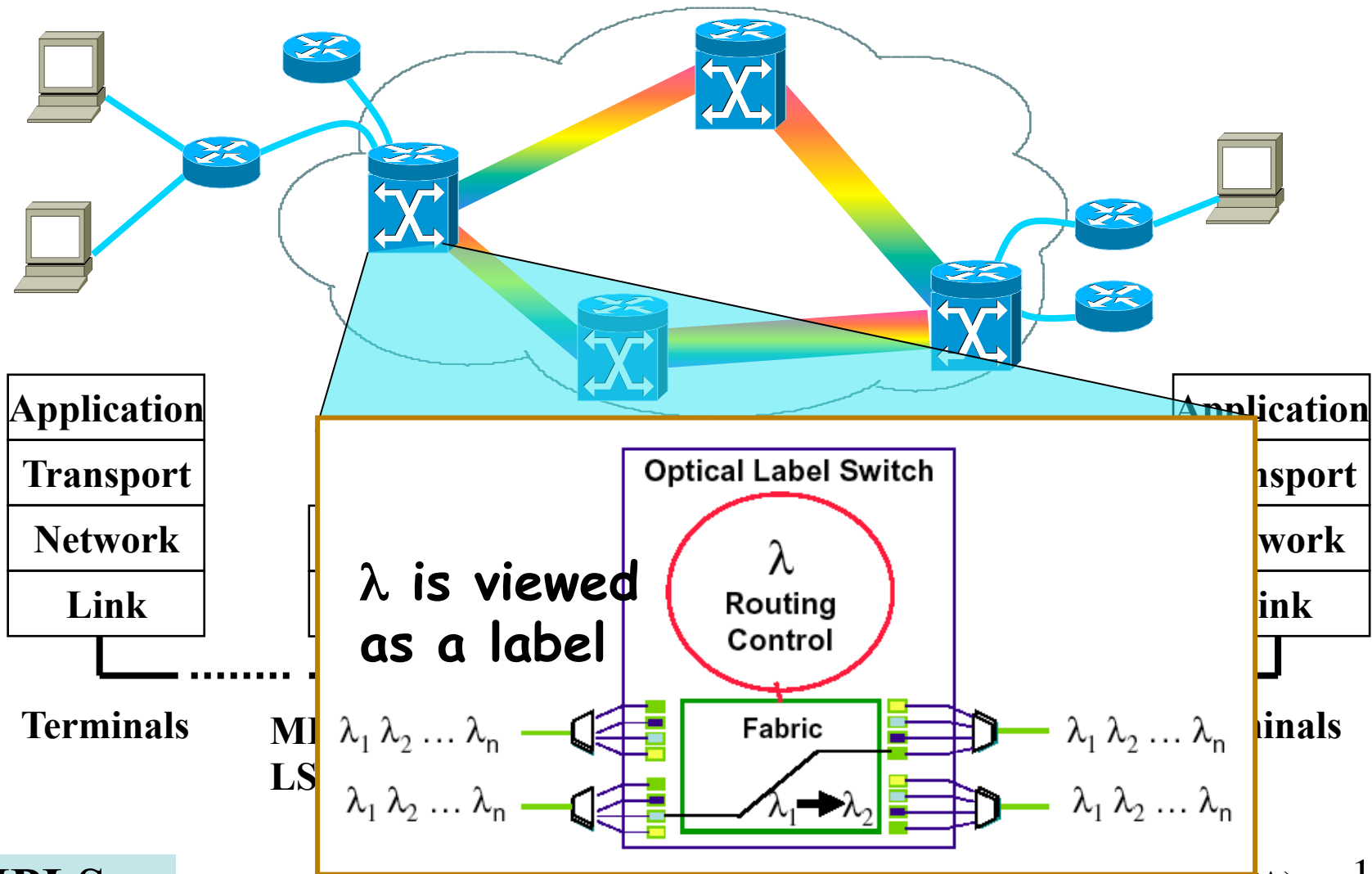


Source J. Wang, B. Mukherjee, B. Yoo

Auteur: C. Pham, Université de Pau et des Pays de l'Adour (UPPA)

# MPLS for ON, con't

$MP\lambda S = MPLS + \lambda$  lightpath



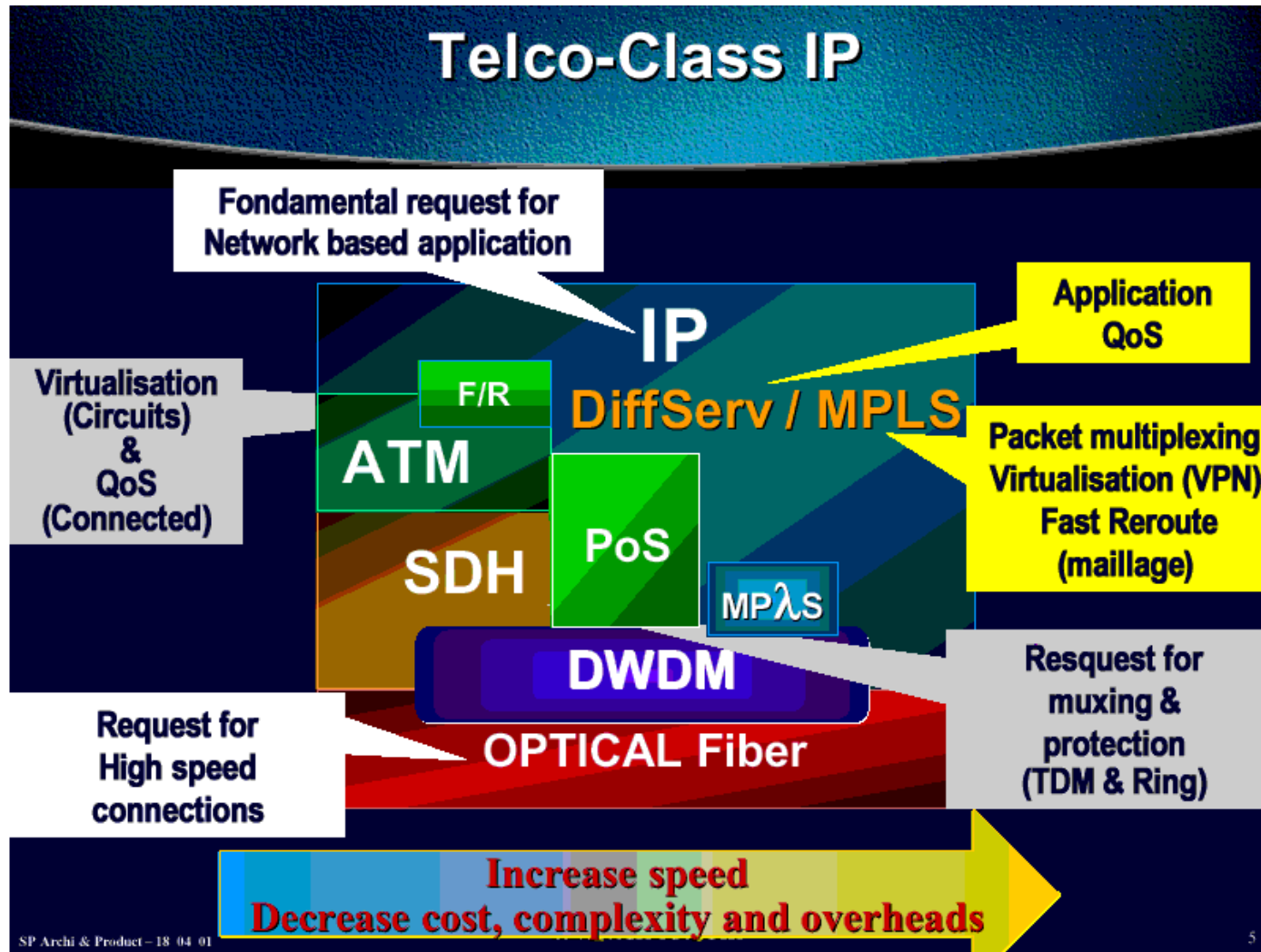
MPLS



# Summary

## Towards IP/(G)MPLS/DWDM

From cisco



MPLS

Auteur: C. Pham, Université de Pau et des Pays de l'Adour (UPPA)